



**TRAVELERS
CHAMPIONSHIP
JUNE 17-23, 2019**

TPC RIVER HIGHLANDS | CROMWELL, CT

2019 HOSPITALITY ACTIVATION GUIDE



TRAVELERS CHAMPIONSHIP

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TRAVELERS CHAMPIONSHIP

Thank you for your support of the Travelers Championship! As Connecticut's PGA TOUR event, we strive each year to elevate the experience for our partners, providing world-class entertainment, refreshments and venues.

Our staff is here to help assist in whatever capacity you need and we look forward to hosting you at the 2019 Travelers Championship.

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TRAVELERS CHAMPIONSHIP

Below please find a Client Activation Timeline. This timeline will assist in guiding you through this manual, as well as through your Travelers Championship sponsorship.



4-6 MONTHS BEFORE

Objectives and Point Person



3-4 MONTHS BEFORE

Craft Guest Lists & Invitations
Printed Tickets vs. Electronic Tickets



8 WEEKS BEFORE

Send Invitations
Tournament Submissions & Approval



2 WEEKS BEFORE

Distribute Tickets
Tournament Final Forms

FRIDAY, APRIL 19

Venue Layout

MONDAY, MAY 6

Preliminary Menu Choices

Preliminary Guest Counts

THURSDAY, MAY 9

Corporate Merchandise

Sponsor Gift Approvals

FRIDAY, MAY 17

Pairings Guide Submissions

Video Board Submissions

Video Tower Submissions

WEDNESDAY, MAY 29

Certificate of Insurance

FRIDAY, MAY 31

Shipping Forms

Venue Set-Up and Breakdown



DURING TOURNAMENT

Hosting Roles
A-Z Information



1-2 WEEKS AFTER

Guest Follow-Up and Internal Analysis



**TRAVELERS
CHAMPIONSHIP**

This section of the guide will be a detailed review of phase 1, highlighted below.



**4-6 MONTHS
BEFORE**

Objectives and
Point Person



**8 WEEKS
BEFORE**

Send Invitations
Tournament Submissions & Approval

**3-4 MONTHS
BEFORE**

Craft Guest Lists &
Invitations
Printed Tickets vs.
Electronic Tickets



**2 WEEKS
BEFORE**

Distribute Tickets
Tournament Final Forms



FRIDAY, APRIL 19

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MONDAY, MAY 6

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**DURING
TOURNAMENT**

Hosting Roles
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**1-2 WEEKS
AFTER**

Guest Follow-Up and
Internal Analysis





TRAVELERS CHAMPIONSHIP



GETTING STARTED

Welcome! With your Travelers Championship sponsorship, you have a great opportunity to build relationships and grow your business. This guide serves as a collection of best practices gathered from current PGA TOUR sponsors and industry experts. It will walk you through key components of the sponsorship activation process and provide insight on how other companies have successfully planned and executed sponsorships at PGA TOUR tournaments. In fact, most successful PGA TOUR sponsors start the planning process at least 4-6 months before the event, so let's get started.

HOW DO I DEFINE THE OBJECTIVES OF MY SPONSORSHIP?

The first step in achieving your goal is knowing your goal. Thus, having defined objectives is critical for each step of your sponsorship. Sample objectives of top PGA TOUR sponsors include one or a combination of the following:

- Prospecting and entertaining new clients
- Rewarding employees
- Business development
- Engaging existing clients
- Creating awareness and visibility

A TICKET MANAGER STUDY OF 4,000 COMPANIES UTILIZING OVER 5 MILLION SPORTS SPONSORSHIP TICKETS REVEALED THAT EACH GUEST ATTENDING AN EVENT REPRESENTED OVER \$161,000 IN REVENUE FOR THE COMPANY. YOUR GUESTS ARE WORTH A LOT! BY PROVIDING THIS GUIDE, WE AIM TO HELP YOU MAXIMIZE YOUR SPONSORSHIP AND TAKE ADVANTAGE OF THIS OPPORTUNITY TO GROW YOUR BUSINESS.

CASE STUDY

The PGA TOUR asked tournaments to share companies that have unique and effective sponsorships at their events. This guide is the result of best practices from these companies, which represent a variety of industries including automotive, business administration, energy/oil, financial services, information technology, manufacturing and medical centers & services. Throughout this guide you will find case studies from individual companies that stand out in certain aspects of their activation. We believe taking a closer look at how individual companies best utilize their sponsorship should assist you in finding the most effective way to maximize your sponsorship. To honor the anonymity of surveyed companies, we will only refer to their industries in any cited examples.



TRAVELERS CHAMPIONSHIP

HOW DO I DETERMINE MY INTERNAL POINTS OF CONTACT?

Successful PGA TOUR sponsors appoint an organized, personable and reliable person to manage the day-to-day responsibilities of the sponsorship. As they will also be interacting with your guests before, during and after the event, it is important that this point person has experience interfacing with clients and prospects. This person will also be responsible for interfacing with the tournament regarding logistical elements of the sponsorship such as food, beverage and décor. In some cases, it might make more sense to create a team of multiple point people. If you create a team, it is important to clearly define roles and responsibilities immediately.

When selecting your point person or team, it is important to consider the following items:

- Organizational skills
- Past performance
- Client relationships
- Experience
- Current workload
- Personality

SAMPLE POINT PERSON RESPONSIBILITIES

Pre-Tournament

- Creating the guest list
- Tracking the status of invitations
- Ordering gifts
- Logistical elements of the venue
- Crafting the schedule of events
- Ticket distribution

On-Site

- Managing and entertaining guests
- Managing last minute opportunities and challenges in the hospitality tent
- Distributing gifts

Post-Tournament

- Follow-up with attendees
- Internal analysis

“Organization drives all aspects of the event, from planning to implementation and everything in between.”

-Automotive Company

CASE STUDY

There is no one way to determine who will lead your sponsorship. Aggregating survey results revealed that the majority of PGA TOUR sponsors appoint internal leads from their marketing or communications departments. However, not all leads worked in marketing or communications. A manufacturing company creates a diverse team to manage their sponsorships. The sponsorship work is divided amongst five people based on their area of work, their proximity to the tournament site and their relationships with clients. The whole team is responsible for the day-to-day sponsorship management; in addition to the tasks leading up to the event, the team is in charge of on-site activation and post-event follow-up.





TRAVELERS CHAMPIONSHIP

This section of the guide will be a detailed review of phase 2, highlighted below.



**4-6 MONTHS
BEFORE**

Objectives and
Point Person



**3-4 MONTHS
BEFORE**

Craft Guest Lists &
Invitations
Printed Tickets vs.
Electronic Tickets



**8 WEEKS
BEFORE**

Send Invitations
Tournament Submissions & Approval



**2 WEEKS
BEFORE**

Distribute Tickets
Tournament Final Forms

FRIDAY, APRIL 19

Venue Layout

MONDAY, MAY 6

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Preliminary Guest Counts

THURSDAY, MAY 9

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Video Tower Submissions

WEDNESDAY, MAY 29

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FRIDAY, MAY 31

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Venue Set-Up and Breakdown



**DURING
TOURNAMENT**

Hosting Roles
A-Z Information



**1-2 WEEKS
AFTER**

Guest Follow-Up and
Internal Analysis



TRAVELERS CHAMPIONSHIP

PRINTED TICKETS VS. ELECTRONIC TICKETS

The Travelers Championship is happy to offer hospitality partners the opportunity to manage their tickets and parking electronically through Ticketmaster's Account Manager Platform.

Account Manager capabilities include:

- Email tickets and parking to guests
- Manage RSVPs and follow up with invitees
- Easily have tickets/parking returned to account if guests can no longer attend
- Re-distribute returned tickets/parking

Deadline: In order to participate in electronic ticketing for the 2019 tournament, clients must reach out to the tournament's Sponsor Relations Team no later than Monday, April 22, 2019.

Kendall Keil

kkeil@travelerschampionship.com
(860) 502-6803

Katie McMorrow

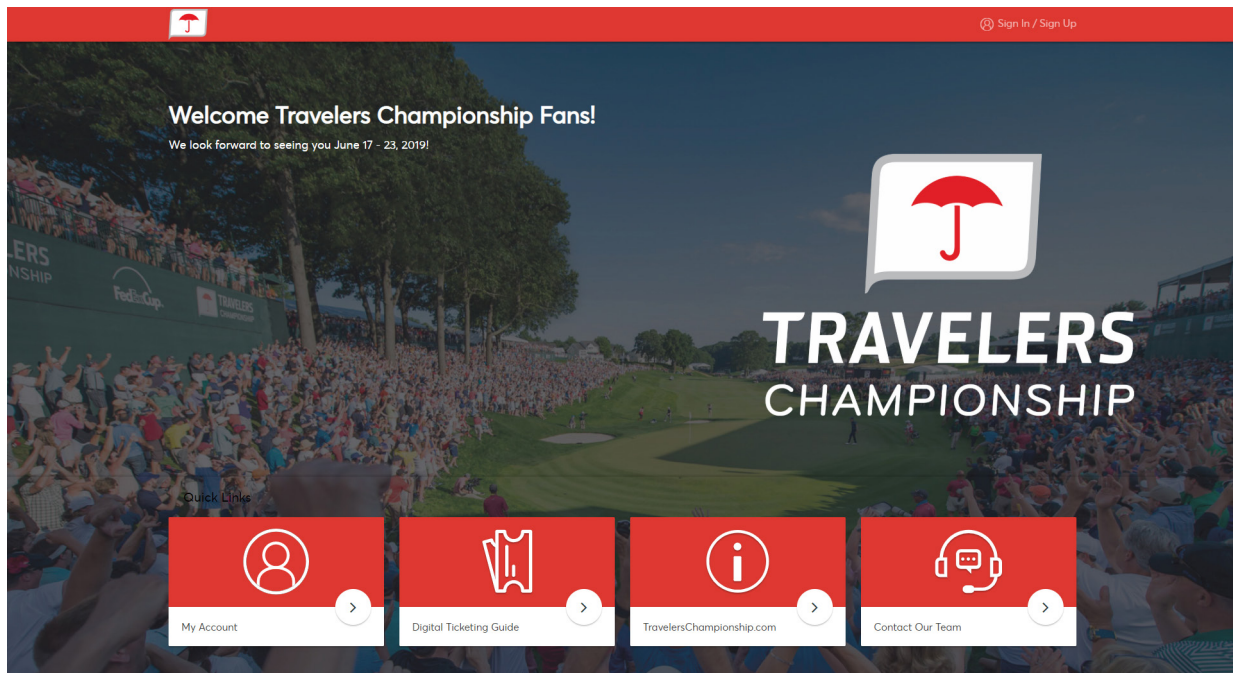
kmcmorrow@travelerschampionship.com
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Kyle Smith

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Partners who would like to participate in the electronic ticketing program will receive substantial training and support from the Travelers Championship Sponsor Relations Team.

**Please note, at this time parking hangtags (i.e. Sponsor Valet Parking) cannot be sent electronically. Therefore, parking hangtags will still be sent to clients via the mail.*



PRIVACY POLICY // TERMS OF USE

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TRAVELERS CHAMPIONSHIP

HOW DO I CREATE MY GUEST LIST?

The most successful PGA TOUR sponsors begin thinking about the guest list three to four months prior to the event, with the point person managing the process. Depending on your objective, the guest list should be made up of some mixture of clients, prospects and employees.

The first step in creating a guest list is to create a target list. According to PGA TOUR sponsors surveyed, this target list should contain at least two times the amount of guests that you would like to ultimately attend the event. Because the list will be substantial, it is important to rank your target list according to the objective of your sponsorship. For example, if your objective is to upsell existing clients, think about ranking invitees by upsell potential. If you are having trouble ranking your target list, consider using historical ticket usage data from past sponsorships to help. Ranking your target list will help determine in which order you should distribute your invitations, remembering that it is very possible that not everyone on the target list will receive an invitation.

A sample target list template and an example of ticket allocation are available in the Appendix of this guide (Exhibit A and Exhibit B)

Please keep in mind that children, ages 3 and older, must have the appropriate ticket to enter a hospitality venue. Complimentary admission for children 15 and under, allows Grounds access only.

SUMMARY

- 3-4 months prior to the event, create a target list of clients, prospects and employees
- Your target list should be twice as large as the amount of people you plan to invite
- Rank your target list with your objectives in mind
- Consider historical ticket usage when allocating tickets
- Keep a list of clients who you were unable to invite to accommodate cancellations

OVER 75% OF ALL TICKETS ARE GIVEN TO CUSTOMERS FOR BUSINESS DEVELOPMENT AND RETENTION PURPOSES, ACCORDING TO A 2013 STUDY FROM TICKET MANAGER.

“We create our target list based upon the relationship and long-term desire of how that relationship should develop.”

-Energy/Oil Company

CASE STUDY

Surveying PGA TOUR sponsors demonstrated that most companies use “client potential” as the determining factor in creating the target list and subsequent guest list. One telecommunications company uses CRM data to assist in building their target lists. Additionally, for the comfort of guests and ease of managing attendees, they segment their weeklong sponsorship, organizing guests and planning respective events in the following ways: Enterprise Clients, National Retailers, Local Retailers and Company-Owned Retail Stores & Employees.



TRAVELERS CHAMPIONSHIP



SUMMARY

- Whether paper or electronic, begin creating your invitation 3-4 months before the event
- Creatively integrate your company into the invitation
- With each invitation, include a hard RSVP deadline, contact name, email and/or phone number
- Address each invitation to the specific person on the guest list to prevent redistribution of tickets
- Check with tournament staff about approved logo and image use before using them on your invitation

HOW DO I CRAFT MY INVITATION?

While you are determining your target guest list, you should also start creating your invitation. Invitations from successful PGA TOUR sponsors are informative, compelling and brand consistent. The most effective invitations include a contact name, email and/or phone number with each invitation and a hard RSVP deadline. Additionally, invitations should always be addressed to the specific person on the guest list, eliminating the potential for the invitation to be passed to an individual not on the target list. Lastly, check with the Travelers Championship staff about approved logo and image usage before using them on your invitation. Depending on your preference, invitations can be mailed, hand-delivered, emailed or posted on an online enrollment platform. An online enrollment platform such as Eventbrite or Cvent can help you create a compelling invitation, organize your invite list and prepare you for future analysis and correspondence.

A sample invitation is available in the Appendix of this guide (Exhibit C).

CASE STUDY

Sponsors across the PGA TOUR have been successful with both online and paper invitations. One manufacturing company uses an online platform that is simple for both the host and guests. The company invites all customers via email with a three week deadline to RSVP. With the invitation, they provide two links: one to a registration site and one to the tournament website. The online registration site is used by guests to register for the various additional activities that are scheduled for the week. The tournament website helps to answer any questions that guests may have regarding tournament information and policies.



TRAVELERS CHAMPIONSHIP

SPECIAL EVENT INVITATIONS

Some sponsorship packages for the Travelers Championship include access to tournament special events. These events may include:

- Renewal Breakfast
- Women's Day presented by Travelers
- Honorary Observer Walking Spots

As you determine your invitation list for your hospitality tickets, we strongly recommend that you keep these additional special events in mind. Many special events offer guests exclusive access to PGA TOUR player experiences so it is important to remember that these invitation should also be extended in advance of the tournament.





TRAVELERS CHAMPIONSHIP

This section of the guide will be a detailed review of phase 3, highlighted below.



**4-6 MONTHS
BEFORE**

Objectives and
Point Person



**3-4 MONTHS
BEFORE**

Craft Guest Lists &
Invitations
Printed Tickets vs.
Electronic Tickets



**8 WEEKS
BEFORE**

Send Invitations
Tournament Submissions & Approval



**2 WEEKS
BEFORE**

Distribute Tickets
Tournament Final Forms

FRIDAY, APRIL 19

Venue Layout

MONDAY, MAY 6

Preliminary Menu Choices

Preliminary Guest Counts

THURSDAY, MAY 9

Corporate Merchandise

Sponsor Gift Approvals

FRIDAY, MAY 17

Pairings Guide Submissions

Video Board Submissions

Video Tower Submissions

WEDNESDAY, MAY 29

Certificate of Insurance

FRIDAY, MAY 31

Shipping Forms

Venue Set-Up and Breakdown



**DURING
TOURNAMENT**

Hosting Roles
A-Z Information



**1-2 WEEKS
AFTER**

Guest Follow-Up and
Internal Analysis



TRAVELERS CHAMPIONSHIP



WHEN DO I SEND OUT INVITATIONS?

Based on PGA TOUR sponsor survey responses, it is recommended that **the first wave of invitations is sent at least eight weeks prior to the event with a hard RSVP deadline of two to three weeks later.** This first wave will consist of those guests at the top of your target list. Once the first wave is completed, send out the second wave to the next group of guests on your target list.

After sending the first wave of invitations, it may be beneficial for the point person to follow up with the invitees through email or phone calls to encourage RSVPs or answer any questions. If a key client has not responded, consider engaging a senior executive to assist in the process.

Once you receive RSVPs, it is important to keep your guests excited and involved with your event. This can be accomplished in a variety of ways, such as through email blasts highlighting player commitments or by distributing tournament information. The tournament is happy to work with your representative to ensure they receive event information (i.e. course map, schedule, parking, contact information, etc.) to send to guests.

Examples of tournament-created email blasts are available in the Appendix of this guide (Exhibit D). Examples of tournament information are available in the Appendix of this guide (Exhibit E).

CASE STUDY

Research shows that successful PGA TOUR sponsors send out invitations in waves and engage with the guests from the moment they RSVP “yes.” Specifically, a business administration company stands out as having an advanced invitation process. They start sending out invitations three months before the tournament with a three week deadline to RSVP. Once guests respond “yes,” they receive multiple emails regarding arrival, departure, activities, special requests, dining and contact information.

SUMMARY

- Send the first wave of invitations at least 8 weeks prior to the event with a hard RSVP deadline of 2-3 weeks later
- Once you have received the first set of RSVPs, send the second wave of invitations to those next on your target list
- Follow up invitations with phone calls and emails
- Keep guests excited about the event by sending email blasts and tournament information

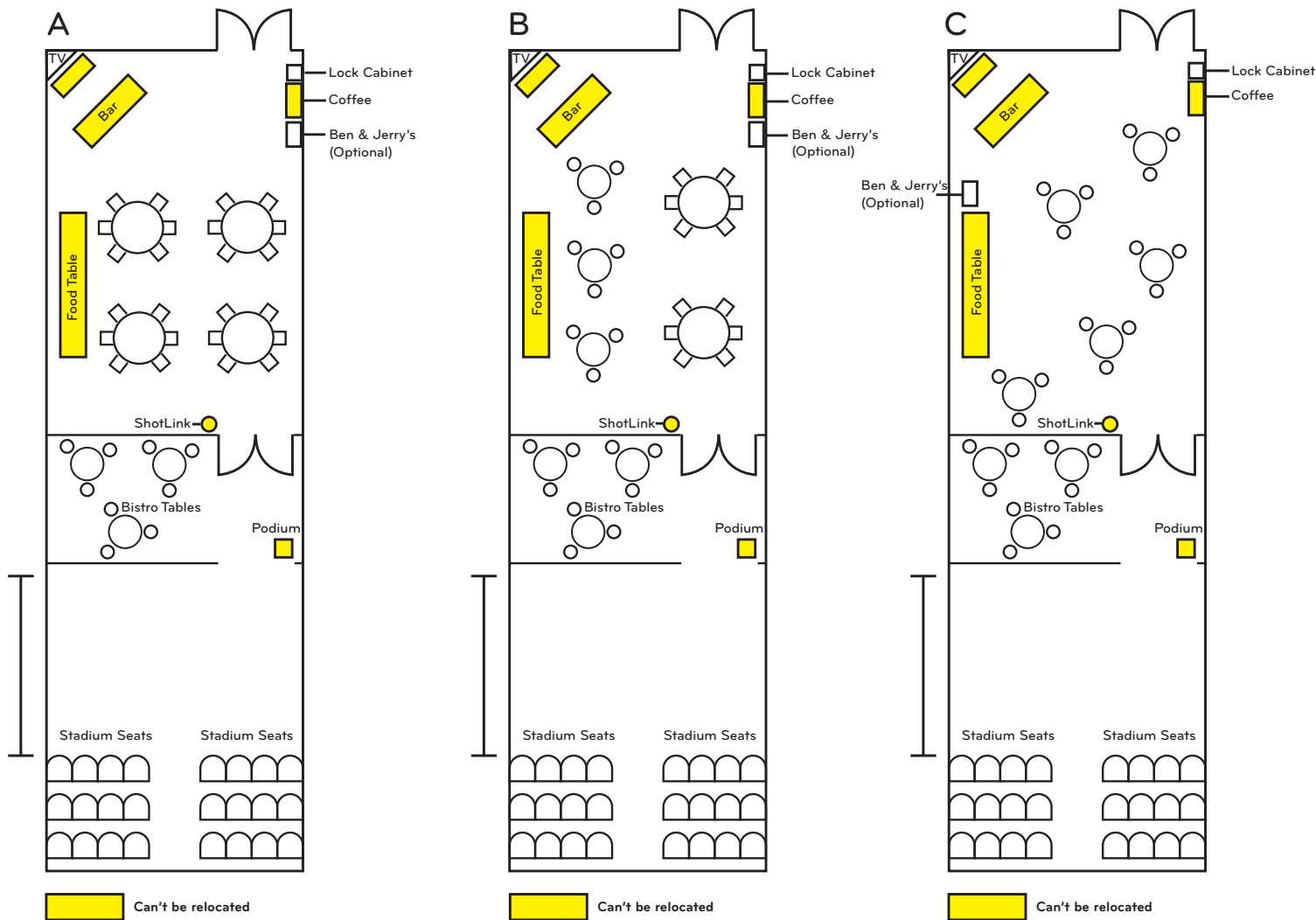


TRAVELERS CHAMPIONSHIP

The tournament is pleased to offer Corporate Row, Sky Suite and Weekly Skybox partners layout options for their venues.

CORPORATE ROW CHALET VENUE LAYOUT OPTIONS

Below please find three (3) venue layout options available to Corporate Row Chalet clients. The client is responsible for confirming layout option with tournament staff by Friday, April 19.



Please contact Kendall Keil with any layout questions and confirmations:

Kendall Keil
 Partnership Manager
 Office: 860-502-6803
 Cell: 860-967-5332
 kkeil@travelerschampionship.com



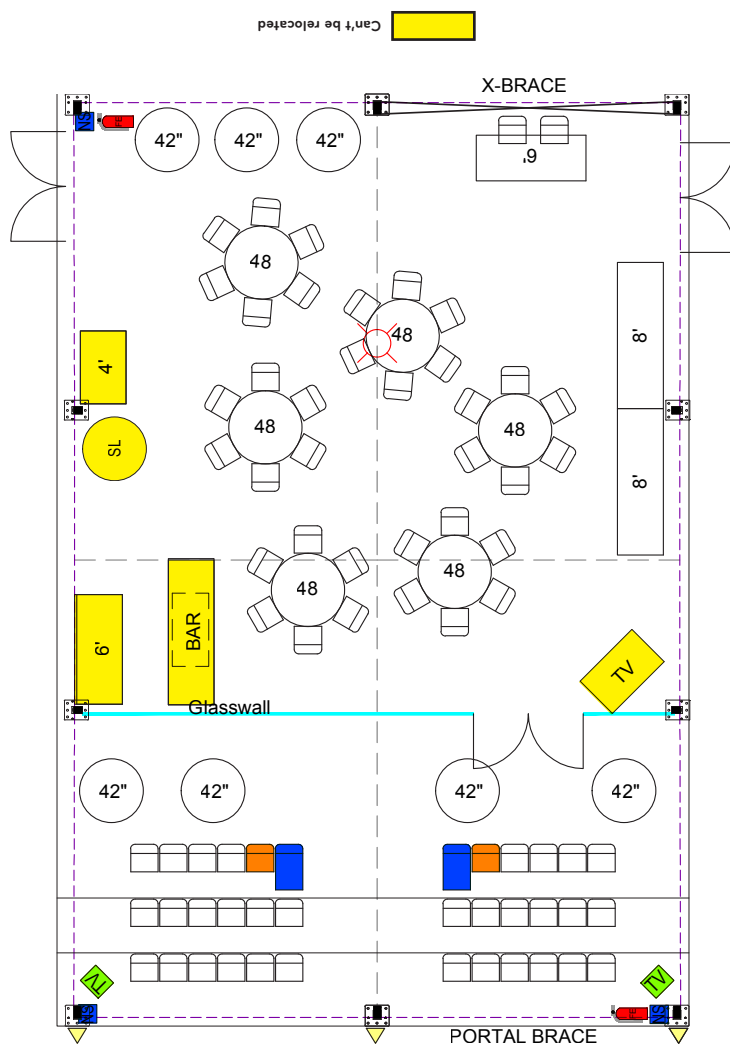
TRAVELERS CHAMPIONSHIP

SKY SUITE VENUE LAYOUT OPTIONS

Below please find the basic Sky Suite layout. If you would like to make any modifications to the below layout, please reach out to Kendall Keil. The client is responsible for confirming layout with tournament staff by Friday, April 19.

Potential modifications could include:

- Registration location/layout
- Food location
- Bistro table additions



Please contact Kendall Keil with any layout questions and confirmations:

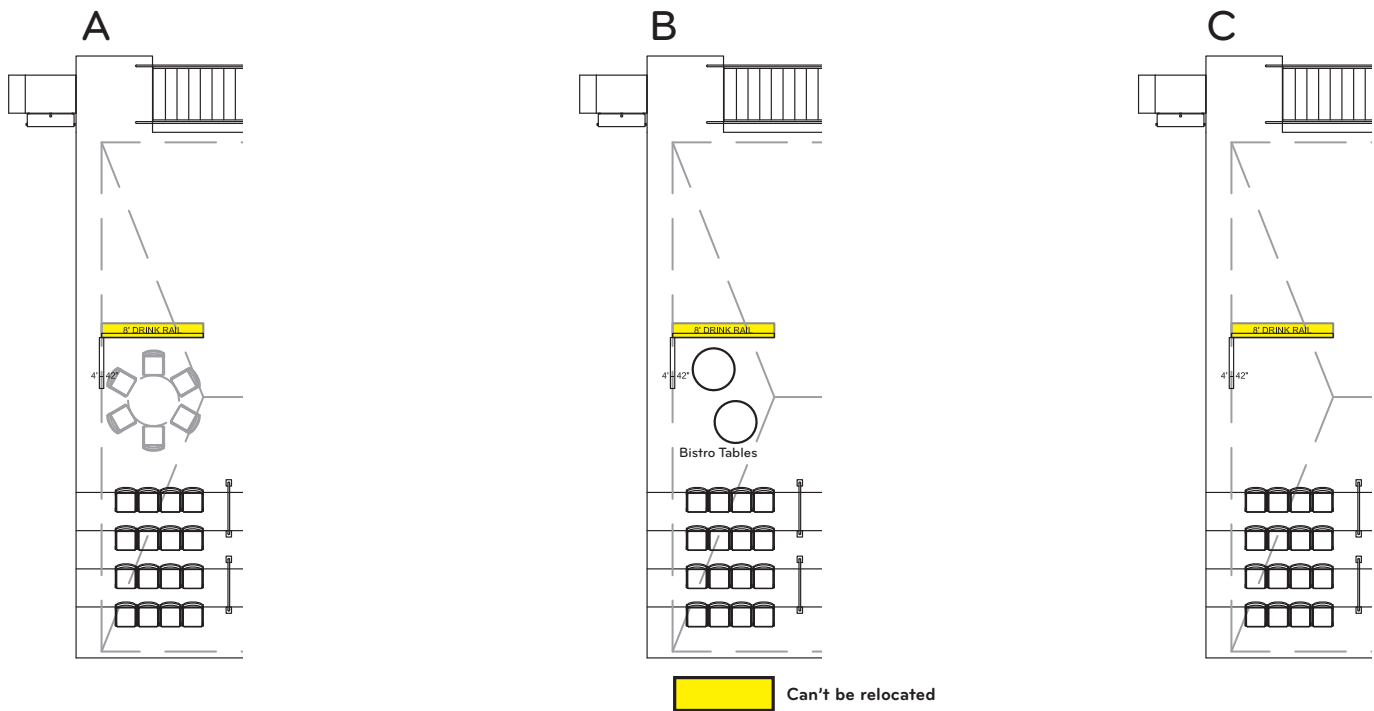
Kendall Keil
 Partnership Manager
 Office: 860-502-6803
 Cell: 860-967-5332
 kkeil@travelerschampionship.com



TRAVELERS CHAMPIONSHIP

WEEKLY SKYBOX VENUE LAYOUT OPTIONS

Below please find three (3) venue layout options available to Weekly Skybox clients. The client is responsible for confirming layout option with tournament staff by Friday, April 19. If you do not respond with your layout choice by Friday, April 19 you will receive layout A.



Please contact Kendall Keil with any layout questions and confirmations:

Kendall Keil
Partnership Manager
Office: 860-502-6803
Cell: 860-967-5332
kkeil@travelerschampionship.com



TRAVELERS CHAMPIONSHIP



INTERESTED IN PURCHASING DUAL BRANDED GIFTS FOR YOUR CLIENTS WHO ATTEND THE TRAVELERS CHAMPIONSHIP?

Please contact Ron Scheyd
at TPC River Highlands with
questions or to place an order.

RonScheyd@pgatourtpc.com or
(860) 635-2211

Orders can be shipped to client directly
or shipped to and stored at TPC River
Highlands, ready for on-site distribution.



To ensure that your order is received in time for the tournament, orders should be placed no later than May 9.

Orders placed after that date may be subject to additional service fees for rush delivery.

Please complete the shipping forms on page 23.



TRAVELERS

CHAMPIONSHIP

Many sponsor packages are complex and include a variety of elements. Below are some important deadlines to keep in mind in the eight weeks prior to the tournament for those partners whose packages are applicable to the following contents.

FRIDAY, APRIL 19 | VENUE LAYOUT SUBMISSIONS

The tournament is pleased to offer Corporate Row, Sky Suite and Weekly Skybox partners layout options for their venues. Please refer to pages 14-16 to view the layout options available to your specific venue. The client is responsible for confirming layout option with tournament staff by Friday, April 20.

MONDAY, MAY 6 | PRELIMINARY MENU SELECTION AND GUEST COUNT ESTIMATES

Dependent on the hospitality venue, some clients will need to select a menu level and headcount, while others will just have the option to select add-ons if desired. Preliminary menu selection and guest counts for Corporate Row and Sky Suite partners are due to Levy Golf by Monday, May 6. Preliminary add-on selections for Skybox, Greenside Club and Vista clients are also due to Levy Golf by Monday, May 6.

THURSDAY, MAY 9 | DUAL BRANDED MERCHANDISE

Interested in purchasing dual branded gifts for your clients who attend the Travelers Championship? Please contact Larry Antinozzi at TPC River Highlands at (860) 635-2211 or RonScheidt@pgatourtpc.com with questions or to place an order. To ensure that your order is received in time for the tournament, orders should be placed no later than May 9. Orders placed after that date may be subject to additional service fees for rush delivery. See page 17 for more information about our Corporate Merchandise Program.

FRIDAY, MAY 17 | BRANDING ELEMENTS

The following branding element submissions are due no later than Friday, May 17. If your sponsorship package includes any of these branding elements, you will have received a separate email with submission specifications.

- Pairings Guide Submissions
- Video Board Submissions
- Video Tower Submissions

WEDNESDAY, MAY 29 | CERTIFICATE OF INSURANCE

All Corporate Row Chalet, Sky Suite and Weekly Skybox partners are required to provide the tournament with a Certificate of Insurance (COI), per the hospitality venue agreement. Please provide the COI to Kendall Keil at kkeil@travelerschampionship.com no later than Wednesday, May 29.



**TRAVELERS
CHAMPIONSHIP**

This section of the guide will be a detailed review of phase 4, highlighted below.



**4-6 MONTHS
BEFORE**

Objectives and
Point Person



**3-4 MONTHS
BEFORE**

Craft Guest Lists &
Invitations
Printed Tickets vs.
Electronic Tickets



**8 WEEKS
BEFORE**

Send Invitations
Tournament Submissions & Approval



**2 WEEKS
BEFORE**

Distribute Tickets
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Preliminary Guest Counts

THURSDAY, MAY 9

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WEDNESDAY, MAY 29

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**DURING
TOURNAMENT**

Hosting Roles
A-Z Information



**1-2 WEEKS
AFTER**

Guest Follow-Up and
Internal Analysis



TRAVELERS CHAMPIONSHIP

HOW DO I DISTRIBUTE PRINTED TICKETS?

If you choose not to use electronic tickets, the tournament will start shipping client ticket packages about 4-6 weeks prior to the tournament. Please note - the tournament will not ship tickets prior to receiving sponsorship payment.

The majority of our survey respondents start delivering tickets (both physical and electronic) two weeks before the event, continuing delivery on a rolling basis until the tournament begins. If event information has not already been included in an email or sponsor website, including it along with the tickets is recommended.

Some sponsors hand deliver tickets to the client as it presents an opportunity for a face-to-face meeting. If hand delivery is not feasible for every guest, consider enclosing a personal note with the tickets in the mail. If a guest commits at the last minute, you may also leave tickets at the tournament's Will Call. (See next page for additional Will Call information.)

Surveying successful PGA TOUR sponsors showed that clients cancelling is no rarity. Because of this, most sponsors have pre-determined internal procedures for ensuring that empty spots are quickly filled with qualified clients. First, they refer back to the target list. Next, they are sure to retrieve the tickets from the clients that cancel so they can distribute them to the next person on the target list.

Please keep in mind that children, ages 3 and older, must have the appropriate ticket to enter a hospitality venue. Complimentary admission for children 15 and under, allows Grounds access only.



SUMMARY

- Begin delivering your tickets two weeks before the event (in person if possible)
- Use a web page, app or intranet page to deliver specific event information to guests
- Use an online tool to track ticket usage
- If a client cancels, refer to your target list to redistribute the ticket

GET THE APP

- After receiving RSVPs from guests, encourage them to download the PGA TOUR app, which includes some of the features below:
- Real-time leaderboard with a player shelf allowing quick access to player scoreboards, profile and video
- Live player scorecards now featuring SHOT TRIALS, PLAY BY PLAY, and LIVE STATS
- Groupings view with TEE TIMES and LOCATION information
- Access to LIVE video for every PGA TOUR event
- VOD including tournament highlights, round recaps, player features and more
- Course detail with hole layouts, descriptions and live stats for each hole
- Live maps which allow you to locate amenities around the course
- All the latest news from PGATOUR.com





TRAVELERS CHAMPIONSHIP

The Travelers Championship Will Call office will be available during tournament week, Monday, June 17 - Sunday, June 23. Sponsors may choose to leave tickets, parking and other credentials for guests at Will Call so that they can pick them up when they arrive at the golf course. If a sponsor chooses to leave items at Will Call, we ask that they follow the below guidelines to ensure easy and accurate drop off and pick up.

1. Pre-pack credentials in Will Call-approved envelopes prior to arriving on-site.
 - Sponsors may ask the tournament staff for Will Call Envelopes in advance of the event at no cost.
 - If time is limited, sponsors may use any 9" x 12" envelope. Please print page 22 of this manual, complete the information and staple it to the front of the envelope.
2. Drop off envelopes at Will Call prior to guests' arrival.
3. Ensure guests have the directions and hours of operation for Will Call so that they successfully pick up their items.

***Please confirm that guests understand they must go to Will Call prior to parking. Will Call is located outside of the parking lots.**

LOCATION

The Will Call office is located on Golf Club Road, 1/10 of a mile south of the entrance to the General Parking Lot. In order to pick up your credentials, all guests will be required to show a photo ID.

GPS address: 1 Golf Club Road, Cromwell, CT 06416

WILL CALL HOURS

Monday: 7 a.m. – 6 p.m.

Tuesday: 7 a.m. – 6 p.m.

Wednesday: 4:30 a.m. – 6 p.m.

Thursday: 6 a.m. – 6 p.m.

Friday: 6 a.m. – 7 p.m.

Saturday: 7 a.m. – 7 p.m.

Sunday: 7 a.m. – 4 p.m.

DIRECTIONS TO WILL CALL

From the North:

I-91 South to Exit 23, West St. Rocky Hill. Left at the end of the ramp. Continue straight until the intersection with Rt. 99. Right onto 99 (Silas Deane Highway). Continue on Route 99 past the main tournament entrance for ¼ mile. Take a left on Golf Club Road, Will-Call will be on the right.

From the South:

I-91 North to Exit 22 to Rt. 9 South. Take Exit 19/West St. Right at the end of the ramp. Immediate right onto Rt. 3 for one mile. Turn right onto Court St., follow to end, left onto Rt. 99 (Main St.), ¼ mile to Golf Club Road. Take a right onto Golf Club Road, Will-Call is on the right.

From the West:

Rt. 9 South to Exit 19. Right at end of ramp onto West St. Immediate right onto Rt. 3 for one mile. Turn right onto Court St., follow to end, left onto Rt. 99 (Main St.), ¼ mile to Golf Club Road. Take a right onto Golf Club Road, Will-Call is on the right.

From the East:

Rt. 9 North through Middletown. Exit 18/Rt. 99 Cromwell/Rocky Hill. Follow Rt. 99 for 3 miles. Turn right on Golf Club Road. Will-Call is on the right.

TICKETS FOR

Last Name

First Name

PICKED UP

Signature

Date

Time

TICKETS LEFT BY

Name/Company

Phone Number

Date

Time

TOURNAMENT STAFF CONTACT

Name

Phone Number



TRAVELERS
CHAMPIONSHIP

WILL CALL



TRAVELERS

CHAMPIONSHIP

The tournament is pleased to offer both inbound and outbound shipping support to tournament partners. If a client intends to ship anything to or from the tournament grounds, please follow the process on pages 23-35 of this manual.

The client is responsible for shipping and delivery of any materials to the designated facility, in which all shipments must be prepaid. The tournament is not responsible for items lost or damaged during shipping or while held on-site prior to, during or after the tournament.

All materials should be shipped to:

Travelers Championship
Attn: Company Name/Hospitality Venue (i.e. skybox, corporate row, etc.)
One Golf Club Road
Cromwell, CT 06416

Boxes should be numbered in an “X of Y” system. It is imperative that shipments be labeled in this manner to ensure they all get delivered to your suite area. Also, please include deliveries@travelerschampionship.com on the packing slip, so the tournament will receive shipping notifications, as specified on the Inbound Shipment Delivery Form (page 24).

The tournament can only receive shipments from May 31 - June 14, 2019. No shipments can be received from June 15 - June 23, 2019.

The tournament will also provide clients with outbound shipping support. We ask that clients have outbound shipments organized in hospitality venues by 2:00 p.m. on Sunday afternoon. Tournament volunteers will assist with labeling and shipping supplies, as well as transporting shipments to the appropriate location. Please have FedEx or UPS account information available for all outbound shipments.

On the following two pages, you will find our Inbound Shipment Delivery Form, as well as our Outbound Shipment Form. Please complete the Inbound Shipment Delivery Form and return no later than Friday, May 31.

For any questions regarding the shipping process, please contact Kendall Keil:

Kendall Keil
Partnership Manager
Office: 860-502-6803
Cell: 860-967-5332
kkeil@travelerschampionship.com



TRAVELERS
CHAMPIONSHIP

DELIVERING SHIPMENTS TO THE TRAVELERS CHAMPIONSHIP:

If you intend to ship anything to the event, please provide details on the form below. As the tournament receives hundreds of deliveries for its tournament partners, please be sure to address the shipment **EXACTLY** as follows:

FROM: Your Company Name
Your Company Address

TO: Travelers Championship
Attention: Your Company/Hospitality Venue (i.e. Sky Suite)
One Golf Club Road
Cromwell, CT 06416

Please include the email address of your tournament staff contact so we receive shipping notifications.
(i.e. kkeil@travelerschampionship.com)

Please number all boxes in an "X of Y" system. (i.e. 1 of 4, 2 of 4, etc.)

SHIPPING INFORMATION:

Company Name: _____

Contact Person *(include cell phone number)*: _____

On-Site Contact *(if different than above)*: _____

Method of Shipping *(FedEx Ground, FedEx Express, UPS, etc.)*: _____

Tracking Number(s): _____

Delivery Date *(Between May 31 - June 14)*: _____

Vendor *(if other than you)*: _____

Number & Size of Packages: _____

Contents of Shipment: _____

PLEASE NOTE:

We can **NOT** receive any shipments **prior to June 1 or after June 15.**

Please return this form by **Friday, May 31, 2019** via fax or email.

All delivery drivers must be equipped with a **LIFT GATE** and **PALLET JACK.**

Shipping forms can also be completed electronically at www.travelerschampionship.com/shipments



TRAVELERS CHAMPIONSHIP

SENDING SHIPMENTS FROM THE TRAVELERS CHAMPIONSHIP:

The tournament is pleased to offer the operational facilitation of shipping outbound packages from the golf course for tournament partners. If you intend to ship anything from the event back to your company, please provide details on the form below. As the tournament receives and sends hundreds of deliveries for its tournament partners, please be sure to complete this form and follow the outlined protocols.

PLEASE NOTE:

We **CAN NOT** accept any outbound shipments after Sunday, June 23, and all shipments must be prepaid.

- Please have FedEx or UPS account information available.
- Volunteers will be available to assist with shipping supplies.
- Volunteers will manage transportation of shipments.

SHIPPING INFORMATION:

Company Name: _____

Contact Person (include cell phone number): _____

Method of Shipping (FedEx Ground, FedEx Express, UPS, etc.): _____

Tracking Number(s): _____

Number & Size of Packages: _____

Contents of Shipment: _____

Please give this form to the executive committee volunteer in charge of your area.

Art Kuever	Danielle Sobocinski	Dana Shults	Katie White
Hospitality - 18th Hole	Hospitality - 17 Green	Hospitality - 17 Green	Hospitality - 17 Tee
(860) 227-4388	(845) 629-5619	(413) 519-7438	(860) 985-6441

If you need to contact deliveries:
Deliveries Chair
Deliveries@travelerschampionship.com
(860) 834-1802



TRAVELERS CHAMPIONSHIP

CORPORATE ROW AND SKY SUITE PARTNERS ONLY

The tournament is pleased to offer hospitality venue set-up and breakdown time to Corporate Row and Sky Suite partners. If clients would like to setup materials, displays, signage, banners or the like in their hospitality venues, they may do so following the process set forth on pages 26-27 of this manual.

The client is responsible for the delivery of materials to the golf course (please see Shipping Information on page 24 if you would like to ship materials in advance). The client is also responsible for the removal of all materials from the golf course. The tournament is not responsible for items lost or damaged while set up on-site.

Due to the limitations of tournament staff and venue accessibility, all hospitality venues must be set up prior to 5:00 p.m. on Tuesday, June 18, 2019. This will ensure the tournament has the necessary time to make final venue arrangements and that venues are set up for guest arrival Wednesday morning.

Due to the temporary nature of the tournament, all hospitality venues must be broken down by 5:00 p.m. on Monday, June 24, 2019. Breakdown may also occur on Sunday evening following the end of play. This will ensure no client materials are lost or misplaced in the dismantling of any hospitality structures. Please note, tournament staff assistance for venue breakdown Sunday evening is limited.

On the following page, please find our Hospitality Venue Set-Up and Breakdown Form. If clients intend to set up materials in a venue, please complete this form no later than Friday, May 31, 2019.

For any questions regarding the venue set-up and breakdown process, please contact Kendall Keil:

Kendall Keil
Partnership Manager
Office: 860-502-6803
Cell: 860-967-5332
kkeil@travelerschampionship.com



TRAVELERS CHAMPIONSHIP

SET-UP INFORMATION:

Set-Up Deadline: All hospitality areas are to be set-up by 5 p.m. on Tuesday, June 18, 2019.

Company Name: _____

Contact Person: _____

Telephone: _____

Email: _____

Date and Time of set-up: _____

Please describe the scope of your set-up: _____

BREAKDOWN INFORMATION:

Breakdown Deadline: All hospitality areas are to be broken down by 5 p.m. on Monday, June 24, 2019.

Company Name: _____

Contact Person: _____

Telephone: _____

Email: _____

Date and Time of set-up: _____

Please describe the scope of your breakdown: _____

FORM SUBMISSION AND ADDITIONAL QUESTIONS:

Please return this form by Friday, May 1, 2019 via email or fax and direct any additional questions to Kendall Keil:

Kendall Keil
Partnership Manager
Office: 860-502-6803
Cell: 860-967-5332
kkeil@travelerschampionship.com



**TRAVELERS
CHAMPIONSHIP**

This section of the guide will be a detailed review of phase 5, highlighted below.



**4-6 MONTHS
BEFORE**

Objectives and
Point Person



**3-4 MONTHS
BEFORE**

Craft Guest Lists &
Invitations
Printed Tickets vs.
Electronic Tickets



**8 WEEKS
BEFORE**

Send Invitations
Tournament Submissions & Approval



**2 WEEKS
BEFORE**

Distribute Tickets
Tournament Final Forms

FRIDAY, APRIL 19

Venue Layout

MONDAY, MAY 6

Preliminary Menu Choices
Preliminary Guest Counts

THURSDAY, MAY 9

Corporate Merchandise
Sponsor Gift Approvals

FRIDAY, MAY 17

Pairings Guide Submissions
Video Board Submissions
Video Tower Submissions

WEDNESDAY, MAY 29

Certificate of Insurance

FRIDAY, MAY 31

Shipping Forms
Venue Set-Up and Breakdown



**DURING
TOURNAMENT**

Hosting Roles
A-Z Information



**1-2 WEEKS
AFTER**

Guest Follow-Up and
Internal Analysis



TRAVELERS CHAMPIONSHIP

HOW DO I ENTERTAIN MY GUESTS?

In this section you will find strategies PGA TOUR sponsors use to deliver stress-free, memorable and VIP experiences to their guests. Most of our survey respondents have company representatives arrive at least one hour before the tournament hospitality venues open (see the Appendix for Venue Hours of Operation). When a guest walks through the door they should be warmly welcomed by the employee that is acting as the company host. To create continuity and familiarity, consider using the same company host each day. The company host should then connect the guest with the company representative who invited them.

Your sponsorship platform provides a great opportunity to engage with your clients on a personal level. Your conversations and attire should match the setting. Many sponsors use social media to engage guests with the event by using the tournament hashtag or checking in on Facebook. You can also encourage them to download the free PGA TOUR app so they can follow the action, navigate their way around the course through our interactive live maps and watch the leaderboard.

In addition to entertaining guests on-site, some sponsors schedule ancillary events throughout tournament week. You can also consider providing guests with merchandise or gifts as part of the experience. *(See page 17 for more about the Corporate Merchandise Program.)*

***Please note all gifts must be approved by the tournament for security purposes.**

SUMMARY

- Arrive at least one hour before hospitality venues open to prepare the venue for guest arrival
- Greet guests at the door and engage with them on a personal level
- Use gifts to promote your company
- Encourage your guests to download the PGA TOUR app and use social media to engage with the event
- Use the same company host each day and plan additional events throughout the week



CASE STUDY

Many PGA TOUR sponsors use gifts to thank guests for attending and to promote their brand. Most provide gifts such as branded hats or golf-related giveaways at the event. A telecommunications company uses giveaway items and enter-to-wins for prizes to create excitement in their venue. Additionally, they engage guests by creating product displays of their devices for education and sampling. In addition to gifts, successful sponsors plan events throughout the week to entertain guests and ensure engagement between guests and hosts. This is especially necessary for guests who travel from out of town for tournament week. One business administration company went the extra mile to make their guests feel special. Throughout the week, they hosted events: Sunday night dinner, Thursday night barbecue and a Friday night cookout.



TRAVELERS CHAMPIONSHIP



HOW DO I ENSURE STAFF USE THIS TIME EFFECTIVELY?

The easiest way to ensure guests are happy on-site is to encourage your staff to use their time effectively. When guests arrive each day, the company host should greet them at the door and record their name and an indicator (i.e. shirt color or hat type) so other staff can identify and remember them throughout the week. The registration sheet should already indicate whether they are a customer or prospect. Once guests have been greeted by company representatives, the staff should continue to mingle and introduce them to other company employees and guests. At the event, sales staff may ask to set up a follow-up phone call or appointment, but leave more formal communication until after the event. Discreetly noting any specific information from the conversation on-site will give a personal touch to communication after the event.

It is important to have at least two company representatives on-site in the venue at all times. In addition to the point person or sponsorship team, the majority of PGA TOUR sponsors have high level executives attend each day. An easy way to distinguish company staff from guests is to provide a uniform and/or name tag for company staff.

“Connecting each guest with the casual contact and then introducing them to the rest of the team ensures an optimal experience.”

-Energy/Oil Company

SUMMARY

- Record guest name and an indicator at check-in so all staff can identify the guest throughout the event
- When appropriate, ask guests for a follow-up call or appointment
- Have at least two company representatives in the venue at all times
- Have a uniform and/or name tag for each company representative

CASE STUDY

The majority of PGA TOUR sponsors have a representative sample of employees from the company to mingle with guests and encourage future meetings once the event is over. For example, a manufacturing company has a wide variety of company representatives attend the event, such as top management, regional leaders, district leaders, local employees and headquarters support functions. Their roles on-site range from hosting guests to distributing gifts. Each staff member is easily identifiable by the team’s matching golf polos.



TRAVELERS CHAMPIONSHIP

HOW CAN WE HELP?

With months of planning in place, we strive to make our client's on-site experience seamless and exceptional. However, we understand that the nature of a temporary event can present challenges and issues may arise. Therefore, the Travelers Championship has implemented a texting program to help guests alert the tournament staff of any issues resulting in speedy and efficient resolutions.

HOW IT WORKS:

If you or your guests encounter any issues while on-site, whether that be in your specific hospitality venue or out on the golf course, text "BIRDIE" <space> Issue & Location to 69050

You will receive a confirmation text that your message was received and is being addressed by the tournament staff.

It may also be helpful to include a picture in your message.



HOW CAN WE HELP?

**Text "BIRDIE" <space>
Issue & Location to 69050**

In addition to the texting program, you will also see tournament staff and tournament volunteers on-site. We are here to help. If you have any issues or are not happy with a resolution through the texting program, please contact our tournament staff or the lead volunteer for your venue.

A-Z INFORMATION DURING TOURNAMENT



TRAVELERS
CHAMPIONSHIP



TRAVELERS CHAMPIONSHIP

ADA PARKING

Please visit our website, www.TravelersChampionship.com for more information.

ADA VIEWING LOCATIONS

1st Tee, 8th Green, 9th Green, 10th Tee, 18th Green, Practice Facility

ADMISSION GATES LOCATIONS AND HOURS

There are three admission gates to the Travelers Championship:

- Main Gate: Accessible via main entrance and Gold Lot (Lot B) Parking
- 9th Hole Fairway: Accessible via Red Lot (VIP) Parking
- 6th Hole Green: Accessible via Field Road
- 8th Hole Green: Accessible via Green Lot (Elite/Lot D) Parking

Gates open at 7:00 a.m. on Monday, Tuesday, Saturday and Sunday and open at 6:00 a.m. Wednesday through Friday.

ALCOHOL POLICY

Alcoholic beverages served in venues will be chosen by Corporate Row and Sky Suite clients. Skybox bars will include beer, wine, malt beverages and assorted non-alcoholic beverages. Greenside Club will include beer, wine, liquor, malt beverages and assorted non-alcoholic beverages. No bottles, cans or cups containing alcoholic beverages shall leave the venue. Client is required to adhere to the following general regulations:

1. Photo ID. A valid photo ID must be presented to obtain an alcoholic beverage. Valid photo ID shall include a current driver's license, military ID, or other suitable ID as determined by Tournament Officials. Bartenders will have hand stamps to denote guests over 21; however, guests should be prepared to show their photo ID at all times.
2. Serving of Minors. The current legal drinking age in the State of Connecticut is twenty-one (21) years of age. Any persons under the legal drinking age that are discovered to be in possession of or consuming any alcoholic beverages will be asked to leave the tournament grounds.
3. Bartenders. Bartenders will be provided by the Tournament Caterer. Guests are not permitted to serve themselves under any circumstances.
4. Intoxicated Individuals. Connecticut forbids serving of alcohol to any intoxicated individual. Clients are responsible for controlling its guests who become intoxicated. The tournament staff and all bartenders shall have the right to refuse or "cutoff" service of alcoholic beverages to any individual.
5. Violation of the Liquor Laws of Connecticut. Violation of the liquor laws of Connecticut by the client or its guests shall be grounds to terminate Agreement without notice and without refund of any paid charges or fees.

ATM LOCATIONS

ATMs are located at the Main Entrance, Merchandise Tent, 18 Concessions, Stanley Black & Decker Fan Zone, Mohegan Sun Club and Event Lawn.

AMBASSADOR LOCATIONS

There are nine ambassador locations at the Travelers Championship:

- Headquarters – 9/10 Crossover
- Main Entrance
- Clubhouse Crossover
- 18 Green
- Fan Zone Entrance near 1st Tee
- 17th Green
- Fan Zone Entrance near 17th Green Skyboxes
- 8th Hole Gate
- 9th Hole Gate

AUTOGRAPHS

Autographs are permitted each day after the completion of a player's round and only after they have signed their scorecard.



TRAVELERS CHAMPIONSHIP

BLEACHERS

Bleachers can be found in the following locations: Practice Facility, Mini Golf Course in the Fan Zone, 1st Tee, 8th Green, 9th Green and the 10th Tee.

CHARITABLE IMPACT

The Travelers Championship is proud to be a PGA TOUR event, which donates 100 percent of net proceeds to charity every year. Since 1952, the tournament has generated more than \$40 million for charity and in 2018, the Travelers Championship generated \$2 million for more than 150 charities throughout the region.

The primary beneficiary for the 2019 tournament will be the Hole in the Wall Gang Camp in Ashford, Connecticut. Founded in 1988 by Paul Newman, The Hole in the Wall Gang Camp provides “a different kind of healing” to more than 20,000 seriously ill children and family members annually – all completely free of charge. For many of these children and families, Hole in the Wall provides multiple Camp experiences throughout the year.

Each summer, The Hole in the Wall Gang Camp provides weeklong camping experiences that seamlessly incorporate round-the-clock medical care so that campers can participate in horseback riding, fishing, archery and other activities. In the process, the campers discover that they can do more than they ever thought possible while also forming friendships with other children just like them. Throughout the rest of the year, the Camp hosts family weekends, makes daily hospital outreach visits in more than 40 locations across the Northeast and delivers programming right to camper homes and hometowns.

CONCESSION STAND LOCATIONS & HOURS

Fan Zone

9 a.m. – 7 p.m. | Wednesday, Thursday, Sunday

9 a.m. – 8 p.m. | Friday, Saturday

Hole No. 5

10 a.m. – 6 p.m. | Wednesday - Thursday

10 a.m. – 5 p.m. | Friday - Sunday

Hole No. 8

8 a.m. – 6 p.m. | Wednesday - Thursday

8 a.m. – 5 p.m. | Friday - Sunday

Hole No. 9 Beverage Tent

10 a.m. – 7 p.m. | Wednesday - Sunday

Hole No. 12

10 a.m. – 7 p.m. | Wednesday - Sunday

Hole No. 15

10 a.m. – 7 p.m. | Wednesday - Sunday

Hole No. 18 (Breakfast Available)

10 a.m. – 5 p.m. | Monday - Tuesday

8 a.m. – 7 p.m. | Wednesday - Sunday

Michelob ULTRA Build-A-Bar (TBD)

10 a.m. – 30 minutes post play | Wednesday – Sunday

Practice Facility (Breakfast Available)

10 a.m. – 5 p.m. | Monday

7 a.m. – 7 p.m. | Tuesday - Sunday

Stanley Black & Decker Lounge (18 Fairway)

10 a.m. – 7 p.m. | Wednesday – Sunday

The ULTRA Club (17 Green)

10 a.m. – 30 minutes post play | Wednesday – Sunday

Upper 15 Beverage Stand

10 a.m. – 7 p.m. | Wednesday - Sunday

DIRECTIONS TO TPC RIVER HIGHLANDS

TPC River Highlands | 1 Golf Club Road, Cromwell, CT 06416

FROM THE NORTH:

I-91 South to Exit 23/West St., Rocky Hill. Left at end of ramp. Continue straight to intersection of Rt. 99. Right onto Rt. 99 (Silas Deane Highway), 2 miles to TPC River Highlands. Follow signs for ALL EVENT PARKING.

FROM THE SOUTH:

I-91 North to Exit 22 to Rt. 9 South. Take Exit 19/West St. Right at end of ramp. Immediate right onto Rt. 3 for 1 mile. Turn right onto Court St., follow to end, left onto Rt. 99 (Main St.), ½ mile to TPC River Highlands. Follow signs for ALL EVENT PARKING.

FROM THE WEST:

Rt. 9 South to Exit 19. Right at end of ramp onto West St. Immediate right onto Rt. 3 for 1 mile. Turn right onto Court St., follow to end, left onto Rt. 99 (Main St.), ½ mile to TPC River Highlands. Follow signs for ALL EVENT PARKING.

FROM THE EAST:

Rt. 9 North through Middletown. Exit 18/Rt. 99 Cromwell/Rocky Hill. Follow signs through Cromwell to TPC River Highlands. Follow signs for ALL EVENT PARKING.



TRAVELERS CHAMPIONSHIP

FAMILY CARE STATION

A Family Care Station, including a baby changing area, can be found in the Stanley Black & Decker Fan Zone.

GOLF ETIQUETTE

Please be considerate at all times of the PGA TOUR players and other spectators. This includes not making any unnecessary noise and refraining from making any movement that would disrupt play on the golf course.

HOSPITALITY LOCATIONS & HOURS OF OPERATION

All hospitality venues are open Wednesday – Sunday.

Aetna Greenside Club

10 a.m. – 30 minutes post play
18th Green, Player Left

Champions Club

10 a.m. – 30 minutes post play
18th Green, Player Right

Citi Cardmember Lounge

10 a.m. – 30 minutes post play
17th Green, Player Left

Corporate Row Chalets

10 a.m. – 30 minutes post play
18th Fairway, Player Right

Event Lawn featuring The Grey Goose 19th Hole

10 a.m. – 30 minutes post play
Adjacent to Clubhouse

Hartford HealthCare Sports Zone

10 a.m. – 30 minutes post play
15th Tee/16th Green

Michelob ULTRA Build-A-Bar

10 a.m. – 30 minutes post play

Mohegan Sun Club

10 a.m. – 30 minutes post play
17th Fairway, Player Left

Patriots' Outpost presented by Trinity Health Of New England

10 a.m. – 30 minutes post play
18th Fairway, Player Right

Skyboxes / Sky Suites

10 a.m. – 30 minutes post play
15th Green/18th Tee, 17th Green, 17th Tee

Stanley Black & Decker Lounge

10 a.m. – 30 minutes post play
18th Fairway, Player Left

The ULTRA Club

10 a.m. – 30 minutes post play
17th Green, Player Left

Travelers 360

17th Green/15th Tee

Travelers Corporate Row

18th Fairway, Player Right

Travelers Trophy Suite

18th Green, Player Left



TRAVELERS CHAMPIONSHIP

HOTELS

Hartford Marriott Downtown

Official Host Hotel of the 2019 Travelers Championship

200 Columbus Boulevard
Hartford, CT 06103
(860) 249-8000

The following hotels are members of the Preferred Hotel Program:

Courtyard Hartford Cromwell

4 Sebethe Drive
Cromwell, CT 06416
(860) 635-1001

DELAMAR WEST HARTFORD

1 Memorial Road
West Hartford, CT 06107
(860) 263-8798

Hampton Inn & Suites Hartford Rocky Hill

685 Cromwell Avenue
Rocky Hill, CT 06067
(860) 757-3317

Hawthorn Suites by Wyndham

1151 E. Main Street
Meriden, CT 06450
(203) 514-7419

Holiday Inn Express

20 Waterchase Drive
Rocky Hill, CT 06067
(860) 563-7877

Inn at Middletown

70 Main Street
Middletown, CT 06457
(860) 854-6300

Red Lion Hotel

100 Berlin Road
Cromwell, CT 06416
(860) 635-2000

Residence Inn Hartford Rocky Hill

680 Cromwell Avenue
Rocky Hill, CT 06067
(860) 257-7500

Sheraton Hartford South Hotel

100 Capital Boulevard
Rocky Hill, CT 06067
(860) 257-6000

The Goodwin

One Haynes Street
Hartford, CT 06103
(860) 246-1881

LOST AND FOUND

Lost and Found is located at the Tournament Office near the main entrance. Call (860) 502-6800 or Text "Birdie" <space> issue and location to 69050 to report something lost or found.

MEDICAL

Medical Headquarters is located adjacent to the Clubhouse Parking Lot. Medical assistance is also available at behind the 5th tee, and on the 12th and 17th holes. Medical services are provided by Saint Francis Hospital and Medical Center.

MERCHANDISE TENT

Official Travelers Championship merchandise may be purchased at the Fan Shop located near the Practice Facility.

METAL DETECTION

Everyone attending the tournament is subject to search at the entrances and on the course at any time.

METAL SPIKE POLICY

If you plan to wear golf shoes to the tournament, please note that TPC River Highlands has a **No** Metal Spike Policy.

MILITARY APPRECIATION

The tournament is once again proud to support U.S. Armed Forces with Military Appreciation presented by Trinity Health Of New England. This weeklong salute will give military personnel and their families a chance to see some of the best golfers compete at TPC River Highlands June 17-23, 2019. Military Service Members and their dependents will receive complimentary admission all week for courtesy of Trinity Health Of New England. With the support of Bear's Smokehouse BBQ, the Travelers Championship is proud to offer complimentary admission into the tournament all week to all U.S. Veterans and their immediate family members.



TRAVELERS CHAMPIONSHIP

MOBILE DEVICE POLICY

- Devices must be on silent at all times; flash may not be used.
- Devices may be used to capture video, audio and photos (content) in all areas throughout tournament week.
- Content may be used for personal purposes (e.g., personal social media); no commercial use.
- No live streaming or real-time coverage (e.g., no shot-by-shot coverage).
- Data use (e.g., texting) is permitted in all areas throughout tournament week.
- Phone calls are allowed in concession areas.
- Please be respectful of play and do not interfere with players, caddies or media.
- All posted signage and instructions from tournament staff must be observed.
- Failure to comply with this policy may result in the revocation of your ticket.

Please see the back of your ticket for the complete terms of the Spectator Mobile Device Policy. The ticket back language is also located here: www.pgatour.com/ticketterms

MOBILITY IMPAIRED SPECTATORS

Spectators with disabilities receive free parking, shuttle service and special seating at the tournament. The complimentary parking location will be finalized soon. This parking is for any vehicle displaying an official handicap license plate or placard.

A specially-equipped shuttle van will carry mobility-impaired spectators to and from the ADA parking lot and TPC River Highlands.

Once on-site, there are several areas where spectators will have an unobstructed view of the golf action. These areas are located at the: 1st Tee, 8th Green, 9th Green, 10th Tee, 18th Green, Practice Facility. Inside this area, a level area for wheelchairs will be available, as well as companion chairs.

There is also an on-site special assistance shuttle for guests to utilize. On-course Special Assistance Shuttle stops include Main Gate, 18 Concessions, 18 Fairway Crosswalk and 8 Concessions.

Hours of operation are Wednesday-Sunday 7:00 a.m. to 7:00 p.m.

For more information, visit <http://travelerschampionship.com/ada-and-special-assistance/> or call the tournament office at (860) 502-6800.

PARKING

The Travelers Championship has five main parking lots, each associated with specific parking passes and hangtags. Each hospitality package includes different parking. Please see the venue information in the appendix of this manual for parking included in each package. For a map from Route 99 to each parking lot, please see page 65.

For ADA Parking, please visit www.TravelersChampionship.com for more information.

PUBLIC RESTROOMS

Public Restrooms are located throughout the course and are marked on the course map.



TRAVELERS CHAMPIONSHIP

RESTAURANTS

HARTFORD

Agave Grill

100 Allyn St., Hartford, CT 06103 | (860) 882-1557

Bear's Smokehouse Barbecue

25 Front St, Hartford, CT 06103 | (860) 785-8772

Bistro Z

50 Morgan St., Hartford, CT 06120 | (860) 549-2400

Black Eyed Sally's

350 Asylum Street, Hartford, CT 06103 | (860) 278-7427

Carbone's Ristorante

588 Franklin Avenue, Hartford, CT 06114 | (860) 296-9646

City Steam Brewery Cafe

942 Main Street, Hartford, CT 06103 | (860) 525-1600

DISH Bar & Grill

900 Main Street, Hartford, CT 06103 | (860) 249-3474

Feng Asian Bistro

93 Asylum St., Hartford, CT 06103 | (860) 549-3364

Firebox Restaurant

539 Broad Street, Hartford, CT 06106 | (860) 246-1222

Max Downtown

185 Asylum St, Hartford, CT 06103 | (860) 522-2530

ON20

400 Columbus Blvd, Hartford, CT 06103 | (860) 722-5161

Peppercorn's Grill

357 Main Street, Hartford, CT 06106 | (860) 547-1714

The Blind Pig Pizza Co.

89 Arch St, Hartford, CT 06103 | (860) 744-4333

The Capital Grille

44 Front Street, Hartford, CT 06103 | (860) 244-0075

The Russell

103 Pratt Street, Hartford, CT 06103 | (860) 727-4014

The Tavern Downtown

201 Ann Uccello Street, Hartford, CT 06103 | (860) 524-9990

Trumbull Kitchen

150 Trumbull St., Hartford, CT 06103 | (860) 493-7412

Vaughan's Public House

59 Pratt St., Hartford, CT 06103 | (860) 882-1560

Wood-N-Tap

99 Sisson Avenue, Hartford, CT 06106 | (860) 232-8277

WEST HARTFORD

Avert

35 LaSalle Road, West Hartford, CT | (860) 904-6240

Blue Plate Kitchen

345 North Main Street, West Hartford, CT 06107 | (860) 906-1419

Division West Bistro & Bar

36 LaSalle Road, West Hartford, CT 06107 | (860) 955-9034

Flora | Plant Food + Drink

45 Raymond Road, West Hartford, CT 06107 | (860) 216-5992

Grants Restaurant

977 Farmington Avenue, West Hartford, CT 06107 | (860) 236-1930

Max Burger

124 LaSalle Road, West Hartford, CT 06107 | (860) 232-3300

Max's Oyster Bar

964 Farmington Avenue, West Hartford, CT 06107 | (860) 236-6299

Restaurant Bricco's

78 LaSalle Road, West Hartford, CT 06107 | (860) 233-0220

Rizzuto's Wood-Fired Kitchen & Bar

111 Memorial Road, West Hartford, CT 06107 | (860) 232-5000

Savoy Pizzeria & Craft Beer

32 LaSalle Rd, West Hartford, CT 06107 | (860) 969-1000

The Cheesecake Factory

71 Isham Road, West Hartford, CT 06107 | (860) 233-5588

The Cook and The Bear

50 Memorial Road, West Hartford, CT 06107 | (860) 595-3345

The Elbow Room

986 Farmington Ave, West Hartford, CT 06107 | (860) 236-6195

The Pond House Cafe & Hall

1555 Asylum Ave, West Hartford, CT 06117 | (860) 231-8823

Treva

980 Farmington Ave, West Hartford, CT 06107 | (860) 232-0407

Zohara Mediterranean Kitchen

991 Farmington Ave, West Hartford, CT 06107 | (860) 955-0300

CROMWELL

Baci Grill

134 Berlin Road, Cromwell, CT 06416 | (860) 613-2224

Chicago Sam's

51 Shunpike Rd #14, Cromwell, CT 06416 | (860) 635-1860

Chili's Bar & Grill

4 Sebethe Drive, Cromwell, CT 06416 | (860) 632-1779

Ninety Nine Restaurant

36 Shunpike Road, Cromwell, CT 06416 | (860) 632-2099

ROCKY HILL

Carbone's Prime

838 Cromwell Ave, Rocky Hill, CT 06067 | (860) 969-8088

Chuck's Steak House

2199 Silas Deane Highway, Rocky Hill, CT 06067 | (860) 529-0222

Dakota Steakhouse

1489 Silas Deane Highway, Rocky Hill, CT 06067 | (860) 257-7752

On the Border Mexican Grill

1519 Silas Deane Highway, Rocky Hill, CT 06067 | (860) 899-1670

Pazzo Cafe

377 Cromwell Ave #B, Rocky Hill, CT 06067 | (860) 721-8888

Saybrook Fish House

2165 Silas Deane Highway, Rocky Hill, CT 06067 | (860) 721-9188

Wood-N-Tap

12 Town Line Road, Rocky Hill, CT 06067 | (860) 571-9444

MIDDLETOWN

Forbidden City

335 Main Street, Middletown, CT 06457 | (860) 343-8288

Mattabesett Canoe Club

80 Harbor Drive, Middletown, CT 06457 | (860) 347-9999

La Boca Mexican Restaurant

337 Main Street, Middletown, CT 06457 | (860) 347-4777

NEWINGTON

Ruth's Chris Steak House

2513 Berlin Turnpike, Newington, CT 06111 | (860) 666-2202

GLASTONBURY

2 Hopewell Bistro & Bar

2 Hopewell Road, South Glastonbury, CT 06073 | (860) 633-9600

Bricco Trattoria

124 Hebron Ave, Glastonbury, CT 06033 | (860) 659-0220

J. Gilbert's Wood-Fired Steaks & Seafood

185 Glastonbury Blvd, Glastonbury, CT 06033 | (860) 659-0409

Max Amore Ristorante

140 Glastonbury Blvd, Glastonbury, CT 06033 | (860) 659-2819

Max Fish

110 Glastonbury Blvd, Glastonbury, CT 06033 | (860) 652-3474

Sakura Garden Japanese Steakhouse

120 Hebron Ave, Glastonbury, CT 06033 | (860) 430-5600

Sayulita

865 Main Street, South Glastonbury, CT 06073 | (860) 430-9941



TRAVELERS CHAMPIONSHIP

SAFETY

Please be alert. Golf balls, especially on Pro-Am days, may inadvertently be hit into spectator areas.

SECURITY POLICY

Due to recent events and heightened security across our nation, the PGA TOUR and the Travelers Championship have updated our Security Policy to include mandatory screening of all patrons, sponsors, volunteers, media and vendors attending or working the event.

Officials are asking everyone to participate in making the event safe and enjoyable by being aware of their surroundings during their visit to a PGA TOUR event. Should a person see an activity that might be unusual or suspicious, they're urged to notify security personnel or Tournament Official working the event.

Everyone is urged to keep a simple phrase in mind: "See something, say something."

Since the safety and well-being of everyone is of the utmost importance, please adhere to standard tournament policies. Listed below is the outline of the policies and procedures that will be enforced at the Travelers Championship.

Bag Inspection

All items are subject to search. Item inspection will be performed at all Admission Gates while gates are open.

The following bags are **PERMITTED** on tournament grounds:



Prohibited Items

The following items are **PROHIBITED** at the Travelers Championship and must be returned to your vehicle:



Other prohibited items include:

Any other illegal substances or items deemed unlawful or dangerous by the PGA TOUR/Tournament Security Officials.

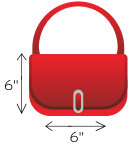
An exception will be made for fans needing to bring medical supplies into the tournament. These medically necessary items will be permitted after proper inspection at one of the admission gates.



TRAVELERS CHAMPIONSHIP

Permitted Items

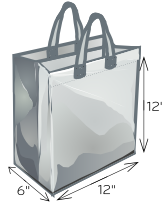
The following items **will be** allowed at the tournament:



Opaque Bags
Not to Exceed 6" x 6" x 6"
(In their natural state)



1-Gallon Clear,
Resealable Plastic Bag



Clear Tote Bags, Plastic,
Vinyl or Other Carry Items
Not to Exceed 12" x 6" x 12"
(In their natural state)



Medically Necessary
and Infant Diaper Bags



Still Camera without Case &
Lens Smaller than 6"
(Mon - Wed)



Collapsible Chair
without Chair Bag



Mobile Phones, Tablets,
PDA's on Silent Mode
(Please see Mobile Device
Policy for more information)



Portable Radio
with Headset



Binoculars without Case



Umbrella without Sleeve



Infant Supplies
(Infant must be with Carrier)



Personal transportation
devices for mobility aid
such as a motorized
wheelchair or scooter

SPECIAL ASSISTANCE SHUTTLE

On-course Special Assistance Shuttle stops include Main Gate, 18 Concessions, 18 Fairway Crosswalk and 8 Concessions. Hours of operation are Wednesday-Sunday 7:00 a.m. to 7:00 p.m.

TEXTING PROGRAM (HOW CAN WE HELP?)

The tournament has implemented a text communications system that can be used for guest services and operational issues. Signage will be located around the course with this information. Text "Birdie" <space> issue and location to 69050

TICKET AND PARKING PRICING

COMPLIMENTARY TICKET PROGRAM SPONSORS



VETERANS FREE ADMISSION



MILITARY FREE ADMISSION

GROUPS ADMISSION	ADVANCE (UNTIL MAY 10)	ADVANCE (ONLINE UNTIL JUNE 23)	GATE
Good-Any-One-Day	\$46.00	\$51.00	-
Monday	\$14.00	\$19.00	\$24.00
Tuesday	\$14.00	\$19.00	\$24.00
Wednesday	\$29.00	\$34.00	\$39.00
Thursday	\$38.00	\$43.00	\$49.00
Friday	\$38.00	\$43.00	\$49.00
Saturday	\$42.00	\$47.00	\$52.00
Sunday	\$42.00	\$47.00	\$52.00
Weekly	\$155.00	\$185.00	-



TRAVELERS

CHAMPIONSHIP

GOLD LOT (LOT B)/ GREEN LOT (LOT D) PARKING

ADVANCE (ONLINE UNTIL JUNE 23)

GATE

Good-Any-One-Day	\$12.00	-
Monday	\$8.00	\$10.00
Tuesday	\$8.00	\$10.00
Wednesday	\$10.00	\$15.00
Thursday	\$10.00	\$15.00
Friday	\$10.00	\$15.00
Saturday	\$10.00	\$15.00
Sunday	\$10.00	\$15.00
Weekly	\$50.00	-

RED LOT (VIP)/ GREEN LOT (ELITE) PARKING

ADVANCE (ONLINE UNTIL JUNE 23)

GATE

Good-Any-One-Day	\$22.00	-
Monday	\$18.00	\$20.00
Tuesday	\$18.00	\$20.00
Wednesday	\$20.00	\$25.00
Thursday	\$20.00	\$25.00
Friday	\$20.00	\$25.00
Saturday	\$20.00	\$25.00
Sunday	\$20.00	\$25.00
Weekly	\$125.00	-

CHAMPIONS CLUB

ADVANCE (ONLINE UNTIL JUNE 23)

GATE

Wednesday	\$175.00	\$175.00
Thursday	\$275.00	\$275.00
Friday	\$295.00	\$295.00
Saturday	\$275.00	\$275.00
Sunday	\$295.00	\$295.00
Weekly	\$1,100.00	-

EVENT LAWN

ADVANCE (ONLINE UNTIL JUNE 23)

GATE

Good-Any-One-Day	\$95.00	\$95.00
Wednesday	\$65.00	\$65.00
Thursday	\$80.00	\$80.00
Friday	\$80.00	\$80.00
Saturday	\$90.00	\$90.00
Sunday	\$90.00	\$90.00
Weekly	\$270.00	\$270.00

MOHEGAN SUN CLUB

ADVANCE (ONLINE UNTIL JUNE 23)

GATE

Good-Any-One-Day	\$115.00	-
Wednesday	\$75.00	\$75.00
Thursday	\$100.00	\$100.00
Friday	\$100.00	\$100.00
Saturday	\$110.00	\$110.00
Sunday	\$110.00	\$110.00
Weekly	\$375.00	\$375.00



TRAVELERS CHAMPIONSHIP

MOHEGAN SUN CLUB PACKAGES

New England - \$7,500

- 80 Mohegan Sun Club Tickets
(each valid any one day Wed-Sun)
- 40 Green Lot (Lot D) Parking Passes

Connecticut - \$5,000

- 50 Mohegan Sun Club Tickets
(each valid any one day Wed-Sun)
- 25 Green Lot (Lot D) Parking Passes

Cromwell - \$2,000

- 20 Mohegan Sun Club Tickets
(each valid any one day Wed-Sun)
- 10 Green Lot (Lot D) Parking Passes

WEATHER

Weather in Connecticut can sometimes be unpredictable. Please take the necessary precautions to avoid being uncomfortable while watching the tournament. This includes wearing appropriate and comfortable clothing and footwear, bringing a visor or hat, carrying an umbrella and applying suntan lotion.

Watch the leader boards for "Weather Warnings." In the event of severe weather, Travelers Championship spectators will be kept informed of current conditions.

WILL CALL

The Travelers Championship Will Call office will be available during tournament week, Monday, June 17 - Sunday, June 23. The Will Call office is located on Golf Club Road, 1/10 of a mile south of the entrance to the General Parking Lot. In order to pick up your credentials, all guests will be required to show a photo ID.

WILL CALL HOURS

Monday: 7 a.m. – 6 p.m.
Tuesday: 7 a.m. – 6 p.m.
Wednesday: 4:30 a.m. – 6 p.m.
Thursday: 6 a.m. – 6 p.m.
Friday: 6 a.m. – 7 p.m.
Saturday: 7 a.m. – 7 p.m.
Sunday: 7 a.m. – 4 p.m.

DIRECTIONS TO WILL CALL

From the North:

I-91 South to Exit 23, West St. Rocky Hill. Left at the end of the ramp. Continue straight until the intersection with Rt. 99. Right onto 99 (Silas Deane Highway). Continue on Route 99 past the main tournament entrance for ¼ mile. Take a left on Golf Club Road, Will Call will be on the right.

From the South:

I-91 North to Exit 22 to Rt. 9 South. Take Exit 19/West St. Right at the end of the ramp. Immediate right onto Rt. 3 for one mile. Turn right onto Court St., follow to end, left onto Rt. 99 (Main St.), ¾ mile to Golf Club Road. Take a right onto Golf Club Road, Will Call is on the right.

From the West:

Rt. 9 South to Exit 19. Right at end of ramp onto West St. Immediate right onto Rt. 3 for one mile. Turn right onto Court St., follow to end, left onto Rt. 99 (Main St.), ¾ mile to Golf Club Road. Take a right onto Golf Club Road, Will Call is on the right.

From the East:

Rt. 9 North through Middletown. Exit 18/Rt. 99 Cromwell/Rocky Hill. Follow Rt. 99 for 3 miles. Turn right on Golf Club Road. Will Call is on the right.



TRAVELERS CHAMPIONSHIP

This section of the guide will be a detailed review of phase 6, highlighted below.



**4-6 MONTHS
BEFORE**

Objectives and
Point Person



**3-4 MONTHS
BEFORE**

Craft Guest Lists &
Invitations
Printed Tickets vs.
Electronic Tickets



**8 WEEKS
BEFORE**

Send Invitations
Tournament Submissions & Approval



**2 WEEKS
BEFORE**

Distribute Tickets
Tournament Final Forms

FRIDAY, APRIL 19

Venue Layout

MONDAY, MAY 6

Preliminary Menu Choices
Preliminary Guest Counts

THURSDAY, MAY 9

Corporate Merchandise
Sponsor Gift Approvals

FRIDAY, MAY 17

Pairings Guide Submissions
Video Board Submissions
Video Tower Submissions

WEDNESDAY, MAY 29

Certificate of Insurance

FRIDAY, MAY 31

Shipping Forms
Venue Set-Up and Breakdown



**DURING
TOURNAMENT**

Hosting Roles
A-Z Information



**1-2 WEEKS
AFTER**

Guest Follow-Up and
Internal Analysis



TRAVELERS CHAMPIONSHIP



HOW SHOULD I FOLLOW UP WITH GUESTS AFTER THE EVENT?

Once the Travelers Championship is over, take a deep breath but know your job is not complete. Successful PGA TOUR sponsors thank attendees with a personal note or phone call within two weeks of the event. For key clients, consider having senior management follow up with a personal thank you as well. Not only is follow-up important for your relationship with your guests, it can also help to close business. If you did not have a chance to start the sales process at the event, this could be a great opportunity to have face-to-face visits with guests after the event.

In addition to follow-ups from the sales team and senior management, the point person should send guests a post-event survey to gauge their satisfaction with the event. Top PGA TOUR sponsors use tools such as Survey Monkey or Google Forms to send a post-event survey. Consider offering an incentive for taking the survey, as this will entice more people to respond, giving you better post-tournament analysis. By analyzing ticket allocation, one company found that over 85% of all tickets were used for business development. It is important to continue to develop your business after the event is over by following up with your guests. Remember how much revenue each guest represents for the company and take advantage of this opportunity to meet with them. You can learn from their feedback how to improve your event for next year.

Examples of survey questions are available in the Appendix of this guide (Exhibit F).

SUMMARY

- Personally thank each of your attendees within two weeks of the event
- Use the follow-up opportunity to start the sales process
- Send a post-event survey within two weeks of the event to gauge guest feedback
- Offer a reward for taking the survey to entice people to respond

“PGA TOUR events allow the opportunity for relationships to begin or evolve, but we look for deeper conversations to happen after the event around business initiatives through mainly face-to-face visits.”

-Telecommunications Company



TRAVELERS CHAMPIONSHIP



HOW DO I DETERMINE THE SUCCESS OF MY EVENT?

According to survey respondents, top PGA TOUR sponsors analyze their sponsorship in several ways to determine success versus the defined objectives. The following questions will reveal how effective your event was and how to improve for next year:

- Were all tickets and seats used?
- If you purchased a weekly suite, what days were most popular for guests to attend?
- Who used each ticket? A customer, prospect or an employee?
- Did some business units use more than their share of these assets or did others not use them at all?

It is also helpful to send an internal survey to employees who were engaged with the sponsorship and ask them the following questions:

- Were all tickets and seats used?
- How many times has the client been hosted?
- What was the feedback from each client?
- Is the return on investment measurable? If so, what was the return?

COMPANIES CAN INCREASE RETURNS BY AS MUCH AS 30% BY USING A COMPREHENSIVE APPROACH TO MEASURE THE IMPACT OF THEIR SPONSORSHIPS, ACCORDING TO THE 2014 ARTICLE, "WHAT'S YOUR SPORTS SPONSORSHIP WORTH?" FROM MCKINSEY & CO.

WWW.MCKINSEY.COM/INSIGHTS/MARKETING_SALES/IS_SPORTS_SPONSORSHIP_WORTH_IT

SUMMARY

- Determine your success metrics before the event so you can easily measure post-event
- Analyze ticket use and feedback from clients and employees

"Feedback post-event is very important for us and helps us determine the success."

-Manufacturing Company

CASE STUDY

Companies determine success in many different ways. Some take a fairly qualitative approach, such as examining the ease of follow-up discussions. Others analyze their sponsorships more quantitatively, determining specific revenue generating metrics and analyzing ticket use. A telecommunications company combines approaches to determine their success. They track the number of attendees and client feedback by following up with a phone call or email. Additionally, they analyze the overall financial impact for clients/partners who attended the event using CRM data.

THANK YOU

Thank you for your support of the Travelers Championship and the PGA TOUR. With your support, the tournament has generated over \$40 million for local nonprofits.



TRAVELERS
CHAMPIONSHIP



Together, anything's possible.

We hope you found this guide helpful with the planning and execution of your sponsorship. Enjoy the tournament!





TRAVELERS CHAMPIONSHIP



APPENDIX GENERAL VENUE INFORMATION



TRAVELERS CHAMPIONSHIP

AGE REQUIREMENT

All guests age 3 and over must have a credential to enter into a venue. All children are required to be supervised and accompanied by a parent or guardian at all times. Children are not to be left unsupervised. Failure to supervise could lead to a child and their parent or guardian being asked to leave. The tournament reserves the right to ask a child and their parent or guardian to vacate a venue if their behavior becomes distracting to staff, other guests and/or PGA TOUR Professionals.

BEVERAGE & LIQUOR LAWS

Alcoholic beverages served in venues will be chosen by Corporate Row and Sky Suite clients. Skybox bars will include beer, wine, malt beverages and assorted non-alcoholic beverages. Greenside Club will include beer, wine, liquor, malt beverages and assorted non-alcoholic beverages. No bottles, cans or cups containing alcoholic beverages shall leave the venue. Client is required to adhere to the following general regulations:

1. Photo ID. A valid photo ID must be presented to obtain an alcoholic beverage. Valid photo ID shall include a current driver's license, military ID, or other suitable ID as determined by Tournament Officials. Bartenders will have hand stamps to denote guests over 21; however, guests should be prepared to show their photo ID at all times.
2. Serving of Minors. The current legal drinking age in the State of Connecticut is twenty-one (21) years of age. Persons under the legal drinking age consuming alcoholic beverages will be asked to leave the tournament grounds.
3. Bartenders. Bartenders will be provided by the Tournament Caterer. Guests are not permitted to serve themselves under any circumstances.
4. Intoxicated Individuals. It is the responsibility of the client, as well as the bartender, to determine when a person should no longer be served. Connecticut forbids serving of alcohol to any intoxicated individual. Clients are responsible for controlling its guests who become intoxicated. The tournament reserves the right to refuse to serve any individual.
5. Violation of the Liquor Laws of Connecticut. Violation of the liquor laws of Connecticut by the client or its guests shall be grounds to terminate Agreement without notice and without refund of any paid charges or fees.

STAFFING

The tournament will provide the following staffing:

1. The tournament will provide a volunteer to wristband all guests upon entry. A uniform system will allow access to client's venue for client's guests only. It will be required that venue clients possess a wristband and a scanned venue ticket for re-entry to the venue. Wristbands will be required for access to food and beverage service.
2. A tournament representative will patrol the venue area each night from 7:00 p.m. to 7:00 a.m. during tournament week.
3. The tournament accepts no responsibility for items left inside the venue.
4. Clients are encouraged to provide a host or hostess at the venue entrance to welcome guests and sign-in guests, if desired. If clients desire a security guard for its specific venue, arrangements may be made only through the authorized tournament security vendor, at client's expense.

TELEVISION

The tournament will provide a color television monitor in the venue.

SANITATION

Sanitation service and trash removal is provided as part of each venue package.

HOUSEKEEPING

Daily cleaning inside each venue will be provided on a nightly basis. However, it is expected that client will place trash in appropriate receptacles.



TRAVELERS CHAMPIONSHIP

ELECTRICAL POWER

Standard electrical wiring and power is included as part of each venue package. Given the temporary nature of the power installed, all electrical requirements must be discussed with the tournament staff. The client is responsible for any additional costs.

PRODUCT DISTRIBUTION/LOGO USAGE AND BAG REGULATIONS

Clients shall not distribute any goods, merchandise or gifts within client's venue without prior written consent of the tournament. Products to be distributed from client's venue during the tournament must be submitted to the tournament for approval. Items not submitted to the tournament for approval will not be permitted to be distributed. The client acknowledges and agrees that no right or license to use any of the PGA TOUR or tournament trademarks, names or logos has been granted hereunder and client shall not use, in any manner, the PGA TOUR or tournament trademarks, names or logos without prior written consent of the tournament. Additionally, PGA TOUR security regulations require any opaque bags utilized to distribute goods to be no larger than six inches by six inches by six inches or clear bags no larger than twelve inches by twelve inches by six inches.

PARKING

GRAY LOT (SPONSOR VALET)

Sponsor Valet is located in the Gray Lot at the Pro-Am Tent, adjacent to the Practice Facility. Please see the map at the end of this manual for exact location. Sponsor Valet is in operation Wednesday - Sunday from 8:00 a.m. until 1 hour post play.

RED LOT (VIP PARKING)

VIP parking is located in the Red Lot with access via Golf Club Road. From Rt. 99 in Cromwell, follow signs for Red Lot (VIP parking). On-site parking lots open at 6:00 a.m. daily and are filled on a first-come, first-served basis regardless of whether parking is bought in advance or received through a sponsorship package. If you arrive early, the walk is only a few minutes to the 9th Hole Gate; late arrivals will have to park further out in the Red Lot (VIP parking) and will have up to a 8-minute walk. If you wish to purchase additional parking, VIP passes are \$22 in advance and can be purchased through the tournament office. Day specific passes are also available (see page 40.)

GOLD LOT (LOT B)

Ample parking is available daily on-site in Lot B located in the Gold Lot. On-site parking lots open at 6:00 a.m. daily and are filled on a first-come, first-served basis regardless of whether parking is bought in advance, received through a sponsorship package or purchased at the gate. If you arrive early, the walk is only a few minutes to the main gate; late arrivals will have to park further out in Gold Lot (Lot B) and will have up to a 10-minute walk. If you wish to purchase additional parking tickets, Gold Lot (Lot B) passes are \$12 in advance and can be purchased through the Tournament Office. Gold Lot (Lot B) parking is \$15 at the gate. Day specific passes are also available (see page 40.)

PINK LOT

Pink Lot is located off of Rt. 99 by following signs for Pink Lot (no access through Golf Club Road). On-site parking lots open at 6:00 a.m. daily and are filled on a first-come, first-served basis. If you arrive early, the walk is less than 5 minutes to the 9th Hole Gate; late arrivals will have to park further out in Pink Lot and will have up to a 15-minute walk. If you wish to purchase additional parking tickets, Pink Lot passes are \$12 in advance and can be purchased through the Tournament Office. Day specific passes are also available (see page 40.)

GREEN LOT (ELITE & LOT D)

Green Lot located off of Golf Club Road. From Rt. 99 in Cromwell, follow signs for Green Lot. On-site parking lots open at 6:00 a.m. daily and are filled on a first-come, first-served basis. If you arrive early, the walk is only a few minutes to the 8th Hole Gate; late arrivals will have to park further out in Green Lot and will have up to a 8-minute walk. If you wish to purchase additional parking tickets, Green Lot (Lot D) passes are \$12 and Green Lot (Elite) passes are \$22 in advance and can be purchased through the Tournament Office. Day specific passes are also available (see page 40.)

TICKET POLICY

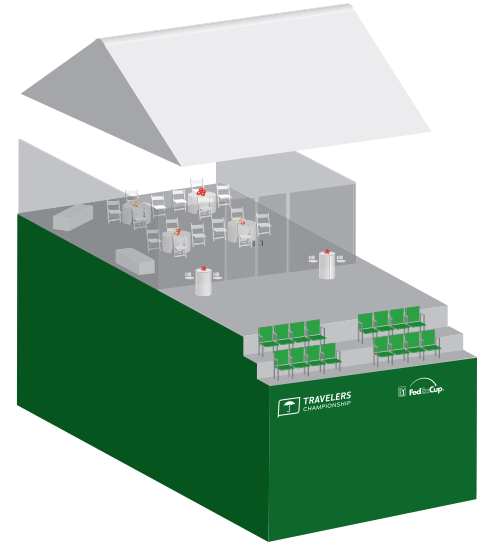
Travelers Championship tickets no longer need to be visible on patrons at all times. However, they must be on all persons on-site at the tournament. Tickets will need to be presented at all entry points to the tournament grounds and to all tournament hospitality venues. The tournament is not responsible for lost, stolen or misplaced tickets.



TRAVELERS CHAMPIONSHIP

EACH CHALET PACKAGE INCLUDES:

- 20' x 40' Chalet (20' x 30' interior with 20' x 10' covered patio) air-conditioned tent, fully lined interior and ceiling accompanied by outdoor stadium seating
- 100 Tickets per day for five days (Wednesday – Sunday), valid for both Grounds and Chalet Admission
- 5 Sponsor Valet Parking Passes per day (Wednesday – Sunday)
- 5 VIP Parking Passes per day (Wednesday – Sunday)
- 20 Pink Lot Parking Passes per day (Wednesday – Sunday)
- Color television in Corporate Row Chalet
- Complimentary copies of daily Pairings Guide



CATERING/BEVERAGES

Each client will be contacted by the designated tournament caterer who will provide an assortment of catering selections designed to accommodate client's needs. Clients must use the designated tournament caterer. No food or beverage is permitted to be brought into the Corporate Row Chalet by client. No food or beverage may leave the chalet. All catering costs are the responsibility of the client. In order to provide sufficient quantities of food and serving personnel, guaranteed catering minimums will be required in all Chalets as follows:

- Wednesday – 50 people
- Thursday – 75 people
- Friday – 75 people
- Saturday – 75 people
- Sunday – 75 people

Menus and additional details will be sent separately from this manual.

TOURNAMENT/CORPORATE ROW CHALET PASSES

The tournament will provide client with printed or electronic tickets to a designated Corporate Row Chalet, which the client may distribute to invited guests. One hundred (100) tickets per day per Corporate Row Chalet will be provided and will only be valid for admittance to the Corporate Row Chalet on the date indicated on the ticket. Clients are responsible for the distribution and control of the tickets to its designated Corporate Row Chalet. After the client receives the tickets, the tournament assumes no responsibility for distribution. Additional Corporate Row Chalet tickets may be purchased through the tournament staff.

RESTROOM FACILITIES

A restroom facility will be available to Corporate Row clients and their guests.

AIR CONDITIONING

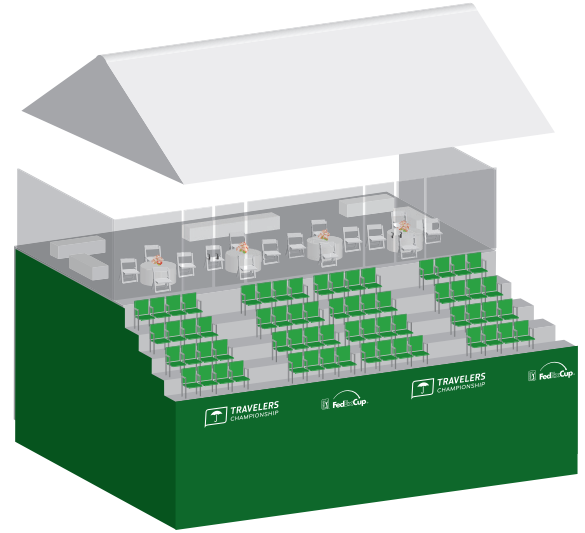
The tournament will provide and install an air-conditioner unit for client's venue. No other units will be permitted.



TRAVELERS CHAMPIONSHIP

EACH SKY SUITE PACKAGE INCLUDES:

- 30' x 40', (30' x 30' interior) air-conditioned super-span tent, fully lined interior and ceiling accompanied by outdoor stadium seating
- 120 tickets per day (Wednesday – Sunday), valid for both Grounds and Sky Suite Admission
- 5 Sponsor Valet Parking Passes per day (Wednesday – Sunday)
- 5 VIP Parking Passes per day (Wednesday – Sunday)
- 30 Pink Lot Parking Passes per day (Wednesday – Sunday)
- Private restroom adjacent to Sky Suite
- Color television in Sky Suite
- Complimentary copies of daily Pairings Guide



CATERING

Each client will be contacted by the designated tournament caterer who will provide an assortment of catering selections designed to accommodate client's needs. Clients must use the designated tournament caterer. No food or beverage is permitted to be brought into the Sky Suite by client. All food and beverage must remain inside the Sky Suite. All catering costs are the responsibility of the client. In order to provide sufficient quantities of food and serving personnel, guaranteed catering minimums will be required in all Sky Suites as follows:

- Wednesday – 50 people
- Thursday – 75 people
- Friday – 75 people
- Saturday – 75 people
- Sunday – 75 people

Menus and additional details will be sent separately from this manual.

TOURNAMENT/SKY SUITE PASSES

The tournament will provide clients with printed or electronic tickets to a designated Sky Suite, which the client may distribute to invited guests. One hundred twenty five (125) admission tickets per day per Sky Suite will be provided and will only be valid for admittance to the Sky Suite on the date indicated on the ticket. Clients are responsible for the distribution and control of the tickets to its designated Sky Suite. After the client receives the tickets, the tournament assumes no responsibility for distribution. Additional Sky Suite tickets may be purchased through the tournament staff.

RESTROOM FACILITIES

A restroom facility will be available exclusively to the client and their guests at a location in close proximity to the Sky Suite.

AIR CONDITIONING

The tournament will provide and install an air-conditioner unit for client's venue. No other units will be permitted.



TRAVELERS

CHAMPIONSHIP



CATERING

An all-inclusive food and beverage package is included in the Aetna Greenside Club Packages. Food and beverage is not permitted to be brought into the Aetna Greenside Club by the client. All food and beverage must remain inside the Aetna Greenside Club. Wristbands distributed by tournament are required for access to food and beverage service.

Specific menu information will be sent separately.

TOURNAMENT/GREENSIDE PASSES

The tournament will provide client with printed or electronic tickets to the Aetna Greenside Club, which the client may distribute to invited guests. Eight (8) tickets per day will be provided and will only be valid for admittance to the Aetna Greenside Club on the date indicated on the ticket. Clients are responsible for the distribution and control of its tickets. After the client receives the tickets, the tournament assumes no responsibility for distribution. Additional Aetna Greenside Club tickets may be purchased through the tournament staff.

RESTROOM FACILITIES

Portable restroom facilities will be available exclusively to hospitality clients and their guests.

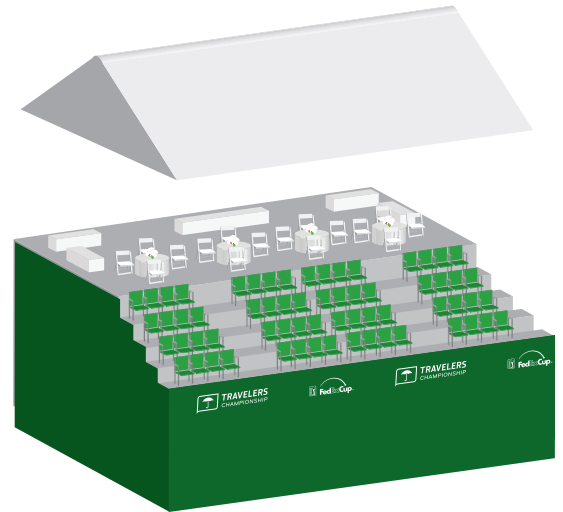


TRAVELERS CHAMPIONSHIP

EACH SKYBOX PACKAGE INCLUDES:

- 10' x 40' Skybox
- 40 Tickets per day (Wednesday – Sunday), valid for both Ground and Skybox Admission
- 2 Sponsor Valet Parking Passes per day (Wednesday – Sunday)
- 2 VIP Parking Pass per day (Wednesday – Sunday)
- 15 Reserved* Parking Passes per day (Wednesday – Sunday)
- Catered Food and Beverage
- Open Bar including Beer, Wine and Non-Alcoholic Beverages
- Color TV monitor in Skybox area
- Complimentary copies of daily Pairings Guide

*Based on the Skybox location, parking will consist of Red Lot (VIP) and Pink Lot or Green Lot (Elite) and Green Lot (Lot D).



CATERING

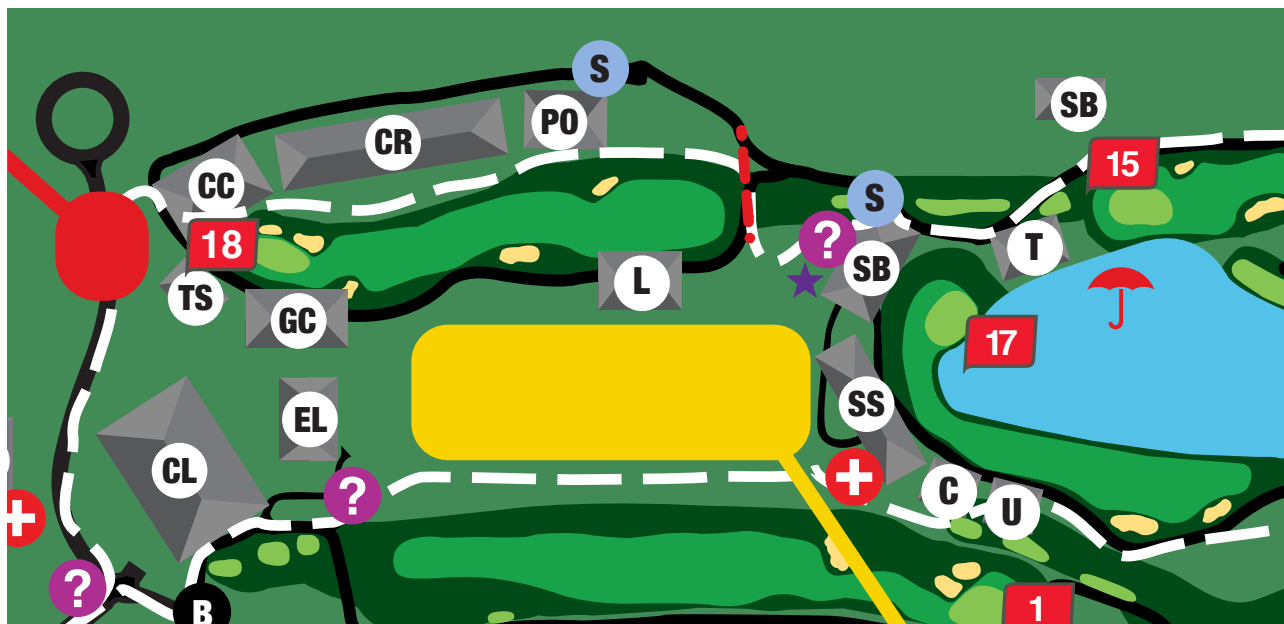
An all-inclusive food and beverage package is included in the Skybox rental. Food and beverage is not permitted to be brought into the Skybox by the client. All food and beverage must remain inside the Skybox. Wristbands distributed by the tournament are required for access to food and beverage service. **Specific menu information will be sent separately.**

TOURNAMENT/SKYBOX PASSES

The tournament will provide client with printed or electronic tickets to a designated Skybox, which the client may distribute to invited guests. Forty (40) tickets per day per Skybox will be provided and will only be valid for admittance to the Skybox on the date indicated on the ticket. Clients are responsible for the distribution and control of the tickets to its designated Skybox. After the client receives the tickets, the tournament assumes no responsibility for distribution. Additional Skybox tickets may be purchased through the tournament staff.

RESTROOM FACILITIES

Portable restroom facilities will be available exclusively to hospitality clients and their guests. 17 Green Skybox restrooms are located adjacent to the Stanley Black & Decker Fan Zone restrooms. (Denoted with a purple star on the map below)



APPENDIX EXHIBITS



TRAVELERS
CHAMPIONSHIP



TRAVELERS
CHAMPIONSHIP

TICKET ALLOCATION TEMPLATE

Ticket Allocation Template					
Line of Business (i.e. Marketing, Business Development, Executives)	Wednesday	Thursday	Friday	Saturday	Sunday
Group 1					
Group 2					
Group 3					
Group 4					
Total	0	0	0	0	0



TRAVELERS CHAMPIONSHIP

PAPER INVITATIONS

JOIN US!
JUNE 19-23

INVITATION COPY HERE. INVITATION COPY HERE. INVITATION COPY HERE. INVITATION COPY HERE. INVITATION COPY HERE. INVITATION COPY HERE. INVITATION COPY HERE. INVITATION COPY HERE.

JOIN US!
JUNE 19-23

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Client Logos Here

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Client Logos Here

Layout C



TRAVELERS CHAMPIONSHIP

EMAIL BLASTS

**JUSTIN THOMAS
JOINS 2018 PLAYER FIELD**

TRAVELERS
CHAMPIONSHIP

8
PGA TOUR
VICTORIES

2017
PGA TOUR
PLAYER OF THE YEAR

MAJOR CHAMPION
2017
PGA CHAMPIONSHIP

2017
FEDEXCUP
CHAMPION

JUNE 18-24, 2018 | TPC RIVER HIGHLANDS | GROMWELL, CT

BUY TICKETS NOW

LIBERTY BANK CONCERT SERIES

Swings TYLER FARR

Friday, June 22 Saturday, June 23

TRAVELERS CHAMPIONSHIP

Associate Sponsors
StanleyBlack&Decker COUNTRY 92.5 R the River 105.9

TRAVELERS CHAMPIONSHIP

RENOWNED JOURNALIST NORAH O'DONNELL AND TONY-NOMINATED BROADWAY STAR CHRISTOPHER JACKSON TO HEADLINE 2018 TRAVELERS CHAMPIONSHIP WOMEN'S DAY

HARTFORD, Conn., June 4, 2018 – The Travelers Championship today announced details for its 10th annual Women's Day, taking place Thursday, June 21, at TPC River Highlands. The day includes a special networking breakfast program featuring renowned journalist Norah O'Donnell and Tony-nominated "Hamilton" star Christopher Jackson. Proceeds generated by the breakfast will benefit tournament charities, including The Hole in the Wall Gang Camp, which serves children with serious illnesses.

Tickets for the Women's Day Breakfast typically sell out quickly and include general admission to the tournament. They will go on sale at 10 a.m. on June 8 at www.TravelersChampionship.com.



TRAVELERS CHAMPIONSHIP

TOURNAMENT INFORMATION SAMPLES

EXAMPLE OF INFORMATIONAL EMAIL:

Dear _____,

We are looking forward to having you as our guest at the Travelers Championship! Please note the important information in this email to make your day a success while watching some of the best golf around and visiting with us. The attachments instruct you how to pick up tickets, park and find your way to the **<Insert Sponsorship Type>**. New regulations are in effect so please read each attachment and the email carefully. All information and maps are available at www.TravelersChampionship.com.

TICKETS & PARKING:

If you haven't received your tickets, tickets are held at WILL CALL. Your tickets will be left at Will Call by **<Insert Company Contact Name>** with **<Insert Company Name>**.

Please note: You must first pick up tickets at Will Call BEFORE parking your car elsewhere and walking to the golf course. A Valid ID is required to claim your tickets. (Driver's License suggested)





TRAVELERS CHAMPIONSHIP

TOURNAMENT INFORMATION SAMPLES

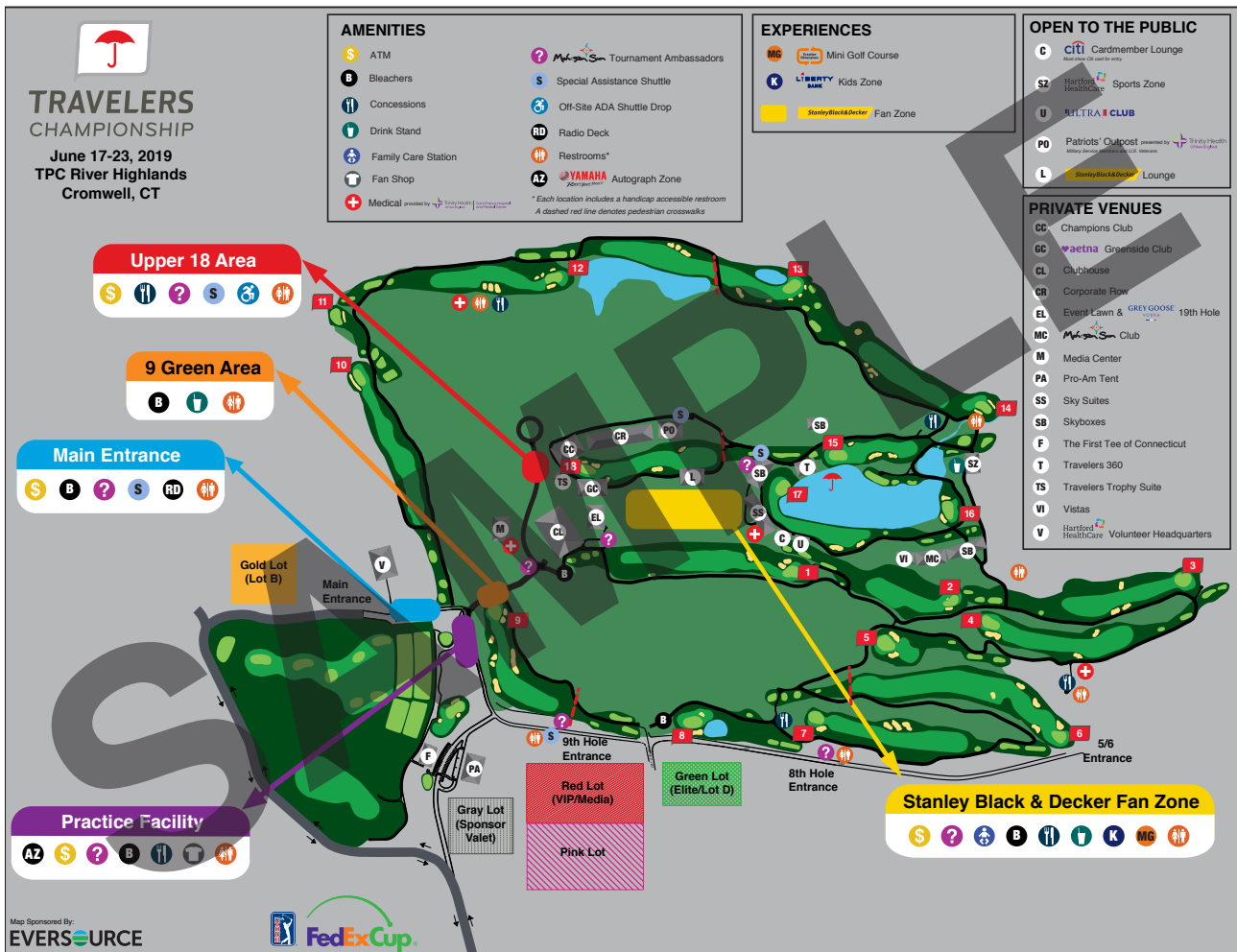
BAG POLICY:

BAGS, PURSES AND OTHER ITEMS NOT PERMITTED:

Please note the PGA TOUR security policy is very similar to those at local pro sporting events. Bags smaller than 6" x 6" x 6", clear bags smaller than 12" x 6" x 12", 1-gallon plastic freezer bags and medically necessary and diaper bags are approved.



WHERE IS THE VENUE?





TRAVELERS

CHAMPIONSHIP

SURVEY QUESTIONS

1. PLEASE RATE YOUR OVERALL EXPERIENCE AT THE TRAVELERS CHAMPIONSHIP.

- Excellent
- Very Good
- Good
- Fair
- Poor

2. WHAT DAYS WERE YOU INVITED TO ATTEND THE EVENT?

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

3. WHICH DAYS DID YOU ATTEND THE EVENT?

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

4. PLEASE RATE YOUR HOSPITALITY VENUE SETUP EXPERIENCE.

	Excellent	Very Good	Good	Fair	Poor
Layout	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
View of golf	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cleanliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pairing guides	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flat screen televisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



TRAVELERS

CHAMPIONSHIP

SURVEY QUESTIONS

5. OVERALL, HOW DIFFICULT WAS IT FOR YOU TO FIND THE HOSPITALITY AREA?

- Extremely difficult
- Very difficult
- Somewhat difficult
- Not difficult at all

6. DID YOU RECEIVE TOURNAMENT PARKING PASS(ES) FOR THE TRAVELERS CHAMPIONSHIP?

- Yes
- No

7. DURING WHICH DAYS DID YOU UTILIZE PARKING AT TRAVELERS CHAMPIONSHIP? PLEASE SELECT ALL THAT APPLY.

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

8. WAS YOUR COMPANY CONTACT IN ATTENDANCE?

- Yes
- No

9. WERE YOU GREETED AT THE DOOR BY A COMPANY REPRESENTATIVE?

- Yes
- No

10. HOW WOULD YOU RATE THE HELPFULNESS OF THE HOSTING STAFF?

- Extremely helpful
- Very helpful
- Somewhat helpful
- Not helpful at all

11. IF YOU RECEIVED A GIFT, HOW PLEASED WERE YOU WITH THE GIFT YOU RECEIVED?

- Extremely pleased
- Very pleased
- Somewhat pleased
- Not pleased at all
- Did not receive a gift



TRAVELERS

CHAMPIONSHIP

SURVEY QUESTIONS

12. PLEASE RATE YOUR FOOD AND BEVERAGE EXPERIENCE.

	Excellent	Very Good	Good	Fair	Poor
Food Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food Selection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buffet Hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bar Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. PLEASE PROVIDE ANY ADDITIONAL FEEDBACK REGARDING FOOD AND BEVERAGE.

14. HOW WOULD YOU RATE THE INTERIOR LAYOUT OF THE HOSPITALITY AREA FOR BEING CONDUCIVE TO COMMUNICATING WITH HOSTS?

- Extremely conducive
- Very conducive
- Somewhat conducive
- Not at all conducive

15. DID YOU ATTEND ANY ADDITIONAL EVENTS BESIDES THE TOURNAMENT DURING TOURNAMENT WEEK?

- Yes
- No
- There were no other events scheduled

16. HOW DID THIS EVENT CHANGE YOUR VIEW OF <INSERT COMPANY NAME>?

17. NAME ONE THING THAT YOUR HOSTS DID WELL THAT STOOD OUT TO YOU.

18. PLEASE PROVIDE RECOMMENDATIONS AND CHANGES FOR NEXT YEAR.

19. PLEASE PROVIDE ANY ADDITIONAL FEEDBACK REGARDING YOUR EXPERIENCE.

This completes the survey. Thank you for your support of <Insert Company Name> and the Travelers Championship.



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
TPC River Highlands
Cromwell, CT

AMENITIES

- AZ** ATM
- B** Bleachers
- Concessions
- Drink Stand
- Family Care Station
- Fan Shop
- YAMAHA** Autograph Zone
- Medical provided by Trinity Health
- Off-Site ADA Shuttle
- RD** Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- Special Assistance Shuttle
- McGraw-Hill Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- Stanley Black & Decker Fan Zone

OPEN TO THE PUBLIC

- C** cfti Cardmember Lounge Member Only
- SZ** Sports Zone
- U** **ULTRA CLUB**
- PO** Patriot's Outpost presented by Trinity Health
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** McGraw-Hill Club
- M** Media Center
- PA** Pro-Air Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Harford HealthCare Volunteer Villa



Upper 18 Area

-
-
-
-
-
-

9 Green Area

-
-

Main Entrance

-
-
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Practice Facility

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Stanley Black & Decker Fan Zone

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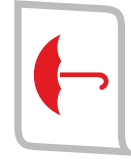


* Each location includes a handicap accessible restroom
A dashed red line denotes pedestrian crosswalks
As of 4/18/19



SPONSOR VALET

Sponsor Valet is located at the Pro-Am Tent, Wednesday – Sunday. Sponsor Valet will be open from 8:00 a.m. until 1 hour post play.



TRAVELERS
CHAMPIONSHIP



TRAVELERS CHAMPIONSHIP



GOLD LOT
GENERAL PARKING
(LOT B)

The First Tee
of Connecticut

GRAY LOT
SPONSOR
VALET

PINK
LOT

RED LOT
(VIP)

PINK
LOT

TPC River Highlands

GREEN LOT
(ELITE & LOT D)

Main St

Cromwell
Concrete Products

99

Millane Nurseries

Hartford



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Yamaha
- S** ATM
- B** Bleachers
- RD** Concessions
- U** Drink Stand
- +** Family Care Station
- ?** Fan Shop
- +** Medical
- +** Off-Site ADA Shuttle
- RD** Radio Deck
- +** Restrooms*
- S** Ride Share Drop-Off/Pick-Up
- ?** Special Assistance Shuttle
- +** Autograph Zone
- +** Yamaha
- +** Bleachers
- +** Concessions
- +** Drink Stand
- +** Family Care Station
- +** Fan Shop
- +** Medical
- +** Off-Site ADA Shuttle
- +** Radio Deck
- +** Restrooms*
- +** Ride Share Drop-Off/Pick-Up
- +** Special Assistance Shuttle
- +** Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- +** Stanley Black & Decker Fan Zone

OPEN TO THE PUBLIC

- C** citi Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- U** ULTRA CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** MyGolfSum Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- ATM
- Restrooms
- Family Care Station
- Fan Shop
- Medical
- Off-Site ADA Shuttle
- Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- Special Assistance Shuttle
- Tournament Ambassadors

9 Green Area

- Bleachers
- Concessions
- Drink Stand
- Family Care Station
- Fan Shop

Main Entrance

- ATM
- Restrooms
- Family Care Station
- Fan Shop
- Medical
- Off-Site ADA Shuttle
- Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- Special Assistance Shuttle
- Tournament Ambassadors

Gold Lot (Lot B)

Practice Facility

- ATM
- Restrooms
- Family Care Station
- Fan Shop
- Medical
- Off-Site ADA Shuttle
- Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- Special Assistance Shuttle
- Tournament Ambassadors

Stanley Black & Decker Fan Zone

- ATM
- Restrooms
- Family Care Station
- Fan Shop
- Medical
- Off-Site ADA Shuttle
- Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- Special Assistance Shuttle
- Tournament Ambassadors



Green Lot (Elite/Lot D)

Red Lot (VIP/Media)

Pink Lot

Gray Lot (Sponsor Valet)

Pink line denotes walking path
 * Each location includes a handicap accessible restroom
 A dashed red line denotes pedestrian crosswalks
 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Yamaha
- S** ATM
- B** Bleachers
- RD** Concessions
- U** Drink Stand
- PO** Family Care Station
- F** Fan Shop
- +** Medical
- ♿** Off-Site ADA Shuttle
- RD** Radio Deck
- ♿** Restrooms*
- S** Ride Share Drop-Off/Pick-Up
- S** Special Assistance Shuttle
- ?** Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- U** Stanley Black & Decker Fan Zone

OPEN TO THE PUBLIC

- C** citi Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- U** ULTRA CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
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- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** MyGolfSum Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- ATM
- Restrooms
- Special Assistance Shuttle
- Medical
- ♿

9 Green Area

- Bleachers
- ♿

Main Entrance

- ATM
- Restrooms
- Special Assistance Shuttle
- Medical
- ♿

Gold Lot (Lot B)

Practice Facility

- ATM
- Restrooms
- Special Assistance Shuttle
- Medical
- ♿

Stanley Black & Decker Fan Zone

- ATM
- Restrooms
- Special Assistance Shuttle
- Medical
- ♿



* Each location includes a handicap accessible restroom
 A dashed red line denotes pedestrian crosswalks
 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Autograph Zone
- YAMAHA** Yamaha
- S** ATM
- B** Bleachers
- U** Concessions
- D** Drink Stand
- FC** Family Care Station
- FS** Fan Shop
- +** Medical provided by **Travelers Health**
- AS** Off-Site ADA Shuttle
- RD** Radio Deck
- U** Restrooms*
- RS** Ride Share Drop-Off/Pick-Up
- SA** Special Assistance Shuttle
- TA** Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- ULTRA** CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

OPEN TO THE PUBLIC

- C** citi Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- ULTRA** CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
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- MC** MyGolfSum Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- ATM
- Restrooms
- Special Assistance Shuttle
- Tournament Ambassadors

9 Green Area

- Bleachers
- Concessions
- Drink Stand
- Family Care Station
- Fan Shop

Main Entrance

- ATM
- Restrooms
- Special Assistance Shuttle
- Tournament Ambassadors

Practice Facility

- ATM
- Restrooms
- Special Assistance Shuttle
- Tournament Ambassadors

Stanley Black & Decker Fan Zone

- ATM
- Restrooms
- Special Assistance Shuttle
- Tournament Ambassadors



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Yamaha
- S** ATM
- B** Bleachers
- RD** Concessions
- ?** Drink Stand
- ?** Family Care Station
- ?** Fan Shop
- ?** Autograph Zone
- ?** Medical
- ?** Off-Site ADA Shuttle
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- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- \$**
- ?**
- S**
- RD**
- ?**

9 Green Area

- B**
- ?**
- RD**

Main Entrance

- \$**
- B**
- ?**
- S**
- RD**
- ?**

Practice Facility

- AZ**
- \$**
- ?**
- B**
- ?**
- RD**
- ?**

Stanley Black & Decker Fan Zone

- \$**
- ?**
- B**
- ?**
- K**
- MG**
- ?**



* Each location includes a handicap accessible restroom
 A dashed red line denotes pedestrian crosswalks
 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Yamaha Autograph Zone
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- B** Bleachers
- RD** Concessions
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- C** citi Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- U** ULTRA CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** Michigan Sun Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- \$** **♿** **?** **S** **♿**

9 Green Area

- B** **♿**

Main Entrance

- \$** **B** **?** **S** **RD** **♿**

Practice Facility

- AZ** **\$** **?** **B** **♿** **T** **♿**

Stanley Black & Decker Fan Zone

- \$** **?** **B** **♿** **K** **MG** **♿**



* Each location includes a handicap accessible restroom
 A dashed red line denotes pedestrian crosswalks
 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Autograph Zone
- YAMAHA** *Zero-emission*
- S** ATM
- B** Bleachers
- Concessions
- Drink Stand
- Family Care Station
- Fan Shop
- +** Medical provided by Travelers Health
- Off-Site ADA Shuttle
- RD** Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- S** Special Assistance Shuttle
- McLagan Sm* Tournament Ambassadors

EXPERIENCES

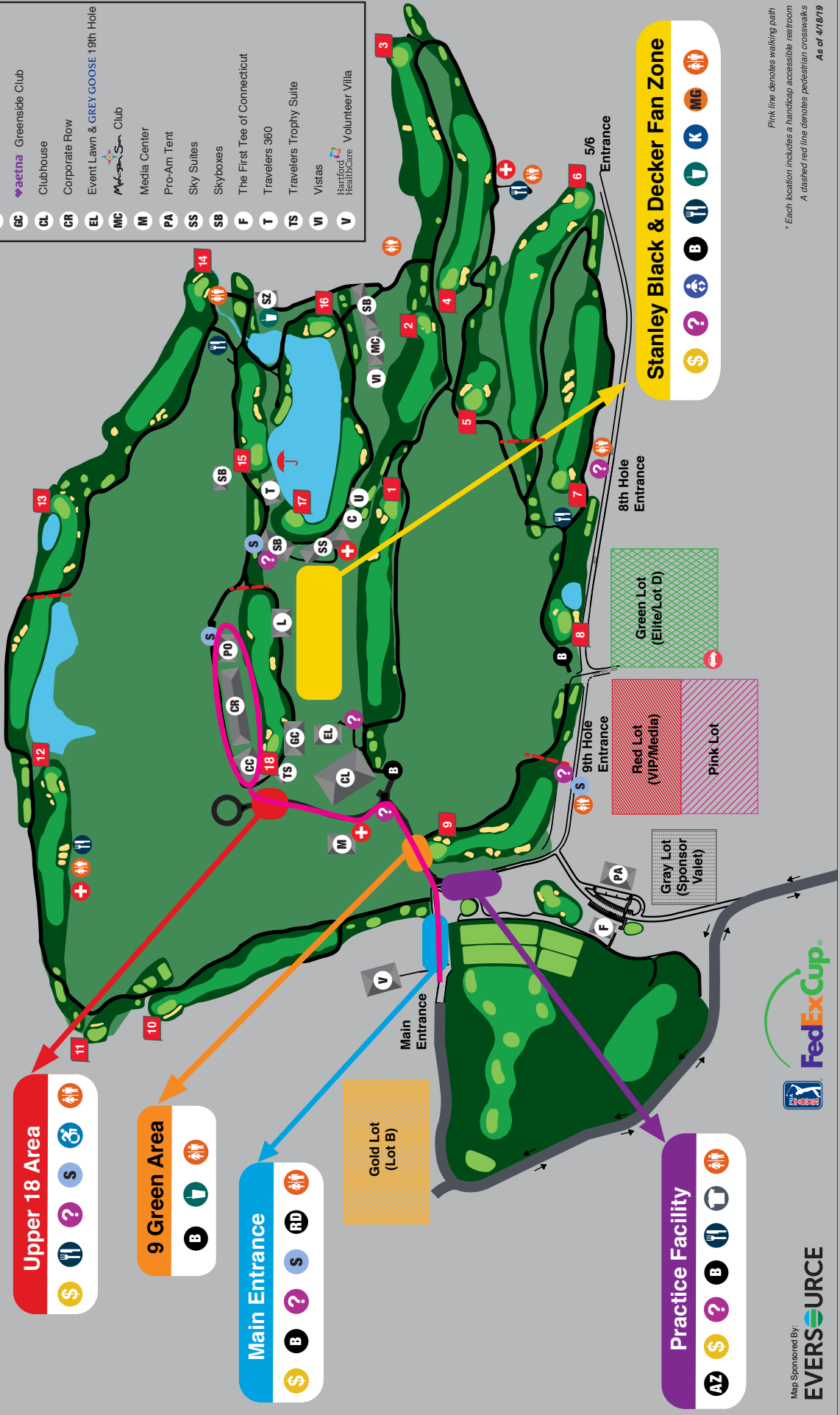
- MG** Mini Golf Course
- K** Kids Zone
- Stanley Black & Decker** Fan Zone

OPEN TO THE PUBLIC

- C** **citi** Cardmember Lounge Available October to May
- SZ** Hartford Healthcare Sports Zone
- U** **ULTRA CLUB**
- PO** Patritio's Outpost powered by Travelers Health
Attn: Service Members and U.S. Veterans
- L** **Stanley Black & Decker** Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** **aetna** Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** **McLagan Sm** Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** **Hartford Healthcare** Volunteer Villa



Upper 18 Area

-

9 Green Area

-

Main Entrance

-

Gold Lot (Lot B)

Practice Facility

-

Stanley Black & Decker Fan Zone

-



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 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Autograph Zone
- YAMAHA** Yamaha
- S** ATM
- B** Bleachers
- Concessions
- Drink Stand
- Family Care Station
- Fan Shop
- +** Medical provided by Travelers Health
- Off-Site ADA Shuttle
- RD** Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- S** Special Assistance Shuttle
- Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- Stanley Black & Decker** Fan Zone

OPEN TO THE PUBLIC

- C** **citi** Cardmember Lounge Not open to the public
- SZ** Hartford Healthcare Sports Zone
- U** **ULTRA** CLUB
- PO** Patritio's Outpost powered by Travelers Health
- L** **Stanley Black & Decker** Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** **aetna** Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** **Mystic Sun** Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** **Hartford Healthcare** Volunteer Villa



Upper 18 Area

-

9 Green Area

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Main Entrance

-

Gold Lot (Lot B)

Practice Facility

-

Stanley Black & Decker Fan Zone

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TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** Yamaha
- S** ATM
- B** Bleachers
- U** Concessions
- D** Drink Stand
- CS** Family Care Station
- FS** Fan Shop
- AG** Autograph Zone
- M** Medical provided by Travelers Health
- AS** Off-Site ADA Shuttle
- RD** Radio Deck
- R** Restrooms*
- RS** Ride Share Drop-Off/Pick-Up
- SA** Special Assistance Shuttle
- TA** Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- UL** Ultra Club
- FD** Fan Zone

OPEN TO THE PUBLIC

- C** citi Cardmember Lounge
- H** Hartford Healthcare
- UL** Ultra Club
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** MyGolfSum Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- \$** **U** **?** **S** **RD** **+**

9 Green Area

- B** **U** **+**

Main Entrance

- \$** **B** **?** **S** **RD** **+**

Practice Facility

- AZ** **\$** **?** **B** **U** **+**

Stanley Black & Decker Fan Zone

- \$** **?** **B** **U** **K** **MG** **+**



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 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** YAMAHA Autograph Zone
- S** ATM
- B** Bleachers
- U** Concessions
- D** Drink Stand
- FS** Family Care Station
- FSH** Fan Shop
- +** Medical provided by Trinity Health
- AS** Off-Site ADA Shuttle
- RD** Radio Deck
- U** Restrooms*
- RS** Ride Share Drop-Off/Pick-Up
- SA** Special Assistance Shuttle
- TA** Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- ULTRA CLUB** Stanley Black & Decker Fan Zone

OPEN TO THE PUBLIC

- C** citi Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- U** PATRIOTS CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** MyGolfSum Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- S** **U** **+** **AS**

9 Green Area

- B** **U** **+**

Main Entrance

- S** **U** **+** **AS** **RD**

Practice Facility

- AZ** **S** **U** **+** **B** **U** **+** **FSH**

Stanley Black & Decker Fan Zone

- S** **U** **+** **B** **U** **+** **K** **MG** **U** **+**

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 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** YAMAHA Autograph Zone
- S** ATM
- B** Bleachers
- RD** Concessions
- U** Drink Stand
- +** Family Care Station
- ?** Fan Shop
- +** Medical provided by Trinity Health
- +** Off-Site ADA Shuttle
- RD** Radio Deck
- +** Restrooms*
- S** Ride Share Drop-Off/Pick-Up
- ?** Special Assistance Shuttle
- ?** Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- +** Stanley Black & Decker Fan Zone

OPEN TO THE PUBLIC

- C** citi Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- U** ULTRA CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** MyGolfSum Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Hartford Healthcare Volunteer Villa



Upper 18 Area

- \$** **U** **?** **S** **+** **RD**

9 Green Area

- B** **U** **+**

Main Entrance

- \$** **B** **?** **S** **RD** **+**

Practice Facility

- AZ** **\$** **?** **B** **U** **+**

Stanley Black & Decker Fan Zone

- \$** **?** **B** **U** **K** **MG** **+**

Map Sponsored By:
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 As of 4/18/19



TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

AMENITIES

- AZ** ATM
- B** Bleachers
- Concessions
- Drink Stand
- Family Care Station
- Fan Shop
- YAMAHA** Autograph Zone
- Medical provided by Trinity Health
- Off-Site ADA Shuttle
- RD** Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- S** Special Assistance Shuttle
- MyGolfSpot Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- Stanley Black & Decker Fan Zone

OPEN TO THE PUBLIC

- C** Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- U** ULTRA CLUB
- PO** Patritio's Outpost powered by Trinity Health
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
- GC** aetna Greenside Club
- CL** Clubhouse
- CR** Corporate Row
- EL** Event Lawn & GREY GOOSE 19th Hole
- MC** MyGolfSpot Club
- M** Media Center
- PA** Pro-Am Tent
- SS** Sky Suites
- SB** Skyboxes
- F** The First Tee of Connecticut
- T** Travelers 360
- TS** Travelers Trophy Suite
- VI** Vistas
- V** Volunteer Villa



Upper 18 Area

-

9 Green Area

-

Main Entrance

-

Practice Facility

- AZ**

Stanley Black & Decker Fan Zone

-



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TRAVELERS CHAMPIONSHIP

June 17-23, 2019
 TPC River Highlands
 Cromwell, CT

- ### AMENITIES
- AZ Autograph Zone
 - Yamaha
 - ATM
 - Bleachers
 - Concessions
 - Drink Stand
 - Family Care Station
 - Fan Shop

- Medical provided by Trinity Health
- Off-Site ADA Shuttle
- Radio Deck
- Restrooms*
- Ride Share Drop-Off/Pick-Up
- Special Assistance Shuttle
- MyGolfSum Tournament Ambassadors

- ### EXPERIENCES
- MG Mini Golf Course
 - K Kids Zone
 - Stanley Black & Decker Fan Zone

- ### OPEN TO THE PUBLIC
- C citi Cardmember Lounge
 - SZ Hartford Healthcare Sports Zone
 - U ULTRA CLUB
 - PO Patritio's Outpost powered by Trinity Health
Ally Service Member and U.S. Veterans
 - L Stanley Black & Decker Lounge

- ### PRIVATE VENUES
- CC Champions Club
 - GC aetna Greenside Club
 - CL Clubhouse
 - CR Corporate Row
 - EL Event Lawn & GREY GOOSE 19th Hole
 - MC MyGolfSum Club
 - M Media Center
 - PA Pro-Am Tent
 - SS Sky Suites
 - SB Skyboxes
 - F The First Tee of Connecticut
 - T Travelers 360
 - TS Travelers Trophy Suite
 - VI Vistas
 - V Volunteer Villa



Upper 18 Area

-

9 Green Area

-

Main Entrance

-

Gold Lot (Lot B)

Practice Facility

-

Stanley Black & Decker Fan Zone

-



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 Cromwell, CT

AMENITIES

- AZ** YAMAHA Autograph Zone
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- U** Concessions
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- FS** Fan Shop
- +** Medical provided by Trinity Health
- AS** Off-Site ADA Shuttle
- RD** Radio Deck
- RT** Restrooms*
- RS** Ride Share Drop-Off/Pick-Up
- SS** Special Assistance Shuttle
- TS** Tournament Ambassadors

EXPERIENCES

- MG** Mini Golf Course
- K** Kids Zone
- UL** Ultra Club
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

OPEN TO THE PUBLIC

- C** citi Cardmember Lounge
- SZ** Hartford Healthcare Sports Zone
- UL** ULTRA CLUB
- PO** Patriots' Outpost
- L** Stanley Black & Decker Lounge

PRIVATE VENUES

- CC** Champions Club
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- CL** Clubhouse
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- M** Media Center
- PA** Pro-Am Tent
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- SB** Skyboxes
- F** The First Tee of Connecticut
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- TS** Travelers Trophy Suite
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TRAVELERS
CHAMPIONSHIP