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How Can We Help?

The tournament operates a text communications system that can be used for guest services and operational issues. Signage will be located around the course with this information.

Text issue and location to 860-86(4-HELP) (860-864-4357)

Below are a few examples of when to use the texting system:
- Bathroom Maintenance
- Tripping Hazards
- Lost and Found Items
2024 EXECUTIVE COMMITTEE

All Executive Committee members wear purple shirts during tournament week to help make them easily identifiable.

AIRPORT CONCIERGE
Jim Anderson
Jennifer Bouquot

AMATEUR CADDIES
Steve Zirolli
Asst: Mark Wetmore

COMPETITION SUPPORT
Nick Guiliano

COMPETITION SUPPORT:
SHOTLINK MOBILE SPOTTERS
Joseph “Woody” Mrozowski

COMPETITION SUPPORT:
WALKING SCORERS
Charles “Buddy” Buder
Brian Zimmerli

DISTRIBUTION
Ray Shaw

FAN SERVICES
Monica Zapatka
Asst: Ellen Farber
Asst: Andy Farber

FAN ZONE
Jennifer Shea
Asst: Jessica Hyde-Cadogen

GALLERY MANAGEMENT
Maureen O’Connor
Asst: Diane Fuore
Asst: Greg Hammond
Asst: Karen Orton

GATES
Sam Guerra
Asst: Erick Hernandez

HOSPITALITY: 17TH GREEN
Danielle Sobocinski

HOSPITALITY: 17TH TEE
Richard Sinclair
Asst: Cathy Welskopp

HOSPITALITY: 18TH HOLE
Art Kuever
Asst: Mark Vining
Asst: Richard Steere

MEDIA SHUTTLE
Richard Laury
Asst: Jeff Miller

MILITARY APPRECIATION
Glenn Murray
Sharon O’Brien

PLAYER SHUTTLES
Michelle Clark
Jay Dykstra
Asst: Alyssa Valerio

PLAYER RELATIONS
Drew Gallup
David May

PLAYER TRANSPORTATION
Donna Stepanek
Asst: Dawn Kirkwood
Asst: Mike DeHetre

PRACTICE FACILITY
Kristin Wirtanen
Asst: Joe Milositz

PRO-AM
Mike Maksymiw
Thomas Kim

PRO-CADDIE HOSPITALITY
Maggie Timm
David Timm
Asst: Marc Zirolli

SPECIAL ASSISTANCE SHUTTLE
Anne Martin
Asst: Lucian Terranova

STANDARD BEARERS
Jeff Levine
Asst: Kyle Fitzgerald

STARTERS
John Shulansky

TICKET SERVICES
Meagan Mirkovich
Asst: Nick Lapenta

VOLUNTEER SERVICES
Rick Buckley
Pam House
Asst: Jason Harsley

VOLUNTEER VILLA
Erica Cariseo

All Executive Committee members wear purple shirts during tournament week to help make them easily identifiable.
The Travelers Championship appreciates your commitment and interest in volunteering at the 2024 event. Volunteers are subject to verification of eligibility by background and/or reference checks at the option of the Travelers Championship. The tournament expects its volunteers to conduct themselves with courtesy and professionalism and to remember that every person at the tournament, whether they are a player, volunteer or patron, deserves to be treated with consideration and respect. The tournament expects that all volunteers will be guided by this principle while volunteering at tournament events or representing the tournament in public. Therefore, the tournament offers these guidelines on how to conduct yourself, either on the grounds of the event or wherever you might be representing the tournament while in your volunteer uniform. Please note, this list is illustrative and not exhaustive of the behavior the tournament expects of its volunteers.

**A VOLUNTEER MUST:**

- Wear the appropriate tournament approved uniform at all times while volunteering;
- Treat all patrons, players, fans, employees and fellow volunteers with courtesy and respect;
- Abide by all tournament policies and procedures;
- Follow all safety recommendations and protocols set by the tournament, CDC guidelines, and the PGA TOUR;
- Fulfill shift minimum requirements;
- Complete all shifts assigned unless otherwise communicated with the tournament or Committee Chair;
- Perform all tasks and duties asked by the Committee Chair;
- Be punctual.
- Read, be familiar with and agree to abide by the PGA TOUR Volunteer Integrity Program, which prohibits volunteers from betting on the Tournament.

**A VOLUNTEER MUST NOT:**

- Consume alcohol or be under the influence of alcohol while in uniform;
- Smoke or be under the influence of any chemical or drugs;
- Violate any applicable law, regulation or ordinance;
- Engage in any type of discriminatory or harassing behavior on the basis of race, color, religion, gender, age, national origin, disability, marital status, sexual orientation, gender identity, veteran status, military status, genetic information or any other status or condition protected by local, state or federal law;
- Allow another individual to use your volunteer credentials;
- Seek autographs in alignment with the PGA TOUR autograph policy, solicit gratuities, gifts or bequests for personal or professional benefit;
- Enter restricted areas without proper credentials;
- Leave tasks or posts unattended;
- Use vulgar or offensive language;
- Resell tickets, credentials or tournament merchandise. The resale of any ticket, credential or tournament merchandise is strictly prohibited. The tournament reserves the right to revoke volunteer tickets and credentials that are posted for resale.

If you are aware of, or suspect, conduct that is unlawful or violates this Code of Conduct or tournament policies and procedures, please notify Taylor Whiting at volunteers@travelerschampionship.com.

A violation of this Code of Conduct may lead to immediate revocation of your volunteer credentials, expulsion from the tournament grounds and prevent you from volunteering at future events.
VOLUNTEER HEADQUARTERS
All volunteers will have access to the Volunteer Headquarters, located at 9 Gate, on days volunteering. Volunteers are required to check-in at the Volunteer Check-In Trailer at the start of each day. Upon check-in, you will receive food vouchers for the day. After checking in, you may pick up your breakfast inside the Volunteer Villa and utilize the rest of the Volunteer Headquarters area.

Please arrive on course with enough time before your shift to park, check-in, grab your breakfast, and walk to your committee meeting location.

VOLUNTEER LOUNGE (LOCATED IN FAN ZONE)
The Volunteer Lounge in the Fan Zone is an additional space for volunteers to take breaks or enjoy lunch. Hartford HealthCare has provided upgrades for this larger space that include additional seating, phone charging, snacks, and water. The Lounge is located next to the mini-golf course.

PARKING
All volunteers will be parking in the Volunteer Lot (Pink Lot). Please follow all directional signage to the Volunteer Lot (Pink Lot). Once you have turned onto the below GPS address, you will bear right at the first split. Do NOT go to the Gold Lot or Green Lot.

GPS Address: 674 Main Street, Cromwell, CT

Your digital volunteer credential will also function as your parking pass for the day of your shift. Volunteers will then proceed to the Volunteer Headquarters, which is located near 9 Gate.
TICKETS AND CREDENTIALS

All volunteer tickets are digital and include your parking pass. Each volunteer receives:

- **(1) Volunteer Digital Ticket per Day:** Your volunteer digital tickets give you access to the tournament grounds on days you are volunteering and can also be used on days you are not volunteering to enjoy as a fan. The digital ticket also functions as your parking pass for those days. These digital tickets are pink.

- **(1) Guest Digital Ticket per Day:** In addition to the volunteer tickets in your account, you also receive one guest ticket per day to transfer to family and friends. These digital tickets are teal.

**Important Notes**

- Volunteer and guest tickets are a benefit of volunteering. If you are no longer able to volunteer or fail to fulfill your scheduled shifts, your tickets will be canceled, including tickets you forwarded to another person.
- The resale of any ticket or credential is strictly prohibited. The tournament reserves the right to revoke volunteer tickets and credentials that are posted for resale.
- “Inside the ropes” committees will receive a badge in your package that will allow “inside the ropes” access during volunteer shifts. All volunteers with this badge must keep it visible at all times.

*As a visual que, your volunteer ticket will be PINK and your guest ticket will be TEAL*
Thanks to Hartford HealthCare, the tournament provides a volunteer golf cart shuttle to help volunteers move around course. The volunteer shuttle gives volunteers that have duties further out on-course an easy and convenient way to get to their assigned locations. The shuttle will run out of the Volunteer Headquarters each morning and will drop-off at the end of each day back at the Volunteer Headquarters. Please be considerate that the shuttle will not be able to provide rides to the parking lot.
The Travelers Championship is a televised, professional sporting event, so it is important for our volunteers to meet the standards of professional golf.

While in uniform, volunteers must:
- Wear the official 2024 tournament-issued red volunteer golf polo and hat or visor
- Wear khaki-colored pants, skirts, capris or shorts of appropriate length
- Wear closed-toe footwear that are comfortable and predominantly a neutral color (black, white or tan is preferred)
- Wear their own black rain gear, if heavy rain occurs. Red ponchos will be available at the Volunteer Check-In Trailer

While in uniform, volunteers must not:
- Wear denim
- Wear flip flops or sandals
- Wear branded baseball caps
- Wear metal spiked golf shoes
- Consume alcohol
- Ask for player autographs
- Smoke or vape
- Use cameras
- Use cell phones for personal use
Hartford HealthCare is proud to honor volunteers who go above and beyond at this year’s tournament. Award winners will be announced post-tournament and fellow volunteers will have the opportunity to virtually vote. Awards will be given at the Volunteer Party on September 17, 2024 at TPC River Highlands in the Clubhouse.

This year’s Volunteer Awards include:

**VOLUNTEER OF THE YEAR**
Throughout the week, committee chairs will recognize the efforts of individuals who exemplify the spirit of the Travelers Championship. Each volunteer recognized will be in the running for the Travelers Championship Volunteer of the Year award. For the winner, Hartford HealthCare will sponsor a $2,000 donation to the winner’s charity of choice.

**ROOKIE OF THE YEAR**
This award is presented to a new volunteer who embraces their role and dives in headfirst! This volunteer’s eagerness and enthusiasm is evident in all of the tasks that they take on. Being a newcomer does not stop them from performing with passion.

**MOST CHARISMATIC**
This award is given to an individual whose enthusiasm is contagious. Their dynamic drive rubs off on their team members and contributes to the committee’s overall success. Their charming spirit is noticed by whomever they are helping – a fan, player or another committee member.

**BEST TEAM PLAYER**
It’s not always easy working on a team, but this individual contributes with ease. They work well with other volunteers using a range of different skills and abilities to create positive outcome and team morale. This individual is motivating, respectful and a huge support to other volunteers. Most importantly, they always put their team ahead of themselves.

**EXECUTIVE COMMITTEE MEMBER OF THE YEAR**
We cannot even begin to thank all of our Executive Committee members because without their year-round dedication, we would not be the tournament that we are. This award will be presented to the Executive Committee member whose commitment to the tournament has really shined this year.

**2023 VOLUNTEER OF THE YEAR**
Nasreen Mustafa, Ticket Services
As the Volunteer of the Year, Nasreen was able to make a $2,000 donation, sponsored by Hartford HealthCare, to her charity of choice, UConn Asian American Cultural Centers - KUBE Program.
Save the Date for the Annual Travelers Championship Volunteer Appreciation Party!

Tuesday, September 17

Enjoy food, fun, and fabulous prizes as we celebrate our volunteers!

TPC RIVER HIGHLANDS | HIGHLANDS VIEW EVENT HALL
ADA PARKING AND VIEWING LOCATIONS
Parking for spectators with disabilities will be available at Woodside Intermediate School (GPS Address: 30 Woodside Road, Cromwell, CT) for vehicles with a valid state permit. A complimentary wheelchair accessible shuttle will also be available from the lot to the main entrance from Monday, June 17 – Sunday, June 23.

Shuttle runs from 7 a.m. - 7 p.m.
*Open Monday & Tuesday for working staff only

There will be two ADA viewing locations on-site on hole 9 and 18 green as well as bleacher locations.

ADMISSION GATE LOCATIONS AND HOURS
Main Gate: Accessible via Main Entrance and General Parking (Gold Lot)
6:30 a.m. – 5 p.m. | Wednesday
7 a.m. – 5 p.m. | Thursday – Sunday

8 Gate: Accessible via General Parking (Green Lot)
6:30 a.m. – 5 p.m. | Wednesday
7 a.m. – 5 p.m. | Thursday – Sunday

9 Gate: Accessible via Red & Pink Lot Parking
6:30 a.m. – 5 p.m. | Wednesday
7 a.m. – 5 p.m. | Thursday – Sunday

5/6 Gate: Accessible via Field Road
6:30 a.m. – 5 p.m. | Wednesday
7 a.m. – 5 p.m. | Thursday – Sunday

AUTOGRAPH POLICY
To enhance the autograph experience, while allowing players to properly prepare for competition, the PGA TOUR has established the following guidelines:

- Autographs can only be obtained at the designated Autograph Zone at the Practice Facility
- On-course autographs are not permitted. This includes, but not limited to, tees, fairways, greens and practice areas and practice areas during practice and tournament rounds
- No memorabilia can be brought into the tournament including pin flags, photos, trading cards, balls and other sports paraphernalia

As a reminder, volunteers are not permitted to ask for autographs while volunteering and in uniform.
CONCESSION STAND LOCATIONS AND HOURS

8th Hole
10 a.m. – 6 p.m. | Wednesday
10 a.m. – 5 p.m. | Thursday – Sunday

12th Hole (Express Location)
10 a.m. – 7 p.m. | Wednesday – Sunday

15th Hole
10 a.m. – 7 p.m. | Thursday – Sunday

Event Lawn (Express Location)
featuring Oro Pizza
10 a.m. – 7 p.m. | Wednesday – Sunday

Fan Zone*
featuring Tenders, Love + Chicken
7 a.m. – 7 p.m. | Wednesday – Sunday

Fever-Tree Bar (Fan Zone Bar)
10 a.m. – 1 hour prior to scheduled end of play | Wednesday – Sunday

Food Trucks on 5
10 a.m. – 6 p.m. | Wednesday
10 a.m. – 5 p.m. | Thursday – Sunday

Meiomi Wine Bar (Event Lawn Bar)
10 a.m. – 1 hour prior to scheduled end of play | Wednesday – Sunday

Mount Gay Rum Shop (Practice Facility Bar)
10 a.m. – 1 hour prior to scheduled end of play | Wednesday – Sunday

Practice Facility*
7 a.m. – 7 p.m. | Wednesday – Sunday

Samuel Adams Beer Garden (Fan Zone Bar)
10 a.m. – 1 hour prior to scheduled end of play | Wednesday – Sunday

*Breakfast Available Until 10:30 a.m.

EMERGENCIES
If an emergency occurs, please dial 911 and notify the committee chair, a hole captain or staff member closest to you. They will radio the nearest Saint Francis Hospital Medical Center medical personnel if applicable.
FAN SERVICES
There are eight Fan Services posts at the Travelers Championship:

- 9/10 Crossover – Headquarters
- Clubhouse Crossover
- 1 Tee/Event Lawn
- 18 Green
- 17 Green
- 8 Gate
- 9 Gate
- 9 Green

FOOD & BEVERAGE

BREAKFAST
- At the Check-In trailer each morning, volunteers will receive a breakfast voucher that is redeemable inside the Volunteer Villa tent only.
- Breakfast hours:
  - Monday and Tuesday: 6AM-10AM
  - Wednesday: 5AM-10AM
  - Thursday-Sunday: 5:30AM-10AM
- Breakfast items include a choice of bagel, muffin, and hot breakfast sandwich, along with whole fruit and greek yogurt. A gluten free option is available daily upon request.

LUNCH
- At the Check-In trailer each morning, volunteers will receive a lunch voucher to be used at concession stands around the golf course. Please remember that the meal vouchers are day specific and cannot be redeemed for alcohol or apparel. Please see the back of the voucher for additional redemption details and locations.

WATER AND SNACKS
- Bottled water and snacks are available in the Volunteer Villa, as well as with the Volunteer Services committee who will be available on carts around course.
- Refillable water coolers are not available around course.
- Reusable plastic or metals cups/bottles are permitted if they are empty upon arrival. Please note, there will be no refillable water stations around course.
- Gluten-free and nut-free snacks will be available.

GOLF CARTS
Any volunteer using a cart should use caution as to not interfere with play in any manner. Always operate with caution! Watching play while on a golf cart is strictly prohibited. Please follow all cart enforcements and policies throughout tournament week.

All volunteers operating a golf cart must be at least 18 years old, have watched the video and signed the golf cart waiver.
GOLF ETIQUETTE
• Please be quiet when gallery management ambassadors raise their hands prior to any shot.
• Please wait for the gallery management ambassadors’s signal before crossing any fairways.
• Please refrain from moving or walking when a player is preparing to hit a shot.
• Please respect the player’s concentration and do not speak with them while on course.
• Unless instructed otherwise, please stay outside the ropes.

HELPFUL HINTS
• Bring bug spray and sunscreen.
• Display your credential at all times.
• Drink plenty of fluids!
• Wear your volunteer hat or visor for protection from the sun.
• Treat every guest and volunteer of the tournament with the utmost kindness and respect.

HOSPITALITY LOCATIONS AND HOURS
HOSPITALITY TICKET REQUIRED:
CVS Health® Greenside Club
10 a.m. – 30 minutes post play | Wednesday – Sunday
18th Green, Player Left

Champions Club
10 a.m. – 30 minutes post play | Wednesday – Sunday
18th Green, Player Right

Mohegan Sun Club
10 a.m. – 30 minutes post play | Thursday – Sunday
17th Tee, Player Left

Skyboxes / Sky Suites
10 a.m. – 30 minutes post play | Wednesday – Sunday
15th Green/18th Tee, 17th Green, 17th Tee, 18th Fairway

The Suite on 18
10 a.m. – 30 minutes post play | Thursday – Sunday
18th Green, Player Right

Travelers 360
17th Green/15th Tee

Travelers Corporate Chalet
18th Green, Player Right

Travelers Trophy Suite
18th Green, Player Left
OPEN TO ALL FANS:
Casamigos House of Friends
10 a.m. – 30 minutes post play | Wednesday – Sunday
9th Green, Player Right

Hartford HealthCare Sports Zone
10 a.m. – 30 minutes post play | Wednesday – Sunday
15th Tee/16th Green

Patriots’ Outpost presented by Trinity Health Of New England
(Active, Guard, Retired, Reserve Military Service Members and U.S. Veterans)
10 a.m. – 30 minutes post play | Wednesday – Sunday
9th Fairway, Player Left

Stanley Black & Decker Lounge
10 a.m. – 30 minutes post play | Wednesday – Sunday
18th Fairway, Player Left

Tito’s Stillhouse Lounge
10 a.m. – 30 minutes post play | Wednesday – Sunday
17th Green, Player Left

IMPORTANT CONTACT NUMBERS
Tournament Office:
   Phone Number: 860-502-6800
   Email: info@travelerschampionship.com

Tournament Staff Contact:
   Taylor Whiting, Volunteer and Charity Manager
   Email: volunteers@travelerschampionship.com
A-Z INFORMATION

LOST AND FOUND
Text lost item and location to 1-860-86(4-HELP) to report something lost or found.

MEDICAL
Medical Services are provided by Saint Francis Hospital. There will be five medical locations on site - one between 9 green and the clubhouse, 5/6, 12, the 17 green side of the Fan Zone and 16 green behind the Mohegan Sun venue.

PERSONAL BELONGINGS
Unfortunately, there are no locations for volunteers to store their personal belongings. We recommend that anything of value be left at home. Volunteers are allowed to bring in a bag that complies with our updated security policy, which includes the clear bag you receive with your volunteer package.

PUBLIC RESTROOMS
Public Restrooms are located throughout the course and are marked on the course map.

SECURITY POLICY
Due to recent events and heightened security across our nation, the PGA TOUR and the Travelers Championship have updated the Security Policy to include mandatory screening of all patrons, sponsors, volunteers, media and vendors attending or working the event.

Officials are asking everyone to participate in making the event safe and enjoyable by being aware of their surroundings during their visit to a PGA TOUR event. Should a person see an activity that might be unusual or suspicious, they’re urged to notify security personnel or Tournament Official working the event.

Everyone is urged to keep a simple phrase in mind: “See something, say something.”

Since the safety and well-being of everyone is of the utmost importance, please adhere to standard tournament policies. Listed below is the outline of the policies and procedures that will be enforced at the Travelers Championship.
Bag Inspection
All items are subject to search. Item inspection will be performed at all Admission Gates while gates are open.

APPROVED BAGS

- Bags smaller than 6” x 6” x 6”
- Clear Bag smaller than 12” x 6” x 12”
- 1-Gallon Plastic Freezer Bag
- Medically Necessary and Diaper Bags*

*Infant and Medical supplies will be permitted after proper inspection.

NON-APPROVED BAGS

- Backpack
- Camera Case
- Mesh Bag
- Purse
- Seat Cushion
- Clear Backpack
- Tinted Plastic Bag
- Over-sized Tote Bag
- Binoculars Case
- Printed Pattern Plastic Bag
- Folding Chair Bag (Folding Chair is Allowed)
Prohibited Items
The following items are PROHIBITED at the Travelers Championship and must be returned to your vehicle:

- No bags larger than a small purse 6”x6” including carrying cases, backpacks, camera bags, or chair bags
  (See the PGA TOUR Bag Policy for more information: https://www.pgatour.com/company/tournaments-prohibited-items.html#bagpolicy)

- No clear plastic, vinyl, or other carry items larger than 12”x6”x12”
  (See the PGA TOUR Bag Policy for more information: https://www.pgatour.com/company/tournaments-prohibited-items.html#bagpolicy)

- No glass cups or bottles of any kind except for medical or infant needs

- No memorabilia including pin flags, photos, trading cards, balls and other sports paraphernalia

- No computers or laptops

- No fireworks or laser pointers

- No lounge or over-sized chairs with extended foot rests

- No seat cushions in a carrying case or that have pockets or compartments

- No pets, except for service animals

- No knives, firearms or weapons of any nature

- No video cameras (All Week)

- No point and shoot, film or DSLR cameras (During Competition Rounds)

- No selfie sticks or hand-held camera stabilizers

- No outside food, beverage or coolers (except for medical or infant needs)
  (Please see Permitted Items list for details)

- No radios, TVs, or portable speakers

- No posters, signs or banners

Other prohibited items include:
Any other illegal substances or items deemed unlawful or dangerous by the PGA TOUR/ Tournament Security Officials.
An exception will be made for fans needing to bring medical supplies into the tournament.
These medically necessary items will be permitted after proper inspection at one of the admission gates.

- No motorcycles, mopeds, tricycles, bicycles (whether or not motor-driven), skateboards, hoverboards,
or other similar devices will be permitted to be operated on or within tournament property.
  Segways®, motorized scooters or other personal transportation devices are prohibited if not
  used as a mobility aid by individuals with mobility impairment

- No drones, Remote Controlled Model Aircrafts or other devices that can be operated in airspace will
  be permitted to be operated at PGA TOUR events during tournament week.
Permitted Items
The following items will be allowed at the tournament:

- Personal bags 6”x6” or smaller
  (See the PGA TOUR Bag Policy for more information
  (https://www.pgatour.com/company/tournaments-prohibited-items.html#bagpolicy))

- Clear plastic, vinyl or other carry items not exceeding 12” x 6” x 12”
  (See the PGA TOUR Bag Policy for more information
  (https://www.pgatour.com/company/tournaments-prohibited-items.html#bagpolicy))

- A one-gallon clear resealable plastic bag
  (See the PGA TOUR Bag Policy for more information
  (https://www.pgatour.com/company/tournaments-prohibited-items.html#bagpolicy))

- Outside food and beverage for medical or infant needs only
  (Food should be in a clear, resealable plastic bag, not to exceed 1 gallon in size. Infant must be with food.)

- Reusable plastic or metal cups/bottles that are empty upon entry and exit, and
  cannot hold more than 32-ounces

- Mobile phones, tablets, and PDA’s - MUST be on Silent mode and adhere to TOUR’s
  Mobile Device Policy
  (See the PGA TOUR Mobile Device Policy for more information
  (https://www.pgatour.com/company/mobile-device-policy.html))

- Point and shoot, film or DSLR cameras with lens smaller than 6”; no case
  (During Practice Rounds Only)

- Umbrellas without sleeve

- Portable radios with headsets

- Medically necessary materials, strollers, small diaper bags, plastic baby bottles, and
  other essential baby supplies (infant must be with carrier) - items subject to search

- Collapsible chairs without chair bags

- Binoculars without case

- Seat cushions that do not require a carrying case or that do not have pockets or compartments

- Segways®, motorized scooters or other personal transportation devices when used
  as a mobility aid by individuals with mobility impairment
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<th>Be Prepared</th>
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<td>WEATHER POLICY IN EFFECT</td>
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<td>PREPARE TO TAKE SHELTER OR EXIT THE PREMISES</td>
<td>OBSERVE ON-COURSE SCOREBOARDS FOR FURTHER UPDATES</td>
<td>INCLEMENT WEATHER</td>
<td>PLAY SUSPENDED FOR THE DAY. EXIT GRANDSTANDS, TEMPORARY STRUCTURES, AND EXIT THE PREMISES</td>
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<tr>
<td>COURSE CLOSED</td>
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MAPS & HOSPITALITY INFORMATION
1. Volunteers
2. The Hole in the Wall Gang Camp
3. Birdies for Charity
4. Mini Golf Course
5. Rockwall
6. Mohegan Sun
7. Xfinity
8. Stanley Black & Decker Chill Zone
9. Fan Zone Concessions
   (featuring Tender, Love + Chicken)
10. Samuel Adams Beer Garden
11. General Dynamics Electric Boat
12. Vacation & Travel Group LLC
13. SAXX
14. Ocean Edge Resort & Golf Club
15. Trinity Health Of New England
   (including Family Care Amenities and Cell Phone Charging)
16. Medical
17. Boston Common Golf
18. Fever-Tree Bar
19. Travelers Chipping Challenge
    and Activation

R indicates a restroom location.
CVS Health® Greenside Club Clients  (Tickets read GRNT)

Anthem Blue Cross and Blue Shield
Aramark
CBRE
Charter Oak Utility Constructors, Inc.
CL
CVS Health
East Coast Metal Roofing
Enlyte
Essentia
F3 Technology Partners
F5
Garrity Asphalt Reclaiming
Goldman Sachs
GreatBlue Research, Inc.
Habco Industries, LLC
Hearst CT Media Group
Hinckley Allen
MetroHartford Alliance
Mount Gay Rum
NWN Carousel
Olsen Construction Services
Palo Alto Networks
Ring’s End
Shaffer Sports
Stanley Black & Decker
U.S. Bank
Westfield Bank
WNS North America Inc.
World Wide Technology
Xfinity

THURSDAY

30. Atlantic Community Bankers Bank
31. Delta Dental of Connecticut
32. Marcum LLP
33. Transamerica
34. KeyBank
35. Torrco

36. Nomura
37. Page Lumber, Millwork, & Building Supplies
38. Litchfield Cavo LLP
39. EchoStor Technologies
40. Guidewire Software, Inc.
41. Grant Thornton

FRIDAY

30. McCarter & English, LLP
31. Virtus Investment Partners
32. NBT Bank
33. Valley Communications Systems

34. Capgemini
35. Torrco
36. Middlesex Health
37. Cross Insurance
38. RCN Capital
39. Publicis Sapient
40. O&G/CES/PES
41. KPMG

SATURDAY

30. EMCOR Services
31. HYKE
32. Healthrageous
33. Benefitfocus
34. Hartford Athletic Charitable Fund

35. New England Capital Financial Advisors, LLC
36. UBER Business Services
37. Philip Morris International

38. Louth Callan Renewables
39. Union Savings Bank Wealth Management
40. Motive
41. Fidelity Institutional

SUNDAY

30. RICOH USA, INC
31. Chris Cote’s Golf Shop
32. Centurion Wealth Management
33. Collins Aerospace

34. DeVivo Companies
35. FanDuel
36. Fidelity Investments

37. Louth Callan Renewables
38. LAZ Parking Ltd LLC
39. LAZ Parking Ltd LLC

Weekly 18 Fairway Skybox Clients  (Tickets read SKYG45-47)

Deloitte
Global Atlantic Financial Group
Konica Minolta
17 Green Skybox Clients
Tickets read SKYA1-16
1. Bank of America
2. WFSB
3. Dell Technologies
4. ServiceMaster Restore
5. Fanatics
6. CDW
7. iHeartMedia
8. Kelser Corporation/Hybrid Pathways
9. Eversource
10. Risk Strategies
11. FedEx
12. Guy Carpenter
13. DraftKings
14. SERVPRO
15. ESPN

15 Green Skybox Clients
Tickets read SKYC18-23
18. Nestle Purina
19. Nestle Purina
20. CBS Sports
21. The Best Claims Solutions
22. USA Waste & Recycling Inc.
23. Kamco Supply

Clients are listed in order of those closest to their respective green back towards the tee.
# A-Z Hospital Hospitality Clients

<table>
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<tr>
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<td>Suite on 18</td>
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</table>
SAFETY: Facilitate a secure environment for the well-being of all guests.

See something, say something, do something.

- I am knowledgeable of safety policies and procedures in my role.
- In uniform, I am viewed as a safe person to approach.
- I take a proactive approach to safety and know who to contact.

COMPETITION: Preserve the integrity of the tournament by understanding your role as it relates to the PGA TOUR, players, and media.

With proximity comes responsibility.

- I recognize a player’s space, and I am aware of my surroundings.
- I respect and honor the game and help others to do the same.
- I can impact how the tournament is presented to our guests.

HOSPITALITY: Create a welcoming and positive atmosphere by taking pride in our presentation and providing individualized experiences for all guests.

Be our guest.

- I demonstrate approachable body language by:
  - Making eye contact and smiling
  - Greeting and welcoming each guest
- I use my resources to help guests by being prepared and knowledgeable.
TOGETHER WE
BRING OUR
PASSION TO CREATE
MEMORABLE,
WORLD-CLASS
EXPERIENCES THAT
POSITIVELY IMPACT
COMMUNITIES

COMMON
PURPOSE
The Travelers Championship would like to thank Hartford HealthCare for sponsoring the 2024 Volunteer Program. Each year, Hartford HealthCare is actively involved in helping the tournament enhance the volunteer experience throughout tournament week. In 2023 thanks to Hartford HealthCare, the tournament was able to add an exclusive Volunteer Shuttle Program and upgraded Volunteer Lounge in the Fan Zone. This year, with their help, a new Volunteer Recognition Program will be introduced to acknowledge the many years of service dedicated to our Volunteer Program.