



# TRAVELERS CHAMPIONSHIP

## 2015 Volunteer Opportunities

Thank you for your interest in being a part of the 2015 Travelers Championship. We are very excited that you are considering volunteering for the tournament. As a volunteer, you will become part of a 4,000-person family of the best volunteers on the PGA TOUR! Whether you volunteer for a day or the full week, your participation is vital to our success.

Please note that we recommend that volunteers work for a minimum of two shifts. Many committees have shifts that require volunteers to stay on duty until 30 minutes after the end of play. Typical shifts are approximately 6:00 AM – 12:00 PM, 11:00 AM – 5:00 PM, 4:00 PM – 9:00 PM but vary across different committees. All shift opportunities are subject to change.

Volunteers must be at least 16 years of age by June 1, 2015. However, there are select opportunities available for people between the ages of 14 and 16. If you have any questions, please contact us at [volunteers@travelerschampionship.com](mailto:volunteers@travelerschampionship.com).

Below are descriptions of the different committees that you can become involved with as a volunteer.

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### Administration

- Chair: Meagan Mirkovich
- Email: [administration@travelerschampionship.com](mailto:administration@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

Administration is a great committee if you would like to experience variety during the week. As an administration volunteer you will be able to help by counting money and cashing out registers or by facilitating cash pickups and drop-offs throughout the course. Volunteers will have the opportunity to work in an air-conditioned trailer or be outside on the course between runs. Experience in the areas of accounting, cash handling and reconciliation is preferred, but not necessary.

### Amateur Caddies

- Chair: Marc Zirolli
- Email: [amateorcaddies@travelerschampionship.com](mailto:amateorcaddies@travelerschampionship.com)
- Minimum Age for Volunteers: 15
- Volunteers Needed: Monday, June 22<sup>nd</sup> & Wednesday, June 24<sup>th</sup>

There are two events (June 22<sup>nd</sup> and 24<sup>th</sup>) where you can volunteer as an amateur caddie. Previous caddie experience is preferred, but not required. Volunteers must be familiar with the rules of golf, have played golf for at least two years and be able to carry a bag for 18 holes. Due to tee times, volunteers will be asked to arrive early but may not go out on the course until the late morning or early afternoon. This position will work outside all day and volunteers must be prepared for all weather conditions.



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## Ambassadors

- Chair: Shawn Daly
- Email: [ambassadors@travelerschampionship.com](mailto:ambassadors@travelerschampionship.com)
- Minimum Age for Volunteers: 18 (16-17 must be accompanied by an adult)
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

This is one of the most important volunteer committees. Ambassador volunteers will be on-course greeters and ambassadors of our tournament. Ambassadors will be placed throughout the course in small groups to assist guests with any questions or concerns they may have. Volunteers will be provided with a course map and guide book to direct guests to venues and different areas of interest throughout the golf course. Volunteers are needed in all areas including the main entrance, fan zone and the crossover of the 9<sup>th</sup> & 10<sup>th</sup> holes. Experience with excellent customer service atmospheres is preferred and a professional appearance and attitude are a must. This position will work outside all day and volunteers must be prepared for all weather conditions.

## Apparel (Merchandise Tent)

- Chair: Christina Valletta
- Email: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)
- Minimum Age of Volunteers: 16
- Volunteers Needed: Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Apparel volunteers will be assigned to assist the TPC River Highlands golf shop staff to stock and sell merchandise in the official merchandise tent. These volunteers will also staff the merchandise check tent which will be located next to the official merchandise tent. The merchandise check tent is where patrons may check and store purchased merchandise at no charge, the same idea as a gear check area. Customer sales experience is preferred.

## Call Center

- Chair: Ann Esposito
- Email: [callcenter@travelerschampionship.com](mailto:callcenter@travelerschampionship.com)
- Minimum Age of Volunteers: 16
- Volunteers Needed: Monday, June 15<sup>th</sup> – Sunday, June 21<sup>st</sup>

Volunteers on this committee will be stationed in the Tournament Office in Hartford and will greet and assist guests, volunteers, sponsors and vendors who enter the Tournament Office. They will also be in charge of answering the Travelers Championship phone lines and assisting with questions or problems that may arise. This position will work inside all day.

## Champions Club

- Chair: Bob Cattel
- Email: [championsclub@travelerschampionship.com](mailto:championsclub@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers in the Champions Club will assist in greeting and welcoming guests to the hospitality venue. Volunteers will also ensure that all persons entering the venue have the proper credential for access. Finally, volunteers will work with the catering team to keep the venue's appearance clean, tidy and professional for the guests. Due to the high volume of guests in the venue, marshaling in the stadium seating will also be needed. If you want a great view of the 18<sup>th</sup> green and enjoy customer service atmospheres, then this venue is the place for you! A positive attitude and professional appearance are a must as well.



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## Concessions

- Chair: Shaun Sheridan
- Email: [concessions@travelerschampionship.com](mailto:concessions@travelerschampionship.com)
- Minimum Age for Volunteers: 14
- Volunteers Needed: Tuesday, June 23<sup>rd</sup> – Sunday, June 28<sup>th</sup>

Volunteers on this committee will support the tournament's concessionaire in providing a first-class, fun experience. It is a great opportunity if you have a friendly smile, the ability to work under pressure and can follow directions provided by the tournament's concessionaire. This is a fun area with constant activity at all hours of the day. There will be seven concession stands around the course that will need to be staffed. There may be additional shifts on select evenings to assist with the Concert Series.

## Corporate Hospitality

- Chair: Art Kuever
- Email: [corporatehospitality@travelerschampionship.com](mailto:corporatehospitality@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers on this committee will assist with greeting and welcoming guests to corporate row. They will assist security to ensure that all persons entering these facilities have the proper access credentials. Due to the high volume of guests in this area, marshaling in the stadium seating will be needed. If you have a powerful voice and want a great view of golf on the 18<sup>th</sup> green, this is a great spot for you! These hospitality areas will be open Wednesday thru Sunday during tournament week. Experience with excellent customer service atmospheres is preferred and a professional appearance and attitude are a must.

## Deliveries

- Chairs: Marlisa Simonson & Kristine Zywocinski
- Email: [deliveries@travelerschampionship.com](mailto:deliveries@travelerschampionship.com)
- Minimum Age for Volunteers: 18 (16-17 must be accompanied with an adult)
- Volunteers Needed: Monday, June 15<sup>th</sup> – Friday, June 26<sup>th</sup>

Volunteers on this committee will be stationed at the tournament's shipping and receiving area and will work closely with the tournament staff, TPC River Highlands staff and PGA TOUR staff to ensure that all deliveries are placed or sent to the correct location. This committee may require some heavy lifting as deliveries arrive in all different sizes. This position will work outside all day and volunteers must be prepared for all weather conditions. The busiest time for this committee will be the week before the tournament begins.



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# TRAVELERS CHAMPIONSHIP

## Distribution

- Chair: Steve Dahlem
- Email: [distribution@travelerschampionship.com](mailto:distribution@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

During tournament week, the primary focus of the distribution volunteers will be on-course distribution of water, ice and other supplies for the players, caddies, media, volunteers and various special events. In addition, the distribution committee will be asked to assist with other duties on the course as needed. Requirements for this committee are the ability to lift 35 lbs. and to have a desire to work hard and have fun. This is the committee for everyone who wears a tie to work and sits in a cubicle all day long. It is your chance to get outside and get your hands dirty for a good cause. Volunteers must be able to multi-task and work at their best in stressful situations. Additional opportunities are available prior to and immediately following the tournament to help with the set up and breakdown of the golf course. This position will work outside all day and volunteers must be prepared for all weather conditions.

## Event Services

- Chair: Christina Valletta
- Email: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)
- Minimum Age for Volunteers: 14
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

Event services volunteers will assist in the execution of various special events held in conjunction with the Travelers Championship throughout tournament week. Duties may include operating golf cart shuttles, staffing registration tables or assisting in the set up and break down of the tournament. Volunteers will work directly with the set up crew and tournament staff to create a successful and fan friendly environment during tournament week. Volunteers on this committee must be flexible and willing to help in all areas of an event execution. Volunteers shifts may vary based on the schedule of events.

## Fan Zone

- Chair: Richard Hernandez
- Email: [fanzone@travelerschampionship.com](mailto:fanzone@travelerschampionship.com)
- Minimum Age for Volunteers: 16
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

This committee is a great way to work directly with the guests, sponsors and tournament staff. Volunteers on this committee will ensure the experience in the Fan Zone and Farmington Bank Kids Zone is a memorable one for guests of all ages. Volunteers will be assigned to specific areas of operation such as the mini golf course or the rock wall. This position will work outside all day and volunteers must be prepared for all weather conditions. Volunteers on Monday, June 22<sup>nd</sup> and Tuesday, June 23<sup>rd</sup> will assist mainly with the move in and set up of the Fan Zone and Farmington Bank Kids Zone.



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# TRAVELERS CHAMPIONSHIP

## Gallery Control (Hole Marshals)

- Chairs: Maureen O'Connor
- Email: [galleryvols@travelerschampionship.com](mailto:galleryvols@travelerschampionship.com)
- Minimum Age for Volunteers: 18 (16-17 must be accompanied with an adult)
- Volunteers Needed: Monday, June 22<sup>nd</sup> and Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Hole marshals will be assigned to each of the 18 holes on the golf course and are responsible for spotting balls on the fairway, watching for errant shots and keeping the crowds moving smoothly with play. They also assist spectators by providing the optimal view of play and enjoyment of the competition. Volunteers in this committee will work directly with the mobile device committee to ensure that guests adhere to the PGA TOUR's Mobile Device Policy. This position will work outside all day and volunteers must be prepared for all weather conditions.

## Gallery Control (Mobile Device Marshals)

- Chairs: Greg Hammond
- Address: [mobilemarshals@travelerschampionship.com](mailto:mobilemarshals@travelerschampionship.com)
- Minimum Age for Volunteers: 18 (16-17 must be accompanied with an adult)
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

The mobile device volunteers will be the on-course surveillance and will ensure all guests are adhere to the PGA TOUR's mobile device policy. Volunteers are required to be able to walk 18 holes. Volunteers must be comfortable speaking to spectators who are in violation of course and tour policies and must be able to work at their best in stressful situations. This position works outside all day and volunteers must be prepared for all weather conditions.

## Gates

- Chair: David Charles
- Email: [gates@travelerschampionship.com](mailto:gates@travelerschampionship.com)
- Minimum Age for Volunteers: 16
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

If you are outgoing and not afraid to greet strangers, then this is the committee for you! Volunteers on this committee will be stationed at one of three entrances to the golf course (main entrance, 5/6 entrance or the 9<sup>th</sup> hole entrance) to scan and check tickets of all patrons coming into the tournament. Other duties will include working alongside security personnel, providing directions and checking bags for patrons. Excellent customer service skills are required. This position will work outside all day and volunteers must be prepared for all weather conditions.

## Greenside Club

- Chair: Art Kuever
- Email: [corporatehospitality@travelerschampionship.com](mailto:corporatehospitality@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers in the Greenside Club will assist with the greeting and welcoming of guests to the hospitality venue. Volunteers will ensure that all persons entering the venue have the proper access credential. Volunteers will also work with the catering team to keep the venue's appearance clean, tidy and professional for the guests. Due to the high volume of guests in the venue, marshaling in the stadium seating will be needed. This venue has a great view of the 18<sup>th</sup> green and is the perfect place for people who enjoy working with others. Experience with excellent customer service atmospheres is preferred and a professional appearance and attitude are a must.



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# TRAVELERS CHAMPIONSHIP

## Media

- Chair: John Mayo
- Email: [media@travelerschampionship.com](mailto:media@travelerschampionship.com)
- Minimum Age to Volunteer: 18
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

This committee will coordinate the operation of the media center. The media center is the hub for television, print and radio reporters during the tournament. Volunteers will need to be comfortable driving a golf cart and will shuttle members of the media between the media parking lot and the media center as well as help address questions or issues that come up. Volunteers may be asked to stay late, depending on when the media is finished for the evening.

## Michelob ULTRA 19<sup>th</sup> Hole Sponsor Club

- Chair: Art Kuever
- Email: [sponsorclub@travelerschampionship.com](mailto:sponsorclub@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers in the Michelob ULTRA 19<sup>th</sup> Hole Sponsor Club will assist in the greeting and welcoming of guests to the venue. Volunteers will ensure that all persons entering the venue have the proper credential for access. They will also work with the catering team to keep the venue's appearance clean, tidy and professional for the guests. Due to the high volume of guests in this area, marshaling in the stadium seating will be needed. This climate-controlled venue has a great view of the 18<sup>th</sup> hole and is the perfect place for people who enjoy volunteering both in and outside. Experience with excellent customer service atmospheres is preferred and a professional appearance and attitude are a must.

## Practice Facility

- Chair: Jay Salvador
- Email: [practicefacility@travelerschampionship.com](mailto:practicefacility@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

Volunteers on this committee will be stationed at the practice facility. As PGA TOUR professionals enter the area, volunteers will be responsible for setting up nameplates that identify each player. Knowledge of the players is helpful, but not necessary. Volunteers will also assist the security team with crowd control to ensure that all persons entering the practice facility have the proper credentials for access. Volunteers will also be responsible for maintaining the practice facility so it is neat and orderly at all times. This position will work outside all day and volunteers must be prepared to stand throughout the shift and plan for all different weather conditions.

## Pro-Am

- Chair: Mike Maksymiw
- Email: [proam@travelerschampionship.com](mailto:proam@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Monday, June 22<sup>nd</sup> and Wednesday, June 24<sup>th</sup>

This committee will provide support for all aspects of the Monday and Wednesday Pro-Ams. Responsibilities may include assembling/distribution of participant gifts, registering amateurs and assisting with Pro-Am evening events as needed. Volunteers will also work closely with the Amateur Caddie Chair. Experience with excellent customer service is preferred and a professional appearance and attitude are a must.



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# TRAVELERS CHAMPIONSHIP

## **Scoring (Laser Operators)**

- Chair: Nick Giuliano
- Email: [scoring@travelerschampionship.com](mailto:scoring@travelerschampionship.com)
- Scoring Assistant, Laser Operators: Woody Mrozowski
- Email: [laseroperators@travelerschampionship.com](mailto:laseroperators@travelerschampionship.com)
- Committee Minimum Age: 16
- Volunteers Needed: Thursday, June 25<sup>th</sup> – Sunday, June 28<sup>th</sup>

The primary responsibility for volunteers on this committee will be to measure and record the location and distance of every shot hit during the tournament using high-grade laser equipment. The measurements are immediately used by television commentators, the PGA TOUR and simulcast on the internet. Each position will often be staffed with two volunteers who will work together. There will be a training meeting the week prior to the tournament, presented by the PGA TOUR ShotLink staff. Volunteers are also encouraged to attend a “hands on” training at the golf course on Wednesday, June 24<sup>th</sup>. Golf knowledge is not required to operate a laser. This is a fixed post that requires little to no walking or movement on the course. Volunteers will work outside all day and must be prepared for all weather conditions.

## **Scoring (Standard Bearers)**

- Chair: Nick Giuliano
- Email: [scoring@travelerschampionship.com](mailto:scoring@travelerschampionship.com)
- Scoring Assistant, Standard Bearers: Jeff Levine
- Email: [standardbearers@travelerschampionship.com](mailto:standardbearers@travelerschampionship.com)
- Minimum Age for Volunteers: 14
- Volunteers Needed: Monday, June 22<sup>nd</sup> and Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers for this position will follow a group of golfers during their round of play, inside the ropes. No other volunteer job gets you closer to the action. Your primary responsibility will be to show the gallery who is playing in the group and to display their scores by carrying a standard sign presenting the information. There will be a committee training the week prior to the tournament. A basic understanding of golf scoring and golf etiquette is required, although much of it can be learned during training and from the walking scorer that will accompany you. New volunteers are encouraged to sign up for Monday and/or Wednesday to learn the position prior to the commencement of tournament competition. Volunteers must have the ability to walk 18 holes while carrying a 5-pound sign in various weather conditions. This position will work outside all day and volunteers must be prepared for all conditions.

## **Scoring (Walking Scorers)**

- Chair: Nick Giuliano
- Email: [scoring@travelerschampionship.com](mailto:scoring@travelerschampionship.com)
- Scoring Assistants, Walking Scorers: Charles “Buddy” Buder & Brian Zimmerelli
- Email: [walkingscorers@travelerschampionship.com](mailto:walkingscorers@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Monday, June 22<sup>nd</sup> and Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers for this position will keep on-course statistics and scores by using a handheld computer device and a radio with headset. This position gets you the closest to the action of play. There will be a training meeting the week prior to the tournament, presented by the PGA TOUR ShotLink staff. A good understanding of the rules of golf and golf etiquette are required, along with a professional appearance and attitude. You must have the ability to walk 18 holes, rain or shine, while maintaining responsibility for the equipment. Volunteers on this committee have a very high retention rate from year-to-year, therefore, new volunteers should sign up for Monday and/or Wednesday to learn the position prior to the commencement of tournament competition.



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# TRAVELERS CHAMPIONSHIP

## Signage Distribution

- Chair: Ken Verrastro
- Email: [signagedistribution@travelerschampionship.com](mailto:signagedistribution@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Wednesday, June 17<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers on this committee will work with the tournament staff and tournament signage vendor to assist in the distribution of select tournament signage. Volunteers will ensure that all signage is set out in the correct location and in a timely manner. This position will work outside all day and volunteers must be prepared for all weather conditions. The busiest time for this committee will be the week before the tournament begins.

## Skyboxes

- Chairs: Dana Shults & Danielle Etta
- Email: [skyboxes@travelerschampionship.com](mailto:skyboxes@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

Skybox volunteers must be energetic, fun, have good communication skills and like to work with people. As a skybox volunteer you will be on your feet most of the day. As a marshal or greeter within the skyboxes, volunteers will welcome sponsors and their guests and will help to keep the skybox quiet for the golfers. The skyboxes allow volunteers to watch some golf while being in a fun and energetic environment. Experience with excellent customer service is preferred and a professional appearance and attitude are a must. Volunteers are in high demand during the weekend as the volume of fans increase with the final rounds of competition.

## Sponsor Valet

- Chair: Bryan Fix
- Email: [sponsorvalet@travelerschampionship.com](mailto:sponsorvalet@travelerschampionship.com)
- Minimum Age for Volunteers: 18
- Volunteers Needed: Thursday, June 25<sup>th</sup> – Sunday, June 28<sup>th</sup>

Volunteers on this committee will be assigned to transport hospitality clients and their guests from the sponsor valet parking lot to the end of Corporate Row/Hole 18 Concessions. These volunteers will work closely with the hospitality committee chairs and the tournament's valet vendor. Volunteers must be comfortable operating a golf cart in a safe manner and may be used as greeters to help direct guests to the appropriate venues. Requirements also include standing for extended periods of time and being prepared for all weather conditions as you will work outside all day.

## Universal Volunteer Committee

- Chair: Christina Valletta
- Email: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)
- Minimum Age for Volunteers: 16
- Volunteers Needed: Wednesday, June 24<sup>th</sup> – Sunday, June 28<sup>th</sup>

This committee is for volunteers who are undecided on a volunteer position for the tournament. You must be flexible and willing to help in all areas of the event and could be placed with any committee that may need assistance throughout the week. Volunteers could be positioned outside and must be prepared for all weather conditions.



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# TRAVELERS CHAMPIONSHIP

## Volunteer Villa

- Chair: Christina Valletta
- Email: [villa@travelerschampionship.com](mailto:villa@travelerschampionship.com)
- Minimum Age for Volunteers: 14
- Volunteers Needed: Monday, June 22<sup>nd</sup> – Sunday, June 28<sup>th</sup>

Home base for this committee is the Volunteer Villa. You will welcome other volunteers to the tournament and staff and manage the registration tables to check in the volunteer committees. The Volunteer Villa volunteers will also assist in keeping the venue's appearance in a neat order. Volunteers must have a flexible attitude and may be asked to assist on other committees, if needed. Flexibility, friendliness and a can-do attitude are the only prerequisites for this committee.



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