



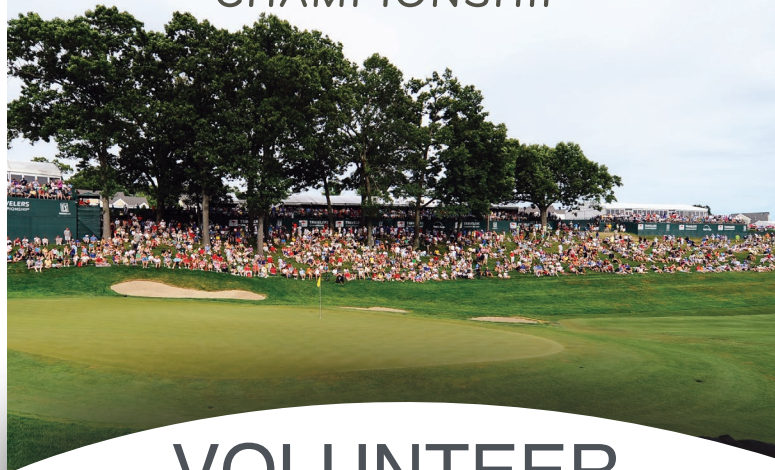
TRAVELERS CHAMPIONSHIP

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www.TravelersChampionship.com

Volunteers Sponsored by



TRAVELERS CHAMPIONSHIP



VOLUNTEER HANDBOOK

MONDAY - SUNDAY | JUNE 17-23, 2013
TPC RIVER HIGHLANDS | CROMWELL, CT
.....



IMPORTANT CONTACT NUMBERS

Tournament Office:

Phone Number: 860-502-6800

Email: info@travelerschampionship.com

Tournament Staff Contact:

Carolyn Romano, Tournament Coordinator

Phone Number: 860-502-6819

Email: volunteers@travelerschampionship.com



GOLF ETIQUETTE

Please be quiet when marshals raise their hands prior to any shot.

Please wait for the marshal's signal before crossing any fairways.

Please keep any loose clothing from flapping in the breeze while a player is hitting.

Please refrain from moving or walking when a player is preparing to hit a shot.

Please respect the player's concentration and do not speak with them while on course.

Unless instructed otherwise, please stay behind the ropes in designated areas.

Please be aware of inclement weather.

HELPFUL REMINDERS

Bring bug spray and sunscreen.

Display your credential at all times.

Drink plenty of fluids and utilize the Volunteer Villa Appreciation Station located in the SUBWAY® Fan Zone.

Wear the volunteer hat or visor for protection from the sun.

Remember the safest place may be in your car during inclement weather.

Treat every guest and volunteer of the tournament with the utmost respect.

Please be cognizant, as every interaction you have with a player, spectator, sponsor or volunteer may make or break their experience.



2. Welcome Letter
3. 2013 Executive Committee
4. Charitable Impact
5. A Year in Review
6. Championship and Course History
7. Schedule of Events
10. PGA TOUR Mobile Device Policy
11. Weather Event and Handicap Parking
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Welcome Travelers Championship Volunteers!

On behalf of the Travelers Championship, I would like to personally thank you for joining our tournament volunteer team. As Connecticut's PGA TOUR event we are incredibly fortunate to have a volunteer base of approximately 4,000 strong, who all come out to support the tournament each year. Your attentiveness, hard work and dedication will only help to ensure that the 2013 Travelers Championship is a tremendous success. As a testament to the incredible dedication of our tournament volunteers, the Travelers Championship was also voted as being the PGA TOUR's "Most Fan Friendly Event" this past year. Throughout all the markets across the country where PGA TOUR events are held, you made our event the most Fan Friendly in the entire country.

To help showcase our appreciation of your efforts, we have partnered with Hartford HealthCare, who shares in our admiration of our volunteers. For the fourth year, Hartford HealthCare has signed on to be the tournament's volunteer sponsor and has been actively involved in helping us enhance your volunteer experience throughout the week. Thousands of people volunteer their time, energy and support each year for Connecticut's PGA TOUR event and with the help of Hartford HealthCare, we continue to find ways to say thank you and make your experience as enjoyable as possible.

We are pleased to highlight an elite player field including defending champion, Marc Leishman, 2012 Master's Champion Bubba Watson, Hunter Mahan, Keegan Bradley, Justin Rose, Zach Johnson, Michael Thompson and many more. In addition to the player field, the tournament will also host special events throughout the week, which include Military Appreciation presented by Saint Francis Care, Farmington Bank Fan & Family Day featuring the Golf Digest Hot List Tour, Women's Day presented by Travelers along with Powerstation Events Concert Series in the SUBWAY® Fan Zone on Friday and Saturday evening featuring Edwin McCain and Three Dog Night.

The Travelers Championship is proud to be a PGA TOUR event, which donates 100 percent of net proceeds to charity every year. Since our inception, the tournament has generated more than \$30 million for the region, with \$1.154 million being raised in 2012. Our support for the community would not be possible without the commitment of our volunteers.

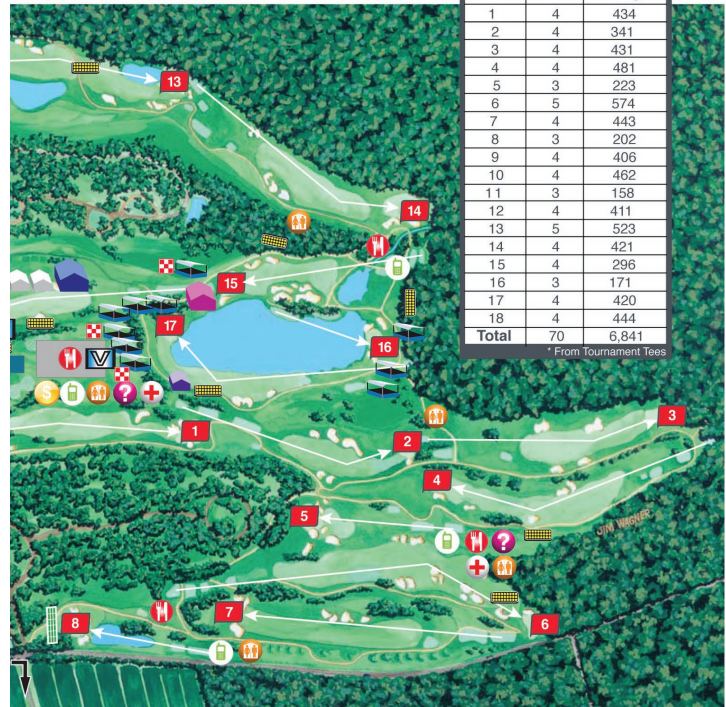
We truly appreciate your support and look forward to seeing you on course!



Nathan Grube
Tournament Director
Travelers Championship

Par & Yardage		
Hole	Par	Yardage*
1	4	434
2	4	341
3	4	431
4	4	481
5	3	223
6	5	574
7	4	443
8	3	202
9	4	406
10	4	462
11	3	158
12	4	411
13	5	523
14	4	421
15	4	296
16	3	171
17	4	420
18	4	444
Total	70	6,844

* From Tournament Tees



Map Sponsored by:



Northeast Utilities Companies

Legend

-  National Ambassador Locations
-  ADA Shuttle
-  ATMs
-  Purina Bleachers
-  Cell Phone Zones
-  Concessions
-  Champions Club
-  Corporate Row
-  Drink Stands
-  Subway Fan Zone
-  First Aid
-  Greenside Club
-  Farmington Bank Kids Zone
-  Leaderboard
-  Merchandise Tent
-  Purina Pairings Guide Boxes
-  Saint Francis Care Patriots' Outpost
-  Pro-Am Tent
-  Restrooms*
-  Scoreboard
-  Skyboxes
-  Sky Suites
-  Sponsor Club
-  Travelers 360
-  Trophy Suite
-  Videoboard
-  Hartford HealthCare Volunteer Headquarters



* Each location includes a handicap accessible restroom

www.TravelersChampionship.com

- ADMINISTRATION**
Meagan Mirkovich
- AIRPORT CONCIERGE**
Jim Anderson
- AMATEUR CADDIES**
Brian George
- AMBASSADORS**
Shawn Daly
- CHAMPIONS CLUB**
Bob Cattel
- CONCESSIONS**
Shaun Sheridan, CPA
- CORPORATE HOSPITALITY**
Bernard Kavaler
- DELIVERIES**
Marlisa Simonson
- DISTRIBUTION**
Jeff Stigliano
- FAN ZONE**
Richard Hernandez
- GALLERY**
Maureen O'Connor
- GATES**
David S. Charles
- MEDIA**
Mary Beth Russell
- MILITARY APPRECIATION**
Sharon O'Brien
Chris Ward
- PLAYER LOGISTICS**
Patrick McNickle
- PLAYER RELATIONS**
Drew Gallup
- PLAYER TRANSPORTATION**
Mark Tedisky
- PRACTICE FACILITY**
Jay Salvador
- PRO-AM**
Mike Maksymiw, CPA
- SCORING**
Nick Giuliano
- SIGNAGE DISTRIBUTION**
Donald Lydon
- SKYBOXES**
Christer Osterling
- SPONSOR CLUB**
Tim Callahan
- SPONSOR VALET**
Amanda Campbell
- VOLUNTEER VILLA**
Christina Valletta

CHARITABLE IMPACT



The Travelers Championship is proud to be a PGA TOUR event, which donates 100 percent of net proceeds to charity every year to nonprofit organizations throughout our community. Since 1952, the tournament has generated more than \$30 million for charity and in 2012, the Travelers Championship generated \$1.154 for charity.



Together, anything's possible.



a seriousfun camp



VOLUNTEER APPRECIATION PARTY

Where: Pro-Am Tent

When: Saturday, June 22

Two Seatings: 5:00 p.m. and 7:00 p.m.

Invitation and Volunteer Badge required for entry



On Saturday, June 22, the Travelers Championship will be hosting a Volunteer Appreciation Party in the Pro-Am Tent. There will be two seatings, one at 5:00 p.m. and one at 7:00 p.m. All tournament volunteers are encouraged to come and enjoy some food and drinks as we thank our volunteers and celebrate the 2013 Travelers Championship. Please remember that volunteers will need to present their invitation along with their volunteer badge in order to attend the party. Unfortunately, guests are not permitted to attend.

Additionally, on Friday, June 21, volunteers are encouraged to head down to SUBWAY® Fan Zone for the Powerstation Events Concert Series featuring Edwin McCain, as prior to the concert, Hartford HealthCare and the Travelers Championship will announce the 2013 Volunteer of the Year and the other volunteer recognition awards as well as show a short video with photos from the week.

THANK YOU!
From all of us at the
Travelers Championship!

WILL CALL

The Will Call trailer is located 1/10 of a mile south of the entrance to the general parking lot. All guests will be required to show a photo id in order to pick up their package. The Will Call hours are as followed:

Monday, June 17	7:00 a.m. - 6:00 p.m.
Tuesday, June 18	7:00 a.m. - 6:00 p.m.
Wednesday, June 19	5:00 a.m. - 6:00 p.m.
Thursday, June 20	6:00 a.m. - 6:00 p.m.
Friday, June 21	6:00 a.m. - 6:00 p.m.
Saturday, June 22	7:00 a.m. - 6:00 p.m.
Sunday, June 23	7:00 a.m. - 2:00 p.m.



Marc Leishman entered the final round six shots off the lead. After telling his caddie prior to the Sunday round that he felt like he needed to shoot a 61 to get into contention, he fired an 8-under-par 62 to post 14-under. After waiting more than two hours for the rest of the field to finish, his score was good enough to hold off one of the strongest fields in tournament history. Since 1952, this marked only the fifth time an international player has won the tournament. In addition, the win marked the fifth time in seven years that a first-time winner has won the Travelers Championship.

A close-up photograph of a bright green polo shirt hanging in a store. The shirt features a small white logo on the left chest depicting a red umbrella over a tree, with the text "TRAVELERS CHAMPIONSHIP" printed below it. The background is blurred, showing other clothing items and store lighting.

MERCHANDISE PROMOTION FOR ALL VOLUNTEERS!

Throughout tournament week, all volunteers will receive a 20% discount in the tournament merchandise tent during normal business hours (Wednesday - Sunday). To receive the discount, you must present your volunteer badge upon purchasing your items.

In 1952, a PGA TOUR event in Connecticut was born, with the Insurance City Open at Wethersfield Country Club. In 1984, the tournament moved to its current location at TPC River Highlands in Cromwell, CT. The tournament has been around for more than 60 years, with Travelers taking over as the title sponsor in 2007.

Over the years, there have been 53 winners of this event including six multiple-time winners and 22 major champions. The event has crowned champions such as Arnold Palmer, Sam Snead, Billy Casper, and Phil Mickelson. In 2012, the Travelers Championship was highlighted by Marc Leishman firing an 8-under-par 62 to post 14-under and hold off one of the strongest fields in tournament history.



TPC RIVER HIGHLANDS

First known as Middletown Golf Club in 1928 and later as Edgewood Country Club, TPC River Highlands' par-70, 6,841-yard course was completely redesigned by the legendary Pete Dye in 1982 and again in 1989 by noted golf course architect Bobby Weed and PGA TOUR Design Services, Inc., with PGA TOUR players Howard Twitty and Roger Maltbie serving as consultants. Featured in the January 2012 edition of Golf Digest, TPC River Highlands was ranked 25th out of 63 courses on the PGA TOUR in a survey done by PGA TOUR professionals. The course meanders over 148 acres and features Bentgrass from tee to green surrounded by bluegrass fescue roughs. Numerous lakes and ponds add to the layout's beauty, with a well-balanced mixture of long and short holes creating an exciting and memorable golf experience.

SECURITY

Items Permitted:

- Small purses and fanny packs (smaller than 6" x 6" x 6")
- Cameras Monday – Wednesday ONLY (No video is permitted at any time)
- Chairs (chairs must be removed from their bags and bags must be left in your vehicle)
- Cell Phones (see cell phone policy on previous page for more information)

Please remember that all items are subject to search by security

Items Not Permitted:

- Coolers
- Backpacks, fanny packs or bags larger than 6" x 6" x 6"
- Camera bags or purses larger than 6" x 6" x 6"
- Food and Beverage of any kind
- All items larger than 6" x 6" x 6"
- Chair bags (chairs must be removed from their bags and bags must be left in your vehicle)

Spectators are asked to leave any unnecessary items at home. If spectators approach the gate, with non-permitted items, they will be asked by security personnel to return all items to their vehicle.

VOLUNTEER PARKING

All volunteers are given a pass to park in the Lot B parking lot. Unless otherwise noted by your chair, volunteers will then proceed to the Volunteer Villa, where they will check in for their scheduled shift. Please remember that it will take approximately 25 minutes from the time you park until the time you arrive at your scheduled post. Volunteers who arrive without their tournament issued parking pass will be charged the \$10.00 parking fee.

VOLUNTEER VILLA

Due to heightened security, all volunteers are required to pass through a security check before proceeding to their committee location. Volunteers must check in at the Villa and then enter the course through the main gate.

MILITARY APPRECIATION

During the week, the Travelers Championship will be honoring all active, reserve and retired Military Service members and their dependents with complimentary admission. These individuals, along with veterans and their spouses, will have access to the Patriots' Outpost presented by Saint Francis *Care*, a climate-controlled hospitality venue meant to honor the men and women who serve our country. This venue is adjacent to the 1st tee box.

PERSONAL BELONGINGS

Unfortunately, there are no locations for volunteers to store their personal belongings. We recommend that anything of value be left at home. Volunteers are allowed to bring in a bag that does not exceed 6" x 6" x 6", which will be checked by security.

PUBLIC BLEACHERS

Practice Facility	Overlooking practice facility
Hole No. 1	1 st Tee, Player Right
Hole No. 8	Directly Behind 8 th Green
Hole No. 9	9 th Green, Player Left
Hole No. 10	Directly Behind 10 th Tee

PUBLIC PARKING

Parking is based on a first come, first serve basis. All spectators will be directed to park in Lot B. If Lot B is full, officers will direct spectators to the off-site lot adjacent to Route 99. There is a \$10.00 parking fee per day.

RESTROOMS

Main Entrance	5 th Fairway, Player Left
Behind 8 th Tee	12 th Fairway, Player Right
Behind 18 Concessions	SUBWAY® Fan Zone
Patriots' Outpost	15 th Tee

All restrooms locations include ADA accessible facilities.

TOURNAMENT WEEKLONG EVENTS

MILITARY APPRECIATION PRESENTED BY SAINT FRANCIS CARE

Wednesday - Sunday | Patriots' Outpost

The tournament is once again proud to support U.S. armed forces with Military Appreciation presented by Saint Francis *Care*. This weeklong salute will give military personnel and their families a chance to see some of the best golfers compete at TPC River Highlands. All active, reserve and retired Military Service Members and United States Veterans are invited into The Patriots' Outpost, a complimentary hospitality venue that will offer free food and beverage, Wednesday–Sunday. The venue will be fully climate-controlled thanks to the support from our sponsors.

SUBWAY® FAN ZONE

Wednesday - Sunday

The SUBWAY® Fan Zone will feature interactive activities, the Farmington Bank Kids Zone, concessions, evening concerts and more. The SUBWAY® Fan Zone is the destination for fans at the Travelers Championship. Plan to meet a friend, bring the kids, stop in for lunch, check out the concerts...don't miss it!

FARMINGTON BANK KIDS ZONE

Tuesday-Sunday

Visit the Farmington Bank Kids Zone featuring a rockwall, obstacle course and the Northstar Nine Mini Golf Course.

MONDAY, JUNE 17

Gates Open | 7:00 a.m.

- Opening Ceremony | 9:00 a.m. | 1st Tee
- Opening Ceremony Reception | 10:00 a.m. | Patriots' Outpost
- Aetna Tournament Players Pro-Am | 12:30 p.m. Shotgun | Pro-Am Tent
- Pro-Am Celebration (*Invitation Required*) | 5:30 p.m. | Pro-Am Tent



SCHEDULE OF EVENTS

TUESDAY, JUNE 18

Gates Open | 7:00 a.m.

- PGA TOUR Professionals Practice Round | All Day | 18 Holes
- Farmington Bank Fan & Family Day featuring the Golf Digest Hot List Tour
9:00 a.m. - 4:00 p.m. | Practice Facility
- Operation Shower | 11:00 a.m. - 1:00 p.m.
The First Tee of Connecticut Building | *(Invitation Required)*
- Golf Digest Junior Pro-Am | 5:00 p.m. - 8:00 p.m. | Front 9 Holes
- Golf Digest Junior Pro-Am Reception *(Invitation Required)* | 8:00 p.m. - 9:00 p.m.
The First Tee of Connecticut Building
- Dine Around *(Invitation Required)*
5:30 p.m. Dine Around and Performance | The Bushnell

WEDNESDAY, JUNE 19

Gates Open | 6:00 a.m.

- Travelers Celebrity Pro-Am | Pro-Am Tent
Tee Times: 6:50 a.m. - 8:50 a.m. and 12:00 p.m. - 2:00 p.m.
- WEEI Presents: Dennis & Callahan Show | 6:00 a.m. - 10:00 a.m. | Radio Deck
- Military Caddie presented by Saint Francis Care | 8:00 a.m. - 1:00 p.m. | 17th Hole
- Northstar Wealth Partners Celebrity Mini Golf Tournament | 9:30 a.m. & 10:30 a.m.
SUBWAY® Fan Zone
- WFAN Presents: Mike's On with Mike Francesa | 1:00 p.m. - 6:30 p.m. | Clubhouse Patio

THURSDAY, JUNE 20

Gates Open | 6:00 a.m.

Live@: Hole No. 15 | 9:30 a.m. - 6:30 p.m. and Hole No. 16 | 12:00 p.m. - 6:30 p.m.

Golf Channel: 3:00 p.m. - 6:00 p.m.

- Travelers Championship First Round
Tee Times: 6:50 a.m. - 8:50 a.m. and 12:00 p.m. - 2:00 p.m.
**Tee times are subject to change*
- Women's Day Presented by Travelers | 8:00 a.m. - 4:00 p.m. | Pro-Am Tent
Breakfast *(Ticket Required)* | 8:00 a.m. - 10:00 a.m.
Complimentary activities available throughout the day to all women.
- HYPE's Tee It Up for Charity *(Invitation Required)* | 5:30 p.m. | Pro-Am Tent



VOLUNTEER INFORMATION A-Z

HOSPITALITY VENUES: Hours of Operations

CT1 Media Greenside Club	8:30 a.m. - 30 minutes post play
Champions Club	10:00 a.m. - 30 minutes post play
Michelob ULTRA 19th Hole Sponsor Club	10:00 a.m. - 30 minutes post play
Corporate Row Chalets	10:00 a.m. - 30 minutes post play
Skyboxes/ Sky Suites	10:00 a.m. - 30 minutes post play
Patriots' Outpost presented by Saint Francis Care	10:00 a.m. - 30 minutes post play

Please note, all hospitality venues are open Wednesday - Sunday.

HOSPITALITY VENUES: Locations

CT1 Media Greenside Club	18 th Green, Player Right
Champions Club	18 th Green, Player Left
Michelob ULTRA 19th Hole Sponsor Club	18 th Fairway, Player Right
Corporate Row Chalets	18 th Fairway, Player Right
Skyboxes	15 th Green/18 th Tee, 17 th Green, 17 th Tee
Patriots' Outpost presented by Saint Francis Care	Adjacent to 1 st Tee
TPC Member Area*	Clubhouse Patio
Travelers Trophy Suite	18 th Green, Player Left
Travelers Corporate Row	18 th Fairway, Player Right
Travelers 360	17 th Green/15 th Tee

** Please note, the TPC Member Area is only open Thursday - Sunday*

LOST AND FOUND

Lost and found is located at the Tournament Office.

MERCHANDISE TENT

The official Travelers Championship and PGA TOUR Merchandise Tent is located off of the 9th green.

CONCESSION STANDS

- Practice Facility* | 7:00 a.m. - 7:00 p.m. | Wednesday - Sunday (Breakfast Available)
- Hole No.5 | 10:00 a.m. - 7:00 p.m. | Wednesday - Sunday
- Hole No.8 | 10:00 a.m. - 7:00 p.m. | Wednesday - Sunday
- Hole No.15 | 10:00 a.m. - 7:00 p.m. | Thursday - Sunday
- Hole No.18 | 7:00 a.m. - 7:00 p.m. | Wednesday - Sunday (Breakfast Available)
- Fan Zone | 10:00 a.m. - 7:00 p.m. | Wednesday - Sunday (Extended Hours on Fri. & Sat.)
- Hole No.12 | 10:00 a.m. - 7:00 p.m. | Wednesday - Sunday
- Upper 15 Beverage Stand | 10:00 a.m. - 7:00 p.m. | Wednesday - Sunday

* Please note, on Tuesday the practice facility stand is opened from 10:00 a.m. - 5:00 p.m.

EMERGENCIES

If an emergency occurs, please dial 911 and notify the committee chair, a hole captain or staff member closest to you. They will radio the nearest Saint Francis *Care* medical personnel.

FIRST AID

The Saint Francis *Care* medical headquarters is located directly across from the clubhouse. You can also find first aid tents at the 5th Hole, 12th Hole and 17th Hole.

GOLF CARTS

Any volunteer using a cart should use caution as to not interfere with play in any manner. Always operate with caution! Watching play while on a golf cart is strictly prohibited. Please follow all cart enforcements and policies throughout tournament week. All volunteers operating a golf cart must be at least 18 years old.

FRIDAY, JUNE 21

Gates Open | 6:00 a.m.

Live@: Hole No. 15 | 9:30 a.m. - 6:30 p.m. and Hole No. 16 | 12:00 p.m. - 6:30 p.m.

Golf Channel: 3:00 p.m. - 6:00 p.m.

- Travelers Championship Second Round

Tee Times: 6:50 a.m. - 8:50 a.m. and 12:00 p.m. - 2:00 p.m.

* Tee times are subject to change

- Connecticut Magazine Top Docs (Invitation Required) | 6:00 p.m. - 8:00 p.m. | Pro-Am Tent
- Volunteer Appreciation Night | 6:30 p.m. | SUBWAY® Fan Zone
- Powerstation Events Concert Series featuring Edwin McCain
Conclusion of Play - 8:30 p.m. | SUBWAY® Fan Zone

SATURDAY, JUNE 22

Gates Open | 7:00 a.m.

Direct TV: 9:00 a.m. - 6:00 p.m.

Golf Channel: 1:00 p.m. - 2:30 p.m.

CBS: 3:00 p.m. - 6:00 p.m.

- Travelers Championship Third Round | Tee Times: 8:00 a.m. - 2:00 p.m.

* Tee times are subject to change

- The First Tee of CT Breakfast (Invitation Required) | 9:00 a.m. - 11:00 a.m. | Pro-Am Tent
- Volunteer Appreciation Party | 5:00 p.m. - 7:00 p.m. | Pro-Am Tent
- Powerstation Events Concert Series featuring Three Dog Night
Conclusion of Play - 8:30 p.m. | SUBWAY® Fan Zone

SUNDAY, JUNE 23

Gates Open | 7:00 a.m.

Direct TV: 9:00 a.m. - 6:00 p.m.

Golf Channel: 1:00 p.m. - 2:30 p.m.

CBS: 3:00 p.m. - 6:00 p.m.

- Travelers Championship Final Round | Tee Times: 8:00 a.m. - 2:00 p.m.

* Tee times are subject to change

- Lustgarten Foundation Stroll | 6:30 a.m. | Pro-Am Tent
- Closing Ceremony | 6:00 p.m. or Conclusion of Play | 18th Green



The PGA TOUR permits spectators and volunteers to bring personal mobile devices to the Travelers Championship. In order for the Travelers Championship to retain this program, there are various policies that must be developed and implemented regarding the use of mobile devices.

WHAT IS A MOBILE DEVICE?

A mobile device is any device that is able to send or receive calls or data such as emails or text messages. Examples: Cell Phone, iPhone, iPad, Blackberry, Pager

WHAT IS THE CELL PHONE POLICY?

- Cell phones must be on silent and calls can only occur in designated "cell phone zones".
- Texting and emailing are allowed outside of the cell phone zones unless it is near play.
- Cell phones are allowed to be used in the Fan Zone and Concession locations as well as inside enclosed tents, such as Corporate Row, but not on the outside platforms or in the Skyboxes.
- Violators will be warned and devices will be confiscated if the situation warrants.

IMPORTANT ITEMS TO REMEMBER:

- Cameras are only allowed Monday – Wednesday and are not mobile devices.
- No audio or video is allowed at any time.
- Cell phones can be confiscated by a mobile device committee volunteer or a hole captain.
- A security personnel should be present in an event of a confiscation.
- If a confiscation occurs, the spectator will be given a receipt and the device will be held at the main gate (Lot B parking area) until 6:00 PM. After 6:00 PM, it will be held in the Tournament Office. Any questions, please contact the Tournament Office at 860-502-6800.
- Please speak with your committee chair about the rules and regulations pertaining to your specific area. Communication of this policy is key and all volunteers must follow these rules.

ADA VIEWING LOCATIONS

1 st Tee	8 th Green
9 th Green	10 th Tee
18 th Green	Practice Facility

ADMISSION GATES

The three admission gates are located at the following:

- Main Entrance: Accessible via main entrance and Lot B parking lot
- 9th Fairway: Accessible via foot on Golf Club Road
- 6th Green: Accessible on foot via Field Road

AMBASSADOR LOCATIONS

Headquarters - 9/10 Crossover	Main Entrance
Clubhouse Crossover	18 Concessions
Fan Zone Entrance – 1 st Tee	Fan Zone Entrance - 17 th Green
Fan Zone - Center	9 th Hole Gate

ATM's

Main Entrance	Merchandise Tent
Behind the 1st Tee	18 Concessions
SUBWAY® Fan Zone	Michelob ULTRA 19th Hole Sponsor Club

BADGES

VOLUNTEER BADGE - LIGHT BLUE

This light blue badge is given to each volunteer and allows "grounds only access" to the event all week. Volunteers must keep this badge visible at all times and may use this badge as a ticket to the event on days that they are not volunteering. Please do not wear your volunteer uniform on days that you are not volunteering.

HOLE MARSHAL & SCORING BADGE - RED

This red badge is given to all hole marshal and scoring volunteers and allows "grounds only access" to the event all week. The hole marshal and scoring badge allows for these volunteers to go "inside the ropes" along the 18 holes. All volunteers must keep this badge visible at all times and may use this badge as a ticket to the event on days that they are not volunteering. Please do not wear your volunteer uniform on days that you are not volunteering.

GROUND'S BADGE - LIGHT ORANGE

Each volunteer is given a grounds badge to distribute and use as a ticket to the event all week. The grounds badge gives the guest "grounds access only".

THE VOLUNTEER OF THE YEAR AWARD

To recognize the extraordinary efforts of the Travelers Championship volunteers, Hartford HealthCare would like to recognize volunteers who go above and beyond as the 2013 Volunteer of the Year, 2013 Rookie of the Year, 2013 Best Team Player, 2013 Most Hard Working Volunteer and the 2013 Most Charismatic Volunteer.

Throughout the week, the committee chairs will recognize the efforts of individuals and groups who exemplify the spirit of the Travelers Championship. Each volunteer recognized, will be in the running for one of the 2013 Travelers Championship volunteer awards. As the 2013 Volunteer of the Year, Hartford HealthCare will sponsor a \$2,000 donation to the winner's charity of choice. All of the winners will be announced prior to the Powerstation Events Concert Series Event featuring Edwin McCain on Friday, June 22.



The Travelers Championship would like to thank Hartford HealthCare for sponsoring the 2013 volunteer program. Each year, Hartford HealthCare is actively involved in helping the tournament enhance the volunteer experience throughout tournament week.

This year, Hartford HealthCare will be providing a Volunteer Appreciation Station in the SUBWAY® Fan Zone for volunteers to take a break or fill up their complimentary Hartford HealthCare water bottle.

WEATHER EVENT

If inclement weather should occur, play may be suspended or cancelled. For the most up to date tournament information regarding schedule of events and time of play, please visit one of the following locations:

- www.TravelersChampionship.com
- [www.Facebook.com/TravelersChampionship](https://www.facebook.com/TravelersChampionship)
- [www.Twitter.com/TravelersChamp](https://www.twitter.com/TravelersChamp)

HANDICAP PARKING AND ADA SHUTTLE

Handicap accessible parking is available for vehicles with a valid state permit. A complimentary ADA shuttle will be available from the lot to behind the 18th green and will be running 7:00 a.m. – 6:00 p.m., Monday – Sunday. Please note there may be extended hours on the concert nights. For more information, please visit our website www.TravelersChampionship.com.



BREAKFAST

Throughout the week, the volunteer villa will provide breakfast each morning for all volunteers, starting at 5:30 a.m. Please make sure you stop by the villa to check in and take a bagel, muffin or donut for the course.

LUNCH

On Monday, June 17 and Tuesday, June 18, lunch will be served in the Volunteer Villa from 11:30 a.m. – 2:00 p.m.

On Wednesday, June 19 – Sunday, June 23, volunteers must pick up their volunteer meal cards each morning in the volunteer villa unless told otherwise by your chair. These food cards will be accepted at designated concession areas on course. Please remember that the meal cards are day specific and cannot be redeemed for alcohol or apparel.

AFTERNOON SNACK

Throughout the week, the volunteer villa will provide snacks for the volunteers to take out on the course. Volunteers should stop by the villa to take a break and grab an afternoon snack.



The Travelers Championship is a televised, professional sporting event, so it is important for our volunteers to meet the standards of professional golf.

While in uniform, volunteers **must**:

- Wear the official 2013 volunteer golf polo and hat or visor
- Wear khaki colored pants, skirts, capris or shorts of appropriate length
- Wear clean golf shoes or predominately white or black sneakers
- Wear their own black rain gear, if heavy rain occurs
- Treat every guest and volunteer of the tournament with the utmost respect

While in uniform, volunteers **must not**:

- Wear the previous year's golf polo's, hats or visors
- Wear denim or cargo shorts
- Wear flip flops or sandals
- Wear branded baseball caps
- Consume alcohol (except at the Volunteer Appreciation Party)
- Ask for player autographs
- Participate in fan activities
- Smoke
- Use cameras
- Use cell phones for personal use

