



# TRAVELERS CHAMPIONSHIP

## 2013 Volunteer Committee Opportunities

Thank you for your interest in being a part of the 2013 Travelers Championship. We are very excited that you are considering volunteering for the tournament, where you will become part of a family of 4,000 of the best volunteers on the PGA TOUR! Whether you volunteer for a day or the full week, your participation is vital to our success.

Please note that it is recommended that volunteers work for a minimum of two shifts. Many committees have shifts that require volunteers to stay on duty until 30 minutes after the end of play. Typical shifts are approximately 6:00 AM – 12:00 PM, 11:00 AM – 5:00 PM, 4:00 PM – 9:00 PM. All shift opportunities are subject to change.

Please remember that all volunteers must be at least 16 years of age by June 1, 2013. However, there are select opportunities available for people between the ages of 14 – 16. If you have any questions, please contact us at [volunteers@travelerschampionship.com](mailto:volunteers@travelerschampionship.com).

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### Administration

Chair: Meagan Mirkovich

Email Address: [administration@travelerschampionship.com](mailto:administration@travelerschampionship.com)

Committee Minimum Age: 18

Administration is a great committee if you would like to experience variety during the week. As an administration volunteer you can either help by counting money and cashing out registers or facilitate cash pickups and drop-offs throughout the course. Volunteers have the opportunity to work in an air-conditioned trailer or be out on the course in between runs. Experience in the areas of accounting, cash handling and reconciliation is preferred, but not necessary. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

### Airport Concierge

Chair: James Anderson

Email Address: [airportconierge@travelerschampionship.com](mailto:airportconierge@travelerschampionship.com)

Committee Minimum Age: 25 (to operate a vehicle), 18 (to assist with other parts of the committee)

Volunteers assigned to this committee will be stationed at Bradley International Airport to greet the PGA TOUR professionals and their families. As the first person greeting the players, volunteers for this position must be friendly, welcoming and helpful. You will become an ambassador of the tournament and the front lines of the player experience once they arrive in Connecticut. You may be assisting with luggage, in addition to coordinating their transportation. Experience with excellent customer service atmospheres is preferred and a professional appearance and attitude are a must. All volunteers are subject to a background check. Volunteers are needed Saturday, June 15<sup>th</sup> -Wednesday, June 19<sup>th</sup>, as all players will arrive on course before competition begins.



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## **Amateur Caddie**

Chair: Brian George

Email Address: [amateurcaddies@travelerschampionship.com](mailto:amateurcaddies@travelerschampionship.com)

Committee Minimum Age: 15

Volunteer opportunities are for two pro-am events, held on Monday, June 17<sup>th</sup> and Wednesday, June 19<sup>th</sup>. Previous caddie experience is preferred, but not required. Volunteers must be familiar with the rules of golf and have played golf for at least two years and be able to carry a bag for 18 holes. Due to tee times, volunteers will be asked to arrive early but may not go out until the late morning or early afternoon. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup> and Wednesday, June 19<sup>th</sup>.

## **Ambassadors**

Chair: Shawn Daly

Email Address: [ambassadors@travelerschampionship.com](mailto:ambassadors@travelerschampionship.com)

Committee Minimum Age: 18, 16-17 (must be accompanied with an adult)

This is one of the most important volunteer committees as ambassador volunteers are on course greeters and ambassadors of our tournament. Ambassadors will be placed throughout the course in small groups to assist our guests with any questions or concerns they may have. Volunteers will be provided a course map and guide book to direct the guests to all of our venues. Volunteers are needed in all areas including the main entrance, fan zone and 9<sup>th</sup> & 10<sup>th</sup> crossover. Experience with excellent customer service atmospheres preferred and a professional appearance and attitude are a must. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Apparel**

Chair: Christina Valletta

Email Address: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)

Committee Minimum Age: 16

Volunteers will be assigned to assist the TPC River Highlands golf shop staff to stock and sell merchandise in the official merchandise tent. Volunteers will also staff the merchandise check-tent located next to the official tent, where patrons may check purchased merchandise at no charge. Customer sales experience is preferred. Volunteers are needed Wednesday, June 19<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Concessions**

Chair: Shaun Sheridan

Email Address: [concessions@travelerschampionship.com](mailto:concessions@travelerschampionship.com)

Committee Minimum Age: 14

Volunteers on this committee will support the tournament's concessionaire in providing a first class fun experience. This is a great opportunity, if you have a friendly smile, the ability to work under pressure and follow directions provided by the tournament's concessionaire. This is a fun area with constant activity at all hours of the day. There are seven concessions stands around the course that need to be staffed. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>. There are typically additional shifts on Friday and Saturday nights to assist with the Concert Series.



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## **Corporate Hospitality**

Chair: Bernard Kavalier

Email Address: [corporatehospitality@travelerschampionship.com](mailto:corporatehospitality@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers on this committee will assist with greeting and welcoming of guests to corporate row. They will assist security to ensure that all persons entering these facilities have the proper credentials. Due to the high volume of guests in this area, marshaling in the stadium seating is needed. If you have a powerful voice and want a great view of golf on the 18<sup>th</sup> green then this is a great spot for you! The hospitality areas are open Wednesday, June 19<sup>th</sup>- Sunday, June 23<sup>rd</sup>. Experience with excellent customer service atmospheres preferred and a professional appearance and attitude are a must.

## **CT1 Media Greenside Club**

Chair: Bernard Kavalier

Email Address: [corporatehospitality@travelerschampionship.com](mailto:corporatehospitality@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers in the CT1 Media Greenside Club will assist with the greeting and welcoming of guests to the hospitality venue. Volunteers will ensure that all persons entering the venue have the proper credential. Volunteers will also work with the catering team to keep the venue looking up to par for all of the guests. Due to the high volume of guests in the venue, marshaling in the stadium seating is needed. This venue has a great view of the 18<sup>th</sup> green and is the perfect place for people who enjoy working with others. Experience with excellent customer service atmospheres preferred and a professional appearance and attitude are a must. Volunteers are needed Wednesday, June 19<sup>th</sup>- Sunday, June 23<sup>rd</sup>.

## **Deliveries**

Chair: Marlisa Simonson

Email Address: [deliveries@travelerschampionship.com](mailto:deliveries@travelerschampionship.com)

Committee Minimum Age: 18, 16-17 (must be accompanied with an adult)

This committee is new for the 2013 tournament! Volunteers on this committee will be stationed at the tournament's shipping and receiving area and will work closely with the tournament staff, TPC River Highlands staff and PGA TOUR staff to ensure that all deliveries are placed or sent to the correct location. This committee may require some heavy lifting as deliveries arrive in all different sizes. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed from Wednesday, June 12<sup>th</sup>-Sunday, June 23<sup>rd</sup>, as the busiest time for this committee is the week before the tournament begins.



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## **Distribution**

Chair: Jeff Stigliano

Email Address: [distribution@travelerschampionship.com](mailto:distribution@travelerschampionship.com)

Committee Minimum Age: 18

During tournament week, the distribution volunteer's primary focus is on-course distribution of water, ice and other supplies for the players, caddies, media, volunteers and various special events. In addition, the distribution committee will be asked to assist with other on course duties as needed. The only requirements for this committee are to be able to lift 35 lbs. and to have a desire to work hard and have fun. This is the committee for everyone who wears a tie to work and sits in a cubicle all day long. It is your chance to get outside and get your hands dirty for a good cause. Volunteer must be able to multi-task and work at their best in stressful situations. Additional opportunities are available prior to and immediately following the tournament to help with the set up and breakdown of the golf course. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Event Services**

Chair: Christina Valletta

Email Address: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)

Committee Minimum Age: 14

Event services volunteers assist in the execution of various events throughout tournament week. Duties may include operating golf cart shuttles, staffing registration table and assisting in the set up and break down of the event. Volunteers will work directly with the set up crew and tournament staff to create a successful and fan friendly environment during all on-site events. Volunteers on this committee must be flexible and willing to help in all areas of an event execution. Volunteers are needed throughout tournament week Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup> but shifts may vary based on each events schedule.

## **Gallery Control (Hole Marshals)**

Chair: Maureen O'Connor

Email Address: [gallery@travelerschampionship.com](mailto:gallery@travelerschampionship.com)

Committee Minimum Age: 18, 16-17 (must be accompanied with an adult)

Hole marshals are assigned to each of the 18 holes on course and are responsible for spotting balls on the fairway, watching for errant shots and keep the crowds moving smoothly with play. They also assist spectators by providing the optimal view of play and enjoyment of the competition. Volunteers in this committee will work directly with the mobile device committee in ensuring that guests adhere to the PGA TOUR's Mobile Device Policy. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup> and then Wednesday, June 19<sup>th</sup>-Sunday, June 23<sup>rd</sup>.



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## **Gate Operations**

Chair: David Charles

Email Address: [gates@travelerschampionship.com](mailto:gates@travelerschampionship.com)

Committee Minimum Age: 16

If you are outgoing and not afraid to greet strangers, then this is the committee for you! Volunteers on this committee will be stationed at either the main entrance, 5/6 entrance or the 9<sup>th</sup> hole entrance to scan and check tickets for all patrons coming into the tournament. Other duties include working alongside security personnel, providing directions and checking items for patrons. Excellent customer service skills are required. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Ketel One Champions Club**

Chair: Bob Cattel

Email Address: [championsclub@travelerschampionship.com](mailto:championsclub@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers in the Ketel One Champions Club will assist in the greeting and welcoming of guests to the hospitality venue. Volunteers will also ensure that all persons entering the venue have the proper credential. Finally, volunteers will work with the catering team to keep the venue looking up to par for all of the guests. Due to the high volume of guests in the venue, marshaling in the stadium seating is needed. If you want a great view of the 18<sup>th</sup> green and enjoy customer service atmospheres, then this venue is the place for you! A positive attitude and professional appearance are a must as well. Volunteers are needed Wednesday, June 19<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Laser Operators**

Chair: Nick Giuliano

Email Address: [scoring@travelerschampionship.com](mailto:scoring@travelerschampionship.com)

Scoring Assistant- Laser Operators: Woody Mrozowski

Email Address: [laseroperators@travelerschampionship.com](mailto:laseroperators@travelerschampionship.com)

Committee Minimum Age: 16

Laser Operator volunteer's primary responsibility is to measure and record the location and distance of every shot hit during the tournament using high-grade laser equipment. The measurements are immediately used by television commentators, the PGA TOUR and simulcast on the internet. Each position will often be staffed with two volunteers who will work together. There will be a training meeting the week prior to the tournament, presented by the PGA TOUR ShotLink staff. Volunteers are also encouraged to attend a "hands on" training on course on Wednesday, June 19<sup>th</sup>. Golf knowledge is not required to operate a laser. This is a fixed post that requires little to no walking or on course movement. This position works outside all day and the chair must notify their volunteers to be prepared for all weather conditions. Volunteers are needed Thursday, June 20<sup>th</sup>-Sunday, June 23<sup>rd</sup>.



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## **Lockers**

Chair: Helena Adorno

Email Address: [lockers@travelerschampionship.com](mailto:lockers@travelerschampionship.com)

Committee Minimum Age: 14

Volunteers on this committee will assist with the operations of the lockers, located at the main entrance. Volunteers will assist the guests with using the lockers and be trained on what to do if a guest loses a key or the lockers fill up. Experience with excellent customer service atmospheres preferred and a professional appearance and attitude are a must. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Media**

Chair: Mary Beth Russell

Email Address: [media@travelerschampionship.com](mailto:media@travelerschampionship.com)

Committee Minimum Age: 18

This committee coordinates the operation of the media center. The media center is the hub for television, print and radio reporters during the tournament. Volunteers will work at the registration desk and address any questions or issues that come up. Volunteers will also shuttle the media between the media parking lot and media center. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>. Volunteers may be asked to stay late, depending on when the media is finished for the evening.

## **Michelob ULTRA 19<sup>th</sup> Hole Sponsor Club**

Chair: Tim Callahan

Email Address: [sponsorclub@travelerschampionship.com](mailto:sponsorclub@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers in the Michelob ULTRA 19<sup>th</sup> Hole Sponsor Club will assist in the greeting and welcoming of guests to the venue. Volunteers will ensure that all persons entering the venue have the proper credential. Volunteers will also work with the catering team to keep the venue looking up to par for all of the guests. Due to the high volume of guests in the venue, marshaling in the stadium seating is needed. This climate controlled venue has a great view of the 18<sup>th</sup> hole and is the perfect place for people who enjoying volunteering both in and outside. Experience with excellent customer service atmospheres preferred and a professional appearance and attitude are a must. Volunteers are needed Wednesday, June 19<sup>th</sup>- Sunday, June 23<sup>rd</sup>.

## **Mobile Device**

Chair: Maureen O'Connor

Email Address: [gallery@travelerschampionship.com](mailto:gallery@travelerschampionship.com)

Committee Minimum Age: 18, 16-17 (must be accompanied with an adult)

Mobile Device volunteer's primary focus is on-course surveillance and ensuring that all guests are adhering to the PGA TOUR's Mobile Device Policy. The only requirement for this committee is to be able to walk the course. Volunteers must be comfortable speaking to spectators who are in violation of the policies and must be able to work at their best in stressful situations. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.



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## **Player Logistics**

Chair: Doug Carabillo

Email Address: [playerlogistics@travelerschampionship.com](mailto:playerlogistics@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers on this committee will be assigned to transport PGA TOUR players and caddies on 6-passenger golf cart shuttles from the clubhouse to the practice range and back. This is the perfect opportunity if you like to sit and drive golf carts during your shift. Volunteers will also assist with weather related delays to get the PGA TOUR players off course. If you are friendly and outgoing then this is the committee for you. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Player Transportation**

Chair: Mark Tedisky

Email Address: [playertransportation@travelerschampionship.com](mailto:playertransportation@travelerschampionship.com)

Committee Minimum Age: 25 (to operate a vehicle), 18 (to assist with other parts of the committee)

Volunteers on this committee will assist with the transportation needs request by the PGA TOUR professionals and their families. Volunteers will assist with making trips requested made by the professionals or their families (i.e. pick someone up, spa day, day care, etc.). Experience with excellent customer service atmospheres preferred and a professional appearance and attitude are a must. All volunteers will be located in the Caddie Tent and are subject to a background check. Volunteers are needed Saturday, June 15<sup>th</sup>-Monday, June 24<sup>th</sup>, as players are on course before and after competition play.

## **Practice Facility**

Chair: Jay Salvador

Email Address: [practicefacility@travelerschampionship.com](mailto:practicefacility@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers on this committee will be stationed at the practice facility. As PGA TOUR professionals enter the range, volunteers will be responsible for setting up nameplates that identify each player. Knowledge of the players is helpful, but not necessary. Volunteers will also assist with crowd control and the security team to ensure that all persons entering the practice facility have the proper credentials. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Pro-Am**

Chair: Mike Maksymiw

Email Address: [proam@travelerschampionship.com](mailto:proam@travelerschampionship.com)

Committee Minimum Age: 18

The pro-am committee will provide support for all aspects of the Monday and Wednesday on-site pro-am's. Responsibilities may include assembling/distribution of participant gifts, registering amateurs and assisting with Pro-Am evening events, as needed. Volunteers will also work closely with the Amateur Caddie Chair. Experience with excellent customer service atmospheres is preferred and a professional appearance and attitude are a must. Volunteers are needed Monday, June 17<sup>th</sup> and Wednesday, June 19<sup>th</sup>.



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## **Signage Distribution**

Chair: Donald Lydon

Email Address: [signagedistribution@travelerschampionship.com](mailto:signagedistribution@travelerschampionship.com)

Committee Minimum Age: 18

This committee is new for the 2013 tournament! Volunteers on this committee will work the tournament staff and tournament signage vendor to assist with the distribution of select tournament signage. Volunteers will ensure that all signage is put out in the correct location and in a timely manner. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed from Wednesday, June 12<sup>th</sup>-Sunday, June 23<sup>rd</sup>, as the busiest time for this committee is the week before the tournament begins.

## **Skyboxes**

Chair: Christer Osterling

Email Address: [skyboxes@travelerschampionship.com](mailto:skyboxes@travelerschampionship.com)

Committee Minimum Age: 18

Skybox volunteers must be energetic and fun, have good communication skills and like to work with people. As a skybox volunteer you will be on your feet most of the day. As a marshal or greeter within the skyboxes, volunteers will welcome sponsors and their guests and help to keep the skybox quiet for the golfers. The skyboxes allow volunteers to watch some golf while being in a fun and energetic environment. Experience with excellent customer service atmospheres preferred and a professional appearance and attitude are a must. Volunteers are in high demand during the weekend as the volume of fans increase with the final rounds of competition. Volunteers are needed Wednesday, June 19<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Sponsor Valet**

Chair: Amanda Campbell

Email Address: [sponsorvalet@travelerschampionship.com](mailto:sponsorvalet@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers on this committee will be assigned to transport hospitality clients and their guests from the sponsor valet parking lot to the end of Corporate Row/18 Concessions. These committee volunteers will work closely with the hospitality committee chairs and tournament's valet vendor. This is the perfect opportunity if you like to sit and drive golf carts during your shift. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed from Thursday, June 20<sup>th</sup>-Sunday, June 23<sup>rd</sup>.



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## **Standard Bearers**

Chair: Nick Giuliano

Email Address: [scoring@travelerschampionship.com](mailto:scoring@travelerschampionship.com)

Scoring Assistant- Laser Operators: Kyle Erland

Email Address: [standardbearers@travelerschampionship.com](mailto:standardbearers@travelerschampionship.com)

Committee Minimum Age: 14

Volunteers for this position will follow a group of golfers during their round, inside the ropes. No other volunteer job gets you closer to the action. Your primary responsibility will be to show the gallery who is playing in the group and to display their scores by carrying a standard sign presenting the information. There will be a committee training the week prior to the tournament. A basic understanding of golf scoring and golf etiquette is required, although much of it can be learned from the walking scorer and during training. New volunteers are encouraged to sign up for Monday and/or Wednesday to "learn the ropes" prior to the commencement of tournament competition. Volunteers must have the ability to walk 18 holes carrying a 5 lbs. sign in various weather conditions as this position works outside all day and volunteers must be prepared for all conditions. Volunteers are needed Monday, June 17<sup>th</sup> and then Wednesday, June 19<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **SUBWAY® Fan Zone**

Chair: TBD

Email Address: [fanzone@travelerschampionship.com](mailto:fanzone@travelerschampionship.com)

Committee Minimum Age: 16

This committee is a great way to work directly with the guests, sponsors and the tournament staff. Volunteers on this committee ensure the experience in the SUBWAY® Fan Zone and Farmington Bank Kids Zone is a memorable one for guests of all ages. Volunteers will be assigned to specific areas of operation, such as the mini golf course or the rock wall. This position works outside all day and volunteers must be prepared for all weather conditions. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>. Volunteers on Monday, June 17<sup>th</sup> and Tuesday, June 18<sup>th</sup> will assist mainly with the move in and set up of the SUBWAY® Fan Zone and Farmington Bank Kids Zone.

## **Universal Volunteer Committee**

Chair: Christina Valletta

Email Address: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)

Committee Minimum Age: 16

This committee is for volunteers who are "undecided" as to where they want to volunteer for tournament. Volunteers on this committee must be flexible and willing to help in all areas of the event as you could be placed with any committee throughout the week that may need help. Volunteers could be positioned outside all day and must be prepared for all weather conditions. Volunteers are needed Wednesday, June 19<sup>th</sup>-Sunday, June 23<sup>rd</sup>, as those days are the busiest on course.



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# TRAVELERS CHAMPIONSHIP

## **Volunteer Villa**

Chair: Christina Valletta

Email Address: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)

Committee Minimum Age: 14

Home base for this committee is the volunteer villa. Volunteers will welcome all other volunteers to the tournament as well as staff and manage the registration tables to check in the different committees. Volunteers will also assist with keeping the venue up to par for all the volunteers. Flexibility, friendliness and a can-do attitude are the only prerequisites for this committee. Volunteers are needed Monday, June 17<sup>th</sup>-Sunday, June 23<sup>rd</sup>.

## **Walking Scorers**

Chair: Nick Giuliano

Email Address: [scoring@travelerschampionship.com](mailto:scoring@travelerschampionship.com)

Scoring Assistant- Walking Scorers: Charles "Buddy" Buder & Tim Sundell

Email Address: [walkingscorers@travelerschampionship.com](mailto:walkingscorers@travelerschampionship.com)

Committee Minimum Age: 18

Volunteers for this position primary responsibility will be to keep on course statistics and scores using a handheld computer device and a voice radio with headset. No other volunteer job gets you closer to the action. There will be training meeting the week prior to the tournament, presented by the PGA TOUR ShotLink staff. A good understanding of the rules of golf and golf etiquette are required, along with a professional appearance and attitude. You must have the ability to walk 18 holes, rain or shine, while maintaining responsibility for the equipment. The volunteers on this committee have a very high retention rate from year to year, therefore, new volunteers should sign up for Monday and/or Wednesday to "learn the ropes" prior to the commencement of tournament competition. Volunteers are needed Monday, June 17<sup>th</sup> and then Wednesday, June 19<sup>th</sup>-Sunday, June 23<sup>rd</sup>.



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